

17 August 2026

Dear Customer,

Installation of electricity cables from Wouldham to Chatham

UK Power Networks runs and maintains the electricity network delivering power to your area. We are currently working on a project to upgrade the underground electricity cables between our substations in Chatham and Wouldham. This work is part of our ongoing investment in the network to maintain reliable power supplies.

You can find more information, including details on the full route by visiting the project website: www.ukpowernetworks.co.uk/chatham-to-wouldham.

Ongoing works in Borstal

On 28 July we started work on Wouldham Road at the junction with Burham Road, just past the M2 flyover. Due to the width of the road and the presence of a number of other utilities, we are required to close the road at the point we are working.

Our working area is gradually moving along Wouldham Road and Borstal Street. Our progress is determined by the number of existing utility services in the ground. We will keep signage updated to inform residents of where the road closure is located.

Public information event

Following two well attended information sessions on 3 and 10 August at the White Horse, we are holding one further update session from **20:30-21:30 on Thursday 20 August at Borstal Village Hall, 1 Wouldham Road.**

Works between Wouldham and Borstal

This letter provides information about our upcoming work in the wider area.

Location	Dates	Traffic Management
Pilgrims Way/Burham Road Working from Ivy Cottage towards Borstal	24 August – 14 September 2026	Road closed at the point we are working. Access maintained for properties.
School Lane Working from School Farm House west to substation.	Mid September – End of October 2026	Road closed at the point we are working. Signed diversion in place via Wouldham Road. Access maintained for properties.
Medway substation All works within substation.	1 – 16 October 2026	No impact.
Burham Road From Nashenden Farm Lane to Ivy Cottage.	End of October – End of November 2026	Three way lights in place outside Nashenden Farm Lane.

		Burham Road closed at the point we are working. Signed diversion in place via Wouldham Road. Access maintained for properties.
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Access for residents and businesses

Where roads are closed directly outside properties and businesses, our site team will utilise steel plates to cover the trenches allowing vehicles to move across, maintaining access for residents, businesses, emergency vehicles and refuse collections. This is however only possible for access, with transiting vehicles required to use the signed diversion.

Our site team will be available to help with any access requests and will also be able to speak with residents as the works progress regarding estimated dates for when we will be at certain points in the road.

We have worked closely with the local authorities in planning these works and apologise for any inconvenience caused. There should be no impact on your electricity supply.

Contact

We will make every effort to minimise the impact of our works. If you have any questions, please contact our customer care team on **0800 028 4587** Monday to Friday 8:30am to 5pm, or care@ukpowernetworks.co.uk.

Yours sincerely,

Bradley Sloan

Project Manager
UK Power Networks