

# Keri Brown

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Energy Hardship Expert Panel  
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## Energy Hardship Expert Panel





### **Housing type and quality**

What type and quality of home is it?



### **Household needs**

What energy do the people in the home need?



### **Appliance efficiency**

How efficient are the household's appliances?



### **Energy sources**

What supplies energy to the home?



### **Energy costs**

How much is the household paying for energy?



### **Location**

Where in New Zealand is the home?



### **Household income**

What is the household income?



### **Knowledge**

How much do people in the home know about energy?

# Energy Hardship in Aotearoa New Zealand



Energy Hardship Primary Outcome



## Health of the Home

*Improving energy well-being  
through healthier homes*



## Energy Accessibility & Choice

*Accessing energy regardless  
of income or location*



## Consumer Protection

*Protecting energy consumers in  
their relationships with providers*



## Knowledge & Navigation

*Supporting and empowering whānau  
in their energy decisions*



## Energy Affordability

*Affording the energy whānau  
need for their well-being*



## Te Takai Here Housing



Housing infrastructure