

4 February 2026

Dear Customer,

Installation of electricity cables from Wouldham to Chatham

UK Power Networks runs and maintains the electricity network delivering power to your area. We will soon be commencing a project to upgrade the underground electricity cables between our substations in Chatham and Wouldham. This work is part of our ongoing investment in the network to maintain reliable power supplies.

You can find more information, including details on the full route by visiting the project website: www.ukpowernetworks.co.uk/chatham-to-wouldham.

Keeping you updated

This introductory letter is being shared with residents and businesses along the full route. As we finalise our programme, we will be writing to properties in the immediate vicinity of upcoming works to advise them of our plans and any traffic management measures we will be putting in place.

We have worked closely with the local authorities in planning these works and apologise for any inconvenience caused. There should be no impact on your electricity supply.

Pilgrims Way / Burham Road

Our programme will be split into phases. Our work will commence on Pilgrims Way and Burham Road on 23 February 2026 (North of School Lane, between Wouldham and Borstall). We anticipate this work to be complete in early May.

To work safely, in agreement with the local authority we will be closing Pilgrims Way/Burham Road at the point we are working throughout this period. There will be a signed diversion in place via Wouldham Road and access for residents will be maintained.

Contact

We will make every effort to minimise the impact of our works. If you have any questions, please contact our customer care team on **0800 028 4587** Monday to Friday 8:30am to 5pm, or care@ukpowernetworks.co.uk.

Yours sincerely,

Bradley Sloan

Project Manager
UK Power Networks

