

How To View Outages Network Vision







- 1. Login to Network Vision
- 2. Once logged in the 'Dashboard' screen will show

| UK Power Networks Delivering your electricity | | | | | | Charlotte 😝 Search | Outage Id Q Contact us | 🔎 Me | enu 🗄 |
|--|-----------------|-------------------------|----------------------------|------------------|----------|--------------------|------------------------|------|-------|
| Dashboard | Sites Third Par | ty Sites Contacts Upcom | ning & In Progress Outages | Historic Outages | | | | | |
| K February | 2024 🕅 | A | egion Day/Night Ou III | Reset Filters | | | | | |
| Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Sunday | | | |
| | | | 1 | 2 | 3 | 4 | | | |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 | | | |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 | | | |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 | | | |
| 26 | 27 | 28 | 29 | | | | | | |
| | | | | | | | | | |

3. Click on the 'Upcoming & In Progress Outages' tab

| UK Power Networks Delivering your electricity | | | | | |
|--|-----------------|----------------------|------------------------------|------------------|----------|
| Dashboard | Sites Third Par | y Sites Contacts Upo | coming & In Progress Outages | Historic Outages | |
| K February 2 | 2024 🏼 🔊 | | Region Day/Night Ou All | Reset Filters | |
| Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |

4. This list of outages and their statuses will show

| UK Pow Netv Deliver | er works ning your electricity | | | | | | | | | | Charlotte 😝 Search | Outage Id Q | Contact us | enu 💻 |
|------------------------------|--------------------------------------|---------------|------------------------------|----------------|---------------------------|-------------------|------------------|----------------------------|-----------------------|--------------------|--------------------|-------------|-----------------|-------|
| | Dashboard | | Sites | TI | hird Party Sites Contacts | Upcoming & In Pre | ogress Outages | Historic Out | ages | | | | | |
| Reg | gion 👻 | Control D | Start Da | te | End Date | All Dates | Period 👻 📢 | nationalg | rid Search in Outages | Eg: Fault, grid | | | | ٥ |
| Sea | rch Project Co | de | | Starch Project | Name | Reset Filters | | | | | | | | |
| | DNO STATUS | DSO STATUS | OUTAGE ID | EXT REF | SUBSTATION ID | SUBSTATION | CIRCUIT | CONTROL DESK VOLTAGE | START | END | WORK | NO OF DAYS | PROJECT MANAGER | |
| Ŧ | Search | Search | Search. | Search | Search | Search | Search | Search | Search | Search | Search | Search | Search | |
| + | Req | To be ass | 24824 | | BLHL | BLACKHORSE LANE | BORWICK AVE CHER | | 05/03/2024 - 06:00 | 06/03/2024 - 22:00 | THIS IS A TEST BOO | 2 | | |
| + | Pro | To be ass | 24912 | | BLHL | BLACKHORSE LANE | BORWICK AVE CHER | | 20/03/2024 - 08:00 | 20/03/2024 - 17:00 | TEST OUTAGE | 1 | | |
| + | Pro | To be ass | 24804 | | BLHL | BLACKHORSE LANE | BORWICK AVE CHER | 11KV & | 27/03/2024 - 08:00 | 30/03/2024 - 17:00 | TEST OUTAGE ONLY | 4 | | |



5. You can search for an outage with the ID in the search box

| Charlotte 🕑 Search Outage Id Q Contact us 🍂 Menu |
|--|
|--|

To View Outage Details

6. Click on the three dots and then 'View Outage' to view the details

| | DNO STATUS | DSO STATUS | OUTAGE ID | EXT REF | SUBSTATION ID | SUBSTATION | CIRCUIT | CONTROL DESK VOLTAGE | START | END | WORK | NO OF DAYS | PROJECT MANAGER |
|---|---------------|---------------|--------------|---------|---------------|-----------------|------------------|----------------------------|--------------------|--------------------|--------------------|--------------------|---------------------------------|
| Ŧ | Search | Search | Search | Search | Search | Search | Search | Search | Search | Search | Search | Search | Search |
| + | Req | To be ass | 24824 | | BLHL | BLACKHORSE LANE | BORWICK AVE CHER | | 05/03/2024 - 06:00 | 06/03/2024 - 22:00 | THIS IS A TEST BOO | 2 | |
| + | Pro | To be ass | 24912 | | BLHL | BLACKHORSE LANE | BORWICK AVE CHER | | 20/03/2024 - 08:00 | 20/03/2024 - 17:00 | TEST OUTAGE | 1 | View outage |
| + | Pro | To be ass | 24804 | | BLHL | BLACKHORSE LANE | BORWICK AVE CHER | 11kV & | 27/03/2024 - 08:00 | 30/03/2024 - 17:00 | TEST OUTAGE ONLY | 4 | Copy outage |
| | | | | | | | | | | | | Items per page: 50 | Unsubscribe to outage |
| | | | | | | | | | | | | | Show Changes |
| | | | | | | | | | | | | | Move to TBA |
| | | | | | | | | | | | | | |

- 7. 'Outage Details' tab will open
 - a. Circuits details the outage is against
 - b. Basic Outage Info Shows outage dates and times, outage description and the outage type

| OUTAGE | D: 24804 | | | | | :: |
|-----------------------------|--|--|---|-------------|------------------|------------------|
| Outage Det | ails Update Log Change Requests | | | | | |
| Circuits | | | | | | ^ |
| REGION | SUBSTATION | CIRCUIT | | | | |
| LPN | BLACKHORSE LANE | BORWICK AVE CHERRYS | Î | Main Outage | Information Only | |
| Basic Outa | ge Info | | | | | ^ |
| Start Date 27/3/2024 | Start Time End Date End Time © 08:00 ③ 30/3/2024 🖻 17:00 | Outage Description | | | | |
| Actual Start Date 27/3/2024 | Actual Start Time Actual End Date Actual End 08:00 ③ 30/3/2024 17:00 | Time Outage Type O Isolation and Earthing - | | | | |
| Outage & S | Schedule | | | | | ~ |
| Third Party | Impact | | | | | ~ |
| | | | | | | |
| | | | | | Unsubscribe | ose Without Save |
| | | | | | | |



- 8. Click on the 'Outage & Schedule' drop down to view more details
 - a. TOGA ID National Grid number
 - b. External Reference Provided by National Grid or London Underground
 - c. Project Manager name will be displayed
 - d. SAP Engineer name will be displayed
 - e. External Source & Requester Organisation Who has requested the outage
 - f. DNO Planned Status as per table below

| DNO Statucas | |
|------------------------|---|
| DNO Statuses | |
| Requested | New Outages only have Requested status available. Third party cannot view. Not officially in outage plan. |
| | |
| Proposed | Once reviewed and accepted, outage is moved to proposed. |
| | |
| Management Review | Set by Lead Outage Planner or Network Access & Security Manager - needs their approval |
| | |
| Rejected | Outage requested is not viable due to clashes etc |
| | |
| Control Review | Outage needs control to review before Approval |
| | |
| Approved | Outage has been planned and approved with all required information completed |
| TBA No confirmed dates | |
| (Dates not required) | The outage is cancelled, whether temporarily or permanently |

g. DSO Planned Status – as per table below

| DSO | |
|----------------|--|
| To be assessed | Outage Planning have yet to assess if DSO input is required |
| No Impact | Outage Planning have determined no DSO input is required |
| | |
| DNO/DSO Query | Outage Planning require DSO to review outage as outage includes generation queries |
| Planned | DSO have completed their planning works |
| Approved | Outage has been planned and approved with all required information completed |
| N/A | Outage Planning have determined no DSO input is required |



- h. ERT Emergency Restoration Time
- i. ERT Format This will be in hours, minutes, days or ONCOM If ONCOM (On Commissioning), this cannot be out back until the end of the project

| OUTAGE ID: 24804 | # |
|---|----------------|
| Outage Details Update Log Change Requests | |
| Circuits | ~ |
| Basic Outage Info | ~ |
| Outage & Schedule | ^ |
| TOGA ID External Reference Project Manager SAP Engineer External Source Requester Organisation DNO Planned Status DSO Planned Status ERT Onitike ERT Format Proposed * To be assessed 4 8 Hours * Daily Booking @ Outage Planner Name | |
| Third Party Impact | ~ |
| Switching Stages | ~ |
| Unsubscribe | e Without Save |

9. Click on Third Party Impact drop down, then click on the **O** icon to view the information

| Third Party Impact | | | | | | | | | ^ |
|---------------------------|-----------------|---------------------|-----------------|---------------------------------|--------------------|--------------------|--------------------|--------------|-------------------|
| Customer Impact | | | | | | | | | |
| Search in Customer Impact | | | | | | | | | |
| UKPN SITE | SUBSTATION | CIRCUIT | SWITCHING STAGE | IMPACT | START DATE | END DATE | NOTES | _ | |
| Test Test Site 2 | BLACKHORSE LANE | BORWICK AVE CHERRYS | 36679 | Shutdown to Supply for Duratio. | 27/03/2024 - 08:00 | 30/03/2024 - 17:00 | | ٥ | |
| | | | | | | | Items per page: 15 | ✓ 1 – 1 of 1 | $\langle \rangle$ |

- 10. Third Party Impact information
 - a. Impact you will see here impact on the customer from the outage
 - b. Notes to Third Party additional information regarding the impact

| Customer Impact | # |
|---|-----------------|
| Insat | Ext Full Screen |
| Shutdown to Supply for Duration of Outage | |
| Notes to Third Party | |
| Service Requirement/Impact | |
| ESO Service Implications | ~ |
| Discussions | ~ |
| Comments | |
| | |
| | Close |



11. Press the 'Close' button to go back to the previous screen

| ſ | Close |) |
|---|-------|---|
| _ | | e |

12. Click the drop down arrow next to the Switching Stages. This will show you the Switching Stages information

| (| OUTAGE ID: 24804 | | | | | | | | # | |
|---|-------------------------|---------------------|------------------|--|--------------------|--------------------|----------------|-------------|--------------------|--|
| | Outage Details Update | Log Change Requests | | | | | | | | |
| | Circuits | | | | | | | | ~ | |
| | Basic Outage Info | | | | | | | | ~ | |
| | Outage & Schedule | | | | | | | | | |
| | Third Party Impact | | | | | | | | ~ | |
| | Switching Stages | | | | | | | | ^ | |
| | Outage Switching Stages | | | | | | | | | |
| | ID | REGION | SITE | CUSTOMER IMPACT | START DATE - TIME | END DATE - TIME | COMMENTS | | | |
| | 36679 | LPN | Test Test Site 2 | Shutdown to Supply for Duration of Outage | 27/03/2024 - 08:00 | 30/03/2024 - 17:00 | Auto Generated | Θ | | |
| l | | | | | | | | | | |
| | | | | | | | | Unsubscribe | Close Without Save | |

To Add Comments to a Switching Stage

13. Select the () icon on the relevant switching stage you would like to add comments to

| Switching Stages | | | | | | | | ^ |
|-------------------------|--------|------------------|-----------------|--------------------|--------------------|----------------|---|---|
| Outage Switching Stages | | | | | | | | |
| ID | REGION | SITE | CUSTOMER IMPACT | START DATE - TIME | END DATE - TIME | COMMENTS | | |
| 36863 | LPN | Test Test Site 2 | | 22/02/2024 - 06:00 | 22/02/2024 - 22:00 | Auto Generated | ٥ | |
| 36864 | LPN | Test Test Site 2 | | 23/02/2024 - 06:00 | 23/02/2024 - 22:00 | Auto Generated | 0 | |

14. Now click on the 'Impacted Third Party Sites, drop down

| View Outage Switc | ching Stage - 36863 | | | | # | | |
|---|---|---------------|---------------------|--|---|--|--|
| Switching Stage Details | Discussion / Comments(visible to Third Parties) | | | | | | |
| Circuits | | | | | | | |
| REGION | SUBSTATION | | CIRCUIT | | | | |
| LPN | BLACKHORSE LAN | | BORWICK AVE CHERRYS | | | | |
| Basic Switching Stage | Information | | | | | | |
| Start Date Start Time 5/3/2024 	☐ 06:00 	ⓒ | End Date End Time 6/3/2024 22:00 O View Clashe | CI CML 0 0 | | | | | |
| Actual Start D Actual Star | rt T Actual End D Actual End T Actual End T | | | | | | |
| Impacted Third Party Si | ites | | | | ~ | | |

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15. On this drop down select the () icon of the site you would like to add the comment to

| Impacted Third Party Sites | | | | | | | |
|----------------------------|--------------------|---------------------|----------|----------------------|------------------------------|---------------------|--|
| Third Party Site | Impact Type Button | Impact | Comments | Notes to Third Party | Service Requirement / Impact | Third Party Company | |
| Test Test Site 2 | | Busbar Risk N/A N/A | N/A | Test Company 2 | | | |
| 1651 1651 516 2 | | | | 100 | 12/5 | Sharon Test Company | |

16. Click on the discussions drop down

| Customer Impact | # |
|----------------------------|---------|
| Inpact Busbar Risk | |
| Notes to Third Party | 4 |
| Service Requirement/Impact | |
| ESO Service Implications | ~ |
| Discussions | ~ |
| Comments | |
| | |

17. Type you message in the box that says 'Type your message'

| Discussions | ^ |
|---|---|
| 15:43, 27/02/2024 Sharon Charlotte, can you see this comment and respond? | |
| | |
| | |
| Type your message | > |

18. Press the **>** icon to send the message

| Tipa your message | | |
|-------------------|--------------|-----------|
| | | > |
| | L | |
| | & Close With | hout Save |

19. The Outage Planning Team at UK Power Networks will respond to your message here. Please note, this is not a live chat, so the response will not be immediate

Contact Us

Outage Planning Email Address: <u>mbx-networkvision@ukpowernetworks.co.uk</u>