

Good Neighbour Agreement: Ham Close

Working together to keep our estate safe, clean and welcoming



This agreement sets out the things we can all do to make Ham Close a great place to live. It's not a legal document and it doesn't replace your tenancy or lease. It's simply a shared commitment to being good neighbours.

1. Communal areas and shared spaces work best when everyone looks after them. I'll:

- ▶ keep hallways, stairwells and shared outdoor spaces clear of my belongings
- ▶ help keep shared areas clean and tidy
- ▶ make sure fire exits, corridors and access routes stay clear, with any parcels collected quickly
- ▶ keep doors in communal areas closed
- ▶ report any damage, hazards or safety concerns

2. Waste and recycling. I'll:

- ▶ put household waste in the right bins
- ▶ recycle as much as I can and use the correct containers
- ▶ not leave rubbish bags or bulky items outside my front door, in the communal area, or outside or next to the bins
- ▶ follow the local arrangements for getting rid of bulky items

3. Noise and considerate behaviour. I'll:

- ▶ keep noise to a reasonable level so I'm not disturbing others, particularly between 10pm and 8am
- ▶ keep music, TV and other sound at a level that won't cause a nuisance
- ▶ avoid behaviour that could cause a nuisance or disturbance to neighbours
- ▶ not smoke in indoor communal areas or anywhere the smoke could affect others
- ▶ not have barbeques on a balcony

4. Respect for everyone on the estate. I'll:

- ▶ treat my neighbours, visitors, contractors and estate employees with respect
- ▶ make sure my own visitors behave responsibly while they're here, as they're my responsibility
- ▶ help make the estate feel safe and welcoming for everyone

5. Pride in our community. I'll:

- ▶ take care of my home and the wider estate by not dropping litter
- ▶ be considerate and supportive towards those around me
- ▶ help keep a positive community spirit going

6. Parking and vehicles. I'll:

- ▶ park only in my allocated space, or in a designated bay if I haven't been given an allocated space
- ▶ not park commercial vehicles on the estate without RHP's permission
- ▶ not bring caravans or horse boxes onto the estate

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7. My home. I'll:

- ▶ let RHP know if I'm going to be away from my home for more than 60 days
- ▶ not dry my washing on balconies, or leave anything else unsightly there, including not screening my balcony
- ▶ look after my balcony by not having barbeques, firepits or storage units on it, or laying astroturf
- ▶ not put up signs without RHP's consent
- ▶ not put up TV aerials or satellite dishes

8. Pets. I'll:

- ▶ only keep a pet if RHP has given written consent
- ▶ keep any pet under control at all times
- ▶ keep dogs on a lead when they're out on the estate, and pick up any waste

Involved residents help shape what happens here. If you'd like to get more involved, whether that's sharing feedback, joining a community activity or helping improve the estate, we'd love to hear from you. Just let us know below or get in touch with your neighbourhood team.

I'll do my best to be a good neighbour, respect the people around me, and help make Ham Close an estate we can all be proud of.

Name:

Address:

Signature:

Date:

Would you like to hear about ways to get involved in community activities or resident groups? **Yes** **No** Contact email or phone (optional):