

# Help with your energy bills



## Getting extra financial support

We understand there are times when you may need a little extra financial support, especially during this time of the year with winter coming and energy rates rising.

If you're struggling or falling behind with your energy bills, we can give you a fuel voucher to help.

## Winter fuel and pension support

From winter 2025/26, the rules for winter fuel payments have changed.

All pensioners over state pension age will receive a payment: however, the payment will be recovered via tax depending on your annual state pension amount.

## Pension credit: don't miss out

Did you know that £1.6 billion in Pension Credit went unclaimed last year?

We urge you to make an application for Pension Credit. This could boost your yearly income by up to £11,000.

- ▶ Apply online at [www.gov.uk/pension-credit](https://www.gov.uk/pension-credit)
- ▶ If you make an application and send proof to [customer.services@rhp.org.uk](mailto:customer.services@rhp.org.uk), we'll also give you a fuel voucher.



## Applying for energy bill support

To access support, please follow these steps:

1. **Complete our 'Better Off' Calculator:** You can find this at [www.rhp.org.uk](https://www.rhp.org.uk) under the financial support page or by scanning the QR code to the right.
2. **Provide proof of energy deficit:** Please also provide us with an up to date document with proof of your energy deficit.
3. Send both to [customer.services@rhp.org.uk](mailto:customer.services@rhp.org.uk), adding 'winter fuel support 2025' to the subject line.

'Better Off'  
Calculator



For longer-term support, please contact your energy provider, as many offer grants and reductions in payments.



## Attendance Allowance

Attendance Allowance can be paid to people who have reached state pension age and need help with personal care or supervision due to a physical or mental disability.

**You could be entitled to Attendance Allowance if:**

- ▶ You have a physical disability
- ▶ Your disability is severe enough for you to need help caring for yourself or someone to supervise you, for your own or someone else's safety
- ▶ You have needed that help for at least six months.

You can apply at [www.gov.uk/attendance-allowance](https://www.gov.uk/attendance-allowance).

