Registered Office:
Newington House
237 Southwark Bridge Road
London SE1 6NP

Registered in England and Wales No: 3870728

Company:
UK Power Networks
(Operations) Limited

20 October 2026

Dear Customer,

Update on final cable installation and permit extensions

UK Power Networks runs and operates the electricity network delivering power to your area. We would like to provide an update on our progress and apologise for the extension to some of our current permits, The project has experienced unexpected delays for work which is taking longer than anticipated.

In partnership with our contractor, JSM, we are currently working on the final stages of our project to install new underground electricity cables. This project is part of our continued investment in the network to ensure reliable power supplies for local homes and businesses.

This stage of our work is where we open an excavation to enable us to pull the new cables into the previously installed ducts and join them together at set intervals. This phase of the project requires large excavations known as 'joint bays' and you will see large timber structures around the openings.

Please note our team will work across multiple locations during this phase, so there may not be a full-time presence at each site. **Please see the table below for the latest permit extension details.**

For live updates or more information, please visit our webpage by scanning the QR code at the back of the letter or via www.ukpowernetworks.co.uk/chessington-to-kingston.

Permit dates	Road affected	Traffic management
We will be working from 8am to 5pm, Monday to Friday, Saturday 8am to 1pm.		
PROPOSED END DATE **23 November 2026**	**Sury Basin** Between Richmond R9oad and Seven Kings Way, outside Cycle Exchange Shop	**Lane Closure** Barriers around work area Permit: KZ50084387034
PROPOSED END DATE **27 October 2026**	**Canbury Park Road** Between Elm Road and Elm Cresent, Outside 100-104 Canbury Park Road.	**Road Closure** Signed diversion in place. Access maintained for properties. Permit: KZ50091958596
PROPOSED END DATE **07 November 2026**	**Albert Road** From the junction of Church road to the junction with Victoria Road, outside number 34-49 Albert Road	**Road Closure** Signed division in place Permit: KZ50012019655
PROPOSED END DATE **10 November 2026**	**Villiers Road** At the junction of Chapel Mill Road and Villiers Road and from outside number 71 to 77 Villiers Road	**Two-way lights** Two locations running in situ Permit: KZ50085541655 Permit: KZ50040837559
All dates above are subject to change depending on the progress of the project.		

Access will be maintained, and the site team will work with residents and businesses to understand their access and delivery needs and plan the daily works with the least disruption possible. Our working hours are from 8am to 5pm Monday to Saturday and should have no impact on your electricity supply.

We have worked closely with the local authority in planning these works and apologise for any inconvenience caused. If you have any questions, please contact our customer care team on **0800 028 4587** Monday to Friday 08:30-17:00, or care@ukpowernetworks.co.uk.

Yours sincerely,

R.S.R.MILES

Regan S R Miles
Project Manager I UK Power Networks I Capital Programme

QR code for website