

Shopify Installation



Welcome to the seamless integration of WholeScripts Fulfillment with your Shopify store. This guide is designed to walk you through the installation process step by step, ensuring a smooth and efficient setup. By connecting WholeScripts Fulfillment with your Shopify storefront, you're setting the stage for an enhanced operational flow, improved customer satisfaction, and a streamlined inventory management system.

Table of content

- [How to install the WholeScripts' Shopify app](#)
- [Restrict products from a location in Shopify](#)

For any assistance or inquiries, our team is here to help. Please reach out to us at integrations@wholescripts.com for further questions.

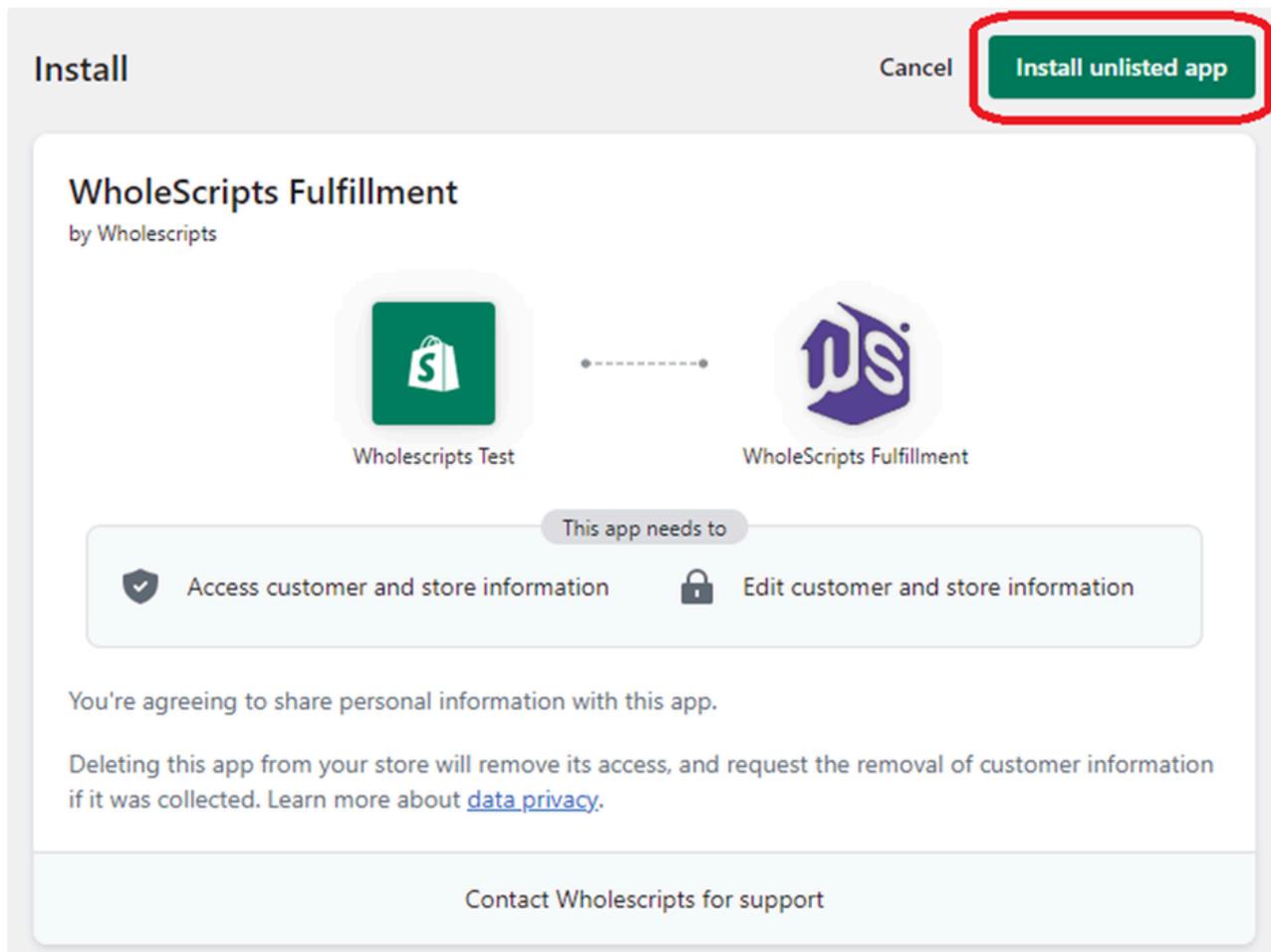
How to install the WholeScripts' Shopify app



This guide will help you seamlessly integrate and use our app to enhance your order fulfillment process. Let's get started:

Access and Install the App

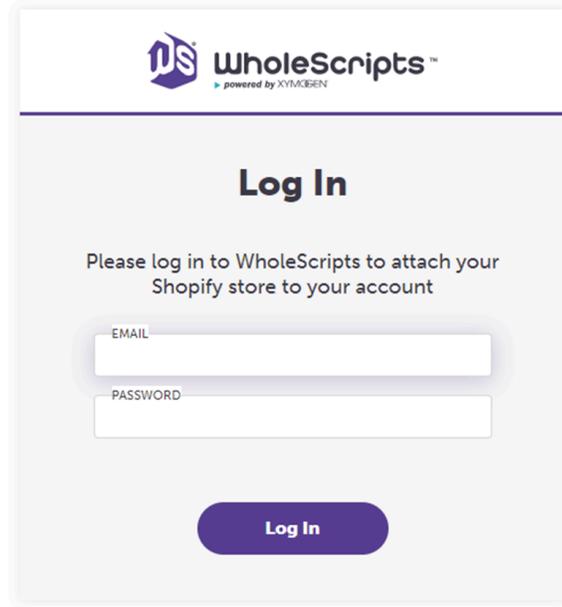
1. Head over to the Shopify Marketplace.
2. Search for "**WholeScripts Fulfillment**" and select the app.
3. Select "**Install App**" to begin installing the app.



Connect with Your Account

4. Once the app is installed, you will be prompted to log in to WholeScripts.

5. Use your registered email and password to establish a connection.



The image shows a login form for WholeScripts. At the top is the logo for WholeScripts, which includes a stylized 'WS' icon and the text 'WholeScripts™ powered by XYMBEN'. Below the logo is a heading 'Log In'. Underneath the heading is a message: 'Please log in to WholeScripts to attach your Shopify store to your account'. There are two input fields: one for 'EMAIL' and one for 'PASSWORD'. At the bottom of the form is a purple button labeled 'Log In'.

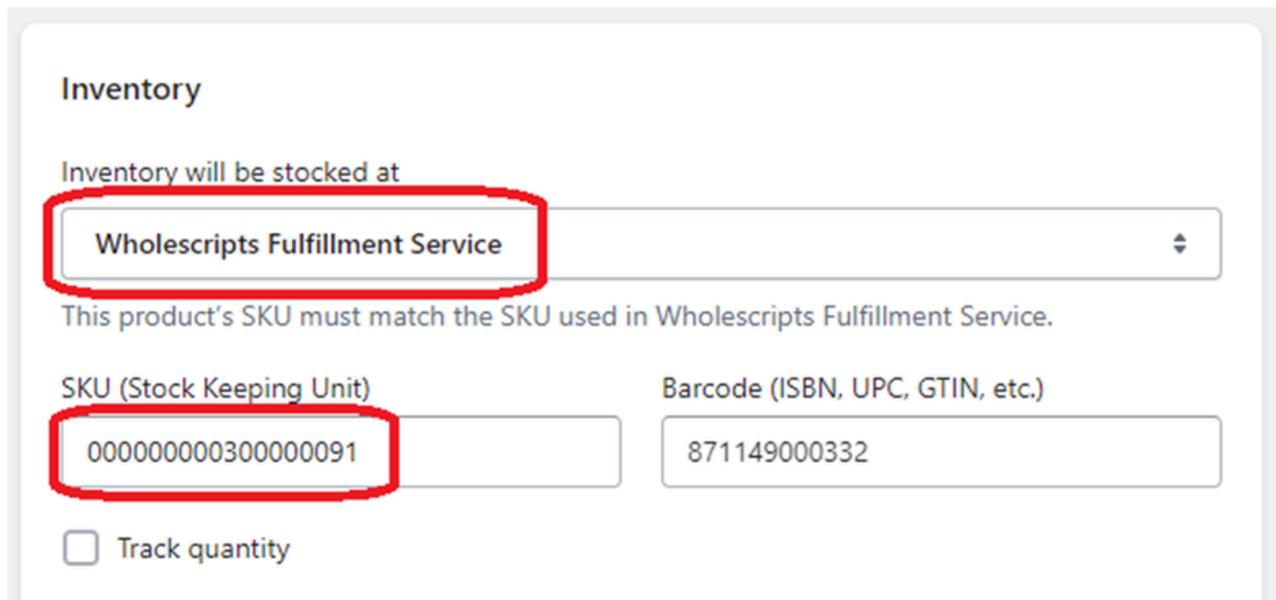
Import Products

Navigate to our product sync tool here: <https://www.wholescripts.com/shopify/catalog>

Configure Existing Products

If you have existing WholeScripts products on your shop, or would like to add them manually, they will need to have the following values configured under the **Inventory** section:

1. Select "**WholeScripts Fulfillment Service**" as shown
2. Verify the Shopify **SKU** matches our WholeScripts product SKU



The image shows a form for configuring inventory. The section is titled 'Inventory'. Below the title is the text 'Inventory will be stocked at'. There is a dropdown menu with 'Wholescripts Fulfillment Service' selected, which is highlighted with a red box. Below the dropdown is a note: 'This product's SKU must match the SKU used in Wholescripts Fulfillment Service.' There are two input fields: 'SKU (Stock Keeping Unit)' with the value '00000000300000091' (highlighted with a red box) and 'Barcode (ISBN, UPC, GTIN, etc.)' with the value '871149000332'. At the bottom is a checkbox labeled 'Track quantity' which is unchecked.

Enable Automated Fulfillment

To make sure orders are automatically fulfilled, you can configure your shop to request fulfillments as soon as orders are placed:

1. Open your Shopify Checkout Settings.
2. Locate the **Order Processing** section.
3. Opt for "**Automatically fulfill the order's line items.**" This setting triggers automatic fulfillment requests post payment.

Order processing ⓘ

While the customer is checking out

- Use the shipping address as the billing address by default
The billing address can still be edited.
- Use address autocompletion
Offer suggestions when customers enter their address.

After an order has been paid

- Automatically fulfill the order's line items
- Notify customers of their shipment
- Automatically fulfill all orders, even those with a high risk of fraud
- Automatically fulfill only the **gift cards** of the order
- Don't fulfill any of the order's line items automatically

After an order has been fulfilled and paid, or when all items have been refunded

- Automatically archive the order
The order will be removed from your list of open orders.

Request Manual Fulfillment

In cases where automatic fulfillment fails or manual handling is preferred, follow these steps:

1. Access the **Order Details** in the Shopify admin.
2. Identify the order that includes the WholeScripts product.
3. Select the "**Request Fulfillment**" button to initiate a manual fulfillment request.



#1032

Payment pending

Unfulfilled

Res

June 29, 2023 at 2:10 pm from Draft Orders



Unfulfilled (1)



Location

Wholescripts Fulfillment Service



1

ActivNutrients® 120 Capsules

SKU: 000000000300000091

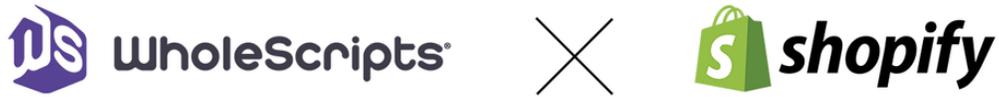
\$37.99 × 1

\$37.99

Fulfill item

Request fulfillment

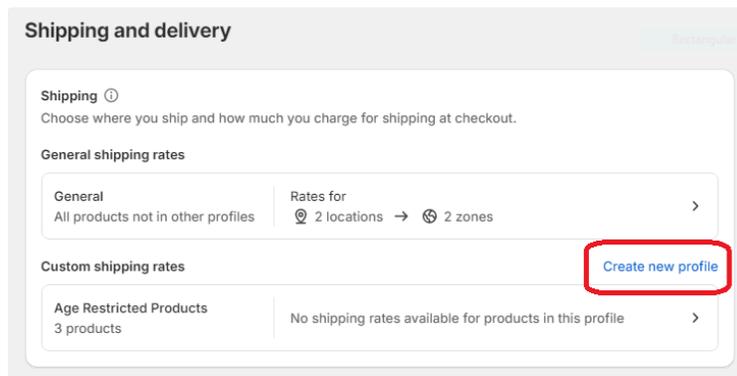
Restrict products from a location in Shopify



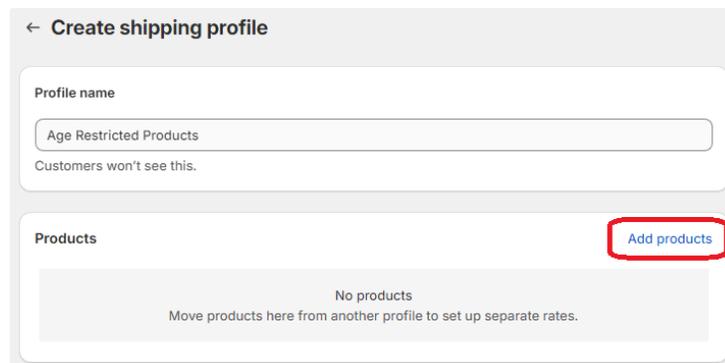
This guide will instruct you on restricting products based on shipping destination in Shopify.

Add an Age Restricted Shipping Profile

1. Go to your shop **"Settings"** page, and click **"Shipping and delivery"**
2. Under Custom shipping rates, click **"Create new profile"**



3. Name the profile **"Age Restricted Products"** and click **"Add products"** to add related products to the profile



4. Create a new zone, name it **"Age Restricted States"**, and select the appropriate states
5. Click **"Done"** to save the profile

Create new shipping zone

Zone name

Customers won't see this.

- Nevada
- New Hampshire
- New Jersey
- New Mexico
- New York
- North Carolina
- North Dakota
- Northern Mariana Islands
- Ohio

[Add more countries/regions in Markets](#)

6. When trying to ship products to one of the selected states, a message will appear at checkout

No delivery available

This item will be removed from your cart because there are no delivery methods available for your address.



5-HTP CR 60 Tablets

NOT AVAILABLE

[Return to cart](#)