

Help with your energy bills



Getting extra financial support

We understand there are times when you may need a little extra financial support, especially during this time of the year with winter coming and energy rates rising.

If you're struggling or falling behind with your energy bills, we can give you a fuel voucher to help.

Winter fuel and pension support

The Warm Home Discount for winter 2026/27 is £150. You could get this if you receive certain benefits. For more info visit www.gov.uk/the-warm-home-discount-scheme/if-you-live-in-england-and-wales

All pensioners over state pension age will receive a payment: however, the payment will be recovered via tax depending on your annual state pension amount.

Pension credit: don't miss out

Did you know that £1.6 billion in Pension Credit went unclaimed last year?

We urge you to make an application for Pension Credit. This could boost your yearly income by up to £11,000.

- ▶ Apply online at www.gov.uk/pension-credit
- ▶ If you have applied for Pension Credit, or recently made an application, we may be able to help with your energy costs this winter. Please send proof to customer.services@rhp.org.uk.



Applying for energy bill support

To access support, please follow these steps:

1. **Complete our 'Better Off' Calculator:** You can find this at www.rhp.org.uk under the financial support page or by scanning the QR code to the right.
2. **Provide proof of energy deficit:** Please also provide us with an up to date document with proof of your energy deficit.
3. Send both to customer.services@rhp.org.uk, adding 'winter fuel support 2026/27' to the subject line.

For longer-term support, please contact your energy provider, as many offer grants and reductions in payments.

'Better Off'
Calculator



Attendance Allowance

Attendance Allowance can be paid to people who have reached state pension age and need help with personal care or supervision due to a disability.

You could be entitled to Attendance Allowance if:

- ▶ You have a physical or mental disability
- ▶ Your disability is severe enough for you to need help caring for yourself or someone to supervise you, for your own or someone else's safety
- ▶ You have needed that help for at least six months.

You can apply at www.gov.uk/attendance-allowance.

