

24 August 2026

Dear Customer,

Installation of electricity cables from Wouldham to Chatham

UK Power Networks runs and maintains the electricity network delivering power to your area. We are currently working on a project to upgrade the underground electricity cables between our substations in Chatham and Wouldham. This work is part of our ongoing investment in the network to maintain reliable power supplies.

You can find more information, including details on the full route by visiting the project website: www.ukpowernetworks.co.uk/chatham-to-wouldham.

Our progress in Borstal

On 28 July we started work on Wouldham Road at the junction with Burham Road, just past the M2 flyover. Our working area is gradually moving along Wouldham Road and Borstal Street, and is currently outside 22 Wouldham Road (green area on map overleaf).

Unfortunately, due to the number and nature of other services within the ground, our progress has been slower than we hoped. In line with our permit, we have committed to reopening the road by COP on 31 August 2026.

Upcoming work

On Wednesday 26 August, we will complete our current trench (green area on map overleaf) and return that section of road to public use.

Our team will then move further up the road, **closing the section from 2 Wouldham Road to 125 Borstal Street from the afternoon on Wednesday 26 August until COP on Monday 31 August** (red area on map overleaf). This section of work can only be completed under a road closure, so must be prioritised before the end of August.

We have undertaken further surveys and believe the remaining sections can be completed under traffic lights, with the road remaining open. We will apply for permits from Medway Council and return at a later date to complete this work. You will receive notification in advance.

Public information event

We will be at **Borstal Village Hall from 20:30 – 21:30 on Thursday 27 August** to answer any questions you may have.

Access for residents and businesses

Where roads are closed directly outside properties and businesses, our site team will utilise steel plates to cover the trenches allowing vehicles to move across, maintaining access for residents, businesses, emergency vehicles and refuse collections. This is however only possible for access, with transiting vehicles required to use the signed diversion.

Our site team will be available to help with any access requests and will also be able to speak with residents as the works progress regarding estimated dates for when we will be at certain points in the road.

We have worked closely with the local authorities in planning these works and apologise for any inconvenience caused. There should be no impact on your electricity supply.

Contact

We will make every effort to minimise the impact of our works. If you have any questions, please contact our customer care team on **0800 028 4587** Monday to Friday 8:30am to 5pm, or care@ukpowernetworks.co.uk.

Yours sincerely,

Bradley Sloan

Project Manager
UK Power Networks

