



**Transforming**  
Support

# HAMPTON WOODS

TRANSFORMING SUPPORT PETERBOROUGH

Hampton Woods, Waterhouse Way,  
Peterborough, PE7 8US





## INTRODUCING HAMPTON WOODS

Transforming Support Peterborough supports individuals who may have learning disabilities, complex needs, and neurodevelopment, such as autism. We also provide vital support for those navigating mental health challenges and secondary conditions. We provide strengths-based, person-centred support, enabling more independence and community inclusion.

Hampton Woods offers supported living in modern two-bedroom properties in the heart of the community focusing on positive risk and actively explores opportunities and challenges.



# PERSON-CENTRED SUPPORT

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With a focus on the individual, staff will regularly review outcomes, objectives, the support needed, and the individual's wishes. Understanding what is essential to the person underpins our path to achieving planned outcomes, building on strengths-based practise and skills development, which can include support from commissioning partners, external professionals, advocates, friends, and family.

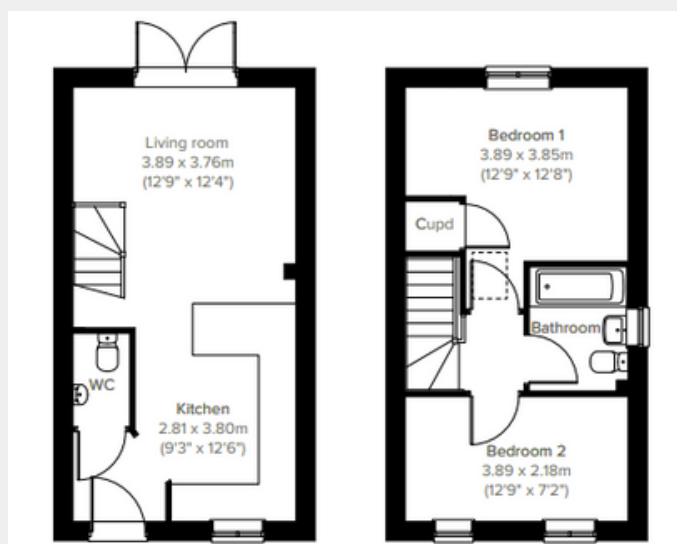
The collaborative approach and expertise between all professionals, family, and friends allows for a positive risk approach that enables individuals to meet their needs in a safe and nurturing way.



# PRESENTING: HAMPTON WOODS

Hampton Woods offers quality supported living accommodation in the heart of the community. The houses have an open-plan kitchen/living room with French doors leading into the garden. They also feature two double bedrooms, a good-sized bathroom, handy storage cupboard, downstairs WC, and off-road parking.

Disclaimer: Accommodation is provide unfurnished but can be furnished if funding is authorised.





## **MORE THAN JUST BRICKS AND MORTAR, DESIGNED TO BE HOME**

- Perfect for young adults transitioning to independent living and those seeking a supportive environment for mental well-being.
- We believe in working together. Your voice matters, and we encourage co-production to shape your living experience.
- Enjoy the peace of mind that comes with tenancies managed by a trusted, registered social landlord.
- Located within easy reach of Peterborough's mainline station.
- Enjoy the convenience of nearby shopping and leisure facilities, making daily life easier and more enjoyable. Supermarket is only 2 minutes away and shopping centre only 4 minutes from Hampton Woods.



# TENANCY AND SUPPORTED LIVING

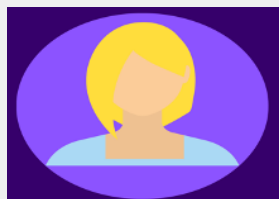


Based on need and evidence, the majority of the people we support are likely to be entitled to housing benefits.

Tenancies are issued by our housing partners, the managers responsible for all housing needs.

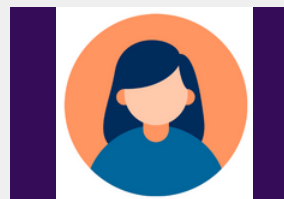
Our focus is on ensuring that the support delivered helps to keep people in a place they can call home. In some cases, we understand individuals may need to step into alternative accommodation provision as they mature.

## PROFESSIONALS



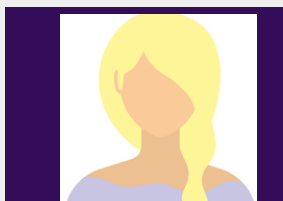
**SALLY PRICE**

Regional Director - North



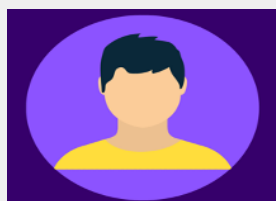
**NATALIE CARROLL**

Registered Manager



**CHARLOTTE HOLMES**

Consultant Social Worker



**MICHAEL HAMILTON**

Forensic and Learning  
Disabilities Nurse



**MARCUS VAN-HAGEN**

Development Director



**SABINA QUANSAH**

PBS Lead

# AMENITIES NEAR HAMPTON WOODS



## ONLY 12 MINUTES FROM CITY CENTRE



11-minute drive to Peterborough Railway Station with access to London, Liverpool and other regions.



1-minute drive to Hampton Lakes Park and a 11-minute drive to Nene Park and Ferry Meadows



7-minute drive to Serpentine Green Shopping Centre and restaurants nearby



Only a 3-minute drive to Aldi supermarket and a 7-minute drive to Tesco Extra



4-minute drive to Hampton Green Bus Station



3-minute drive to The Hamptons Hospital and a 16-minute drive to Peterborough City Hospital

# PERSON WE SUPPORT - THEIR JOURNEY

## STEP-BY-STEP

01

### **Assessment**

The desktop assessment is a starting point for any client's adult social care services journey. The aim is to understand the person's situation and create a summary to ascertain if we could meet their needs. It's the first step in creating a tailored care and support plan. If the referrer accepts the service offer, our team will complete a detailed assessment. The process focuses on identifying the individual's care and support needs. It will include the person, important family members and professionals. Once it is completed, we will confirm if the initial indicative service offer reflects the person's assessed needs or if adjustments are required for the referrer's final approval.

02

### **Person-Centred Offer of Support**

This document outlines the level of support and funding required to meet the individual's needs based on the desktop assessment and information provided by the referrer. A formal acceptance from the funder allows us to progress the person-centred support. At this point, we will also collect the necessary information to begin a tenancy application.

03

### **Transition Planning**

Depending on needs, the transition can be planned and agreed. During this time, any agreed adaptations can be implemented, and the person we are supporting is encouraged to visit their new home. This gives us the opportunity to build a successful relationship. If applicable and agreed with the funder, the local team will begin bespoke recruitment and training to meet the person's needs and preferences.

04

### **Environmental Adaptions**

If required, our local team will liaise with our Environmental Adaptions Manager, who can provide a proposal for appropriate adaptions to the person's apartment in conjunction with the Housing Association.

05

### **Move In**

An agreed date will be communicated between all parties. The allocated keyworker and support staff would have prepared to welcome the individual to their new home. All the necessary support plans and risk assessments would be in place alongside an agreed activity plan to reflect the person's needs and aspirations. On the week of moving in, we will introduce the person to a representative of the Housing Association, who will explain the details of the tenancy and provide an accessible welcome pack to welcome the person to their new home.



# KEY STRENGTHS



## Support Model

We assign to all people we support a keyworker, who follow closely their development and enables true personalised care for their needs. This can include PBS based on need.



## Step Through Service

Our support packages aim to identify and mitigate the triggers that generate behaviours to successfully reduce the chances of a behaviour occurring.



## Community Enablement

Positive risk-taking is a way of working with risk that promotes enablement; considered risks can enable individuals and help improve their wellbeing focusing on the outcome, not the risk.



## Nurturing Environment

We aim to expand upon successful relationships, locations, and opportunities while proactively mitigating triggers for challenging behaviours to reduce frustration, anxiety, and increase mutual understanding.



## Strength-Based Skills

The more independent people become, the less support they need which generates a 'value proposition' for our commissioning partners, aiming to achieve reduction costs in the long-term.



## Wellbeing Outcomes

Partnership is at the core of what we do. Together, we focus on improving the experiences and quality of services for people using those services, their families and support teams



## Technology-Led Systems

We are investing significant resources into system optimisation to ensure that the care and support delivered are visible, transparent and accessible to our teams and stakeholders.



## Person Centred Planning

Considering someone's future is an important aspect of our person-centred planning, which aims to build on the person's strengths and skills and help them consider what they want most in life.



## Active Support

Our evidence-based model of support ensures that people are supported to participate in every aspect of their daily lives and to take the lead in functional and meaningful activities.

## GET IN TOUCH WITH US!

referrals@transformingsupport.uk  
0800 048 5792  
07917 466 020