

29 July 2026

Dear Customer,

Installation of electricity cables from Wouldham to Chatham

UK Power Networks runs and maintains the electricity network delivering power to your area. We are currently working on a project to upgrade the underground electricity cables between our substations in Chatham and Wouldham. This work is part of our ongoing investment in the network to maintain reliable power supplies.

You can find more information, including details on the full route by visiting the project website: www.ukpowernetworks.co.uk/chatham-to-wouldham.

Wouldham Road and Borstal Street

We recently wrote to properties on and around Wouldham Road and Borstal Street about our upcoming work in the area. This letter provides some further information.

On 28 July we started work on Wouldham Road at the junction with Burham Road, just past the M2 flyover. Due to the width of the road and the presence of a number of other utilities, we are required to close the road at the point we are working.

Our working area of approximately 200m will gradually move along Wouldham Road, reaching Borstal Street by mid August, and continuing to the junction with Nashenden Lane, concluding by 1 September.

Access for residents and businesses

Access will be maintained for residents to access their properties and businesses, patient and staff access to the doctors surgery, emergency vehicles and refuse collections. Our site team will utilise steel plates to cover the trenches allowing vehicles requiring access to move across. This is however only possible for access, with transiting vehicles required to use the signed diversion.

Our site team will be available to help with any access requests and will also be able to speak with residents as the works progress regarding estimated dates for when we will be at certain points in the road.

Resident information sessions

We will be holding two public drop in sessions during the works to answer any questions you may have. Details below:

- **Monday 3 August, 7pm-9pm**
- **Monday 10 August, 7pm-9pm**

Venue: The White Horse, 86 Borstal Street, ME1 3JS

We have worked closely with the local authorities in planning these works and apologise for any inconvenience caused. There should be no impact on your electricity supply.

Contact

We will make every effort to minimise the impact of our works. If you have any questions, please contact our customer care team on **0800 028 4587** Monday to Friday 8:30am to 5pm, or care@ukpowernetworks.co.uk.

Yours sincerely,

Bradley Sloan

Project Manager
UK Power Networks