

MORE
ABOUT
US



Transforming
Support

CHIPSTEAD COURT

COULSDON, SURREY

Person-Centred Supported Living

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 Transforming Support

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PERSON-CENTRED SUPPORT

Focusing on what matters to the person guides our work to achieve planned outcomes, builds on strengths-based practice and skills development, and may include support from commissioning partners, external professionals, advocates, friends, and family.

The collaborative approach and expertise between all professionals, family, and friends allow for a positive risk approach that enables individuals to meet their needs in a safe and nurturing way.

INTRODUCING CHIPSTEAD COURT

Transforming Support Chipstead provides specialist support for individuals with learning disabilities, autism, complex needs, and behaviours of concern. We are committed to delivering person-centred, strengths-based support that promotes choice, independence, and meaningful outcomes.

Located in Surrey, Chipstead offers high-quality supported living in a welcoming community setting, helping people achieve their goals, maintain important relationships, and lead fulfilling lives as active members of their local community.

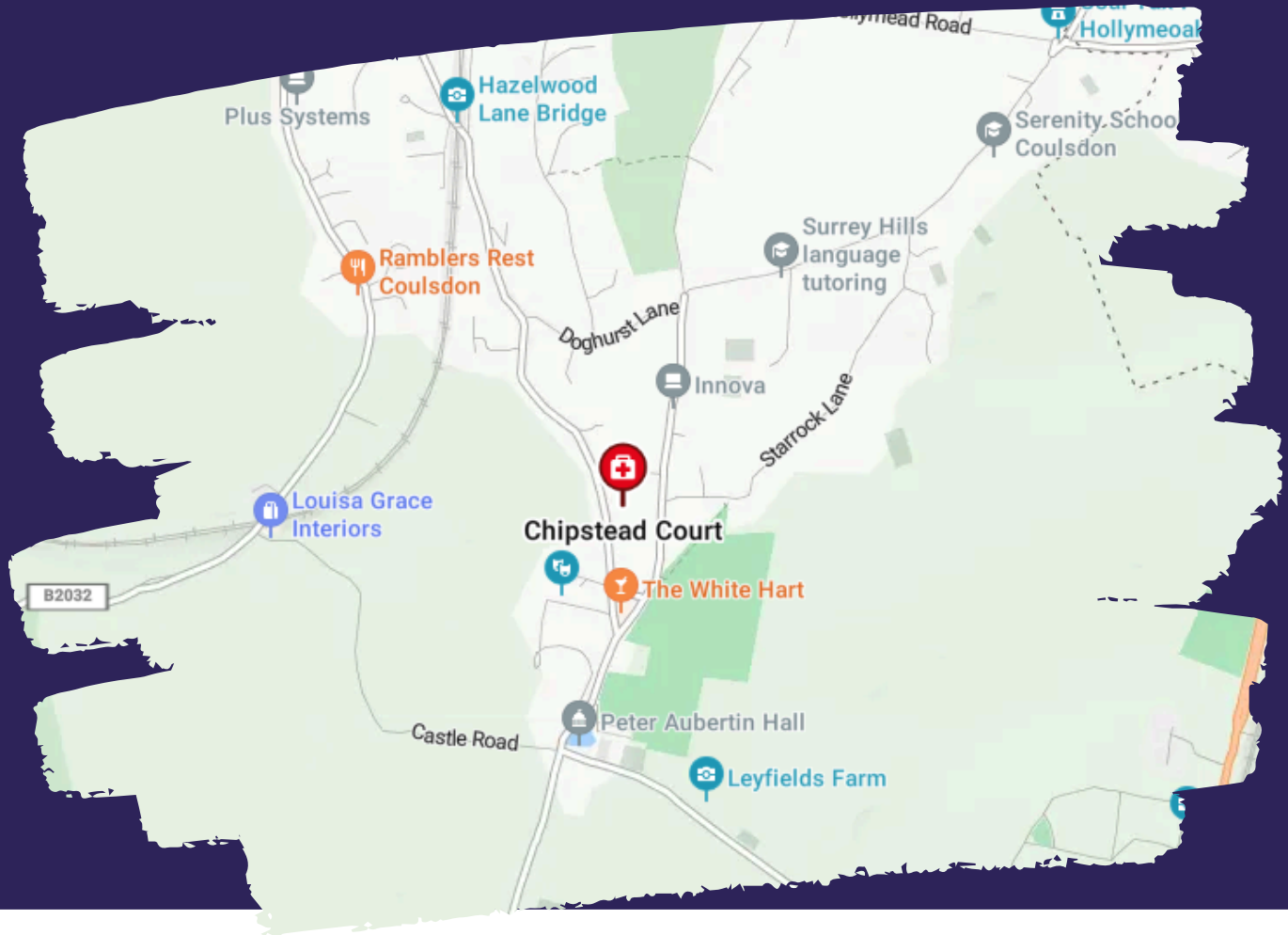


CHIPSTEAD COURT



CHIPSTEAD COURT

Location & Amenities – Chipstead Court, Coulsdon



15 minutes walk from Chipstead Station with access to London Bridge and Tattenham



13 minutes from Happy Valley Park and Dollypers Hill



3 minutes drive from Chipstead Station Parade that offers local shopping options for daily needs



7 minutes from a Aldi supermarket, a variety of stores and coffee shops



4 minutes from bus stops that connect to places like Purley and Caterham



15 minutes from Purley War Memorial Hospital and 20 minutes from East Surrey Hospital

CHIPSTEAD COURT

The apartments are split over two floors, with those who require more complex support looking to take tenancy on the first floor. There are two sensory suites together with two social areas for community activities. An outdoor Gym, allotment bed, and wide open space are within the grounds. Set in a countryside location yet within easy reach of local facilities and communication routes. Features a fully disabled access apartment.



TENANCY AND SUPPORTED LIVING

Based on need and evidence, the majority of the people we support are likely to be entitled to housing benefits. Tenancies are issued by our housing partner, Hilldale Housing Association, which manages all housing needs.

Our focus is to ensure that the support delivered helps to keep people in a place they can call home. In some cases, we understand individuals may need to step through into alternative accommodation provision as they mature.



Our People

Meet the Team



Shamara Shepherd Registered Manager

A dedicated Registered Manager leading the delivery of high-quality, person-centred support services at Chipstead. Through strong leadership, a focus on quality, and a passion for positive outcomes, Shamara supports her teams to deliver compassionate, strengths-based care that reflects the values of Transforming Support.

Chipstead Court Team



Natalie Smith
Regional Director
South



Kersti Lootus
Area Manager



Olatunji Alade
Team Leader



Harry Tonkin
PBS Lead



**Bukunmi
Soga-Odubajo**
Group Relationship
Manager

Family's Voice

***“We just wanted to share how grateful we are for the support our family member receives. From the very beginning, the team has shown genuine care, patience and understanding, making a real difference in their daily life.*”**

The positive impact on our family members' confidence and well-being has been noticeable, and we truly appreciate the commitment and dedication shown every day.

Thank you for everything you do.”



PERSON WE SUPPORT'S JOURNEY

1

Assessment

The desktop assessment is the first step in a person's adult social care journey. It helps us understand their situation and decide whether we can meet their needs. If appropriate, we conduct a more detailed assessment with the individual, their family, and professionals to confirm the appropriate level of care and support.

2

Person-Centred Offer of Support

We create a document outlining the required support and funding based on the initial assessment. Once the funder formally agrees, we can begin planning person-centred support and gather the information needed for a tenancy application.

3

Transition Planning

A transition plan is agreed based on the person's needs. During this time, any required adaptations can be made, and the individual is encouraged to visit their new home. This helps build relationships. Where needed, we will also begin recruiting and training staff tailored to their preferences.

4

Environmental Adaptions

If required, our team works with the Environmental Adaptions Manager and Housing Association to design suitable adjustments to the individual's home.

5

Move In

A move-in date is agreed upon by all parties. The support team prepares everything, including care plans and activities. During the first week, the individual is welcomed and introduced to their new home, with clear, accessible guidance on their tenancy.

KEY STRENGTHS



Support Model

Dedicated Keyworkers provide personalised support, with PBS input where required.



Active Support

Encouraging active participation in meaningful daily activities.



Positive Risk Community Enablement

Promoting independence through positive risk-taking and new opportunities.



Nurturing Environment

Creating supportive environments that reduce anxiety and build confidence.



Value Proposition

Greater independence leads to reduced support needs over time.



Wellbeing Outcomes

Working in person-centred co-production partnerships to improve quality of life and outcomes.



Technology-Led Systems

Using innovative systems to enhance transparency and service delivery.



Person Centred Planning

Supporting individuals to achieve their goals and aspirations.



Transforming Support

Putting People at the Heart of What We Do.

For referral discussions, availability enquiries or service presentations:



**Bukunmi
Soga-Odubajo**

Group Relationship Manager

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 **referrals@transformingsupport.uk**



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