Registered Office:
Newington House
237 Southwark Bridge Road
London SE1 6NP

Registered in England and Wales No: 3870728

Company:
UK Power Networks
(Operations) Limited

20 October 2026

Dear Customer,

Update on final cable installation and permit extensions

UK Power Networks runs and operates the electricity network delivering power to your area. We would like to provide an update on our progress and apologise for the extension to some of our current permits, The project has experienced unexpected delays for work which is taking longer than anticipated.

In partnership with our contractor, JSM, we are currently working on the final stages of our project to install new underground electricity cables. This project is part of our continued investment in the network to ensure reliable power supplies for local homes and businesses.

This stage of our work is where we open an excavation to enable us to pull the new cables into the previously installed ducts and join them together at set intervals. This phase of the project requires large excavations known as 'joint bays' and you will see large timber structures around the openings.

Please note our team will work across multiple locations during this phase, so there may not be a full-time presence at each site. **Please see the table below for the latest permit details.**

For live updates or more information, please visit our webpage by scanning the QR code at the back of the letter or via www.ukpowernetworks.co.uk/chessington-to-kingston

Permit dates	Road affected	Traffic management
We will be working from 8am to 5pm, Monday to Friday, Saturday 8am to 1pm.		
Planned dates **30 October to 19 February 2026**	**Fairoak Lane** Outside the substation, between Woodview and the substation access road on the B280 Fairoak Lane.	**Road Closure** With signed diversion in place Permit: KZ50011821331
Location 1: Return **03 November to 26 November** **Location 2: Complete** **Location 3:** **Extension: 01 November 2026** **Location 4:** **Extension: 02 November 2026** **Location 5:** **Extension: 14 November 2026**	**Leatherhead Road** **Location 1:** Between Malden Rushett crossroads and Chessington Garden Centre. **Location 2:** Opposite Premier Inn. **Location 3:** Outside Chessington World of Adventures **Location 4:** Between Barwell Business Park and Barwell Lane. **Location 5:** Between Siena Close and Strawberry Hill, location by the Lidl	**Location 1:** Two-way lights Permit: KZ50048288172 **Location 2:** Complete **Location 3:** Three-way lights Permit: KZ50052268773 **Location 4:** Two-way lights. Permit KZ50045002297 **Location 5:** Two-way lights Permit: KZ50016603044
Location 1: **End date: 11 November 2026** **Location 2:** **End date:18 November 2026** **Location 3:** **End date: 25 November 2026**	**Hook Road A243** **Location 1:** Outside 398-402 Hook Road. **Location 2:** Outside 274-276 Hook Road. **Location 3:** Opposite Elmcroft Drive.	**Location 1:** Single Lane closure (central lane) on Northbound. Permit: KZ50053159046 **Location 2:** Single Lane closure (central lane) on Northbound carriageway.

		Location 3: Single Lane closure (central lane) on Northbound carriageway.
Planned dates **20 October to 8 December 2026**	**Hook Road A243** **Location:** Between Vale Road North and Vale Road South.	**Traffic management:** Multi-way lights around our works area. Permit: KZ50061646041
Planned dates **18 November to 6 December 2026**	**Ditton Road** Between 66-68A Ditton Road, opposite junction with Mayfair Close.	**Road closure** To minimise disruption our works will take place within a closure managed by another utility provider. Access will be maintained from Hook Road. Permit: KZ50059287441
All dates above are subject to change depending on the progress of the project.		

Access will be maintained, and the site team will work with residents and businesses to understand their access and delivery needs and plan the daily works with the least disruption possible. Our working hours are from 8am to 5pm Monday to Saturday and should have no impact on your electricity supply.

We have worked closely with the local authority in planning these works and apologise for any inconvenience caused. If you have any questions, please contact our customer care team on **0800 028 4587** Monday to Friday 08:30-17:00, or care@ukpowernetworks.co.uk.

Yours sincerely,

R.S.R.MILES

Regan S R Miles
Project Manager I UK Power Networks I Capital Programme

QR code for website