



Edendale and Greenside Houses, Blyth Supported accommodation for customers with complex mental health needs.

About our service

Edendale House is a ten unit service comprising two single self-contained units and four two-bedroom shared flats.

It is a secure building with 24/7 staffing, CCTV in communal areas and access to support at all times.

In addition, Greenside House provides six two-bedroom properties with 12 beds and we have a further 16 properties in the community, providing a total of 38 beds in total.

We provide all furniture and white goods for our properties. Where possible customers are encouraged to influence the decoration, furniture

and soft furnishings in their home.

All referrals for accommodation and specialist support must go via the complex housing panel as part of the local authorities internal process.

All applicants and referrals will be considered and offered a prompt appointment at the earliest and most convenient time.



At Home Group, we provide a therapeutic environment to support recovery. We work closely with our partnership organisations to ensure consistency and a multi-agency approach to address multiple and complex support needs.

We recognise that recovery can be difficult and those with complex needs may need additional time and a different approach to support. We provide a flexible approach to support with the promotion of positive risk taking.

By using a 'team approach' to managing complex and high risk cases we ensure consistency of support and risk management whilst reducing staff burnout rates. All customers are allocated a support coordinator along side a small core group of colleagues to deliver all required one to one support.

Our customers are encouraged to take a leading role in all aspects of their support to achieve positive and reachable outcomes.

Our clinical guidance

We use our in house Mental Health Practice Lead (RMN) to ensure that our support practice is in line with clinical guidelines and with recovery at the heart of what we do.

They provide one to one coaching, mentoring and guidance to all frontline colleagues to ensure our team are supported and upskilled.

They offer training and up to date guidelines with the implementation of psychologically informed practice to better inform support plans, risk assessments, safety plans and assessments of needs.

Tenancy management

All customers who are accommodated with our service will receive a standard licence agreement or assured shorthold tenancy agreement.

We have a dedicated housing team committed to assist in all aspects of tenancy management outside of the support agreement.

Customers can access tenancy management assistance 24/7 including emergency assistance between the hours of 8.30pm and 8am.

Senior Client Services Manager

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www.homegroup.org.uk