

25 August 2026

Dear Customer,

Installation of electricity cables from Chessington – Kingston

UK Power Networks runs and operates the electricity network delivering power to your area. We are currently undertaking a project to improve and upgrade underground cables between our substations in Chessington and Kingston. The work is part of our ongoing investment in the network to maintain reliable power supplies.

Cable installation

With duct laying between our two substations almost complete, we are preparing to return to specific intervals along the full route to install joint bays where we will pull the new cables into place within the ducts and connect them to our electricity network.

The table below includes the location, date, and traffic management plan for the installation of a joint bay on Sury Basin:

Location	Dates	Traffic Management
Next to the Cycle Exchange shop.	7 September to 5 October 2026	Barriers around our works area.

Access to properties will be maintained, and the site team will work with residents and businesses to understand their access and delivery needs and plan the daily works with the least disruption possible.

Our working hours are from 8am to 5pm Monday to Saturday and should have no impact on your electricity supply.

Keeping you updated

For live updates or more information, please visit our webpage by scanning the QR code at the bottom of the letter or via www.ukpowernetworks.co.uk/chessington-to-kingston.

We have worked closely with the local authority in planning these works and apologise for any inconvenience caused. If you have any questions, please contact our customer care team on **0800 028 4587** Monday to Friday 08:30 – 17:00, or care@ukpowernetworks.co.uk.

Yours sincerely,

R.S.R. MILES

Regan S R Miles
Project Manager - UK Power Networks

