

Dear Rufus Wainwright VIP,

It's time for your **Rufus Wainwright Soundcheck Experience!** Below are all the details you'll need for the day of the show.

THE BASICS

Check In Time: 17.00 – 17.15

Check in Location: Main Entrance

FAILURE TO CHECK-IN WITHIN THE TIMES LISTED WILL RESULT IN A MISSED VIP EXPERIENCE. NO EXCEPTIONS

- **Soundcheck Viewing Access:** A tour representative will meet you at Check In and escort you to soundcheck. **Rufus' top priority is to protect his fans' and crew's health, so we ask that you wear the mask we will hand out and encourage full vaccination in order to participate in the VIP experience.**
- **VIP Merchandise:** You will receive your Premium Merch Pack and Commemorative Laminate at Check In. Please arrive on time to ensure you receive your items
- **Premium Seat:** Please remember to bring your tickets to the Soundcheck Viewing Access.

This ticket is NON-TRANSFERABLE. Please bring a PHOTO ID matching the PURCHASER NAME on your order. If the purchaser name is different than the attendee name, you will need to supply the attendee with a photocopy of the original purchaser's ID.

FAQ:

- **Please reach out to info@237global.com with any questions or concerns in regards to your VIP experience.**
- Your VIP merchandise must be picked up during your VIP experience. We are unable to supply these to fans after the show ends.
- Many venues do not allow re-entry once you have checked in.
- All times are subject to change without notice.

Enjoy the show!