

Aviary House, Solihull Supported accommodation for customers with a mental health diagnosis.

## **About Aviary House**

Aviary House provides accommodation for individuals with a mental health diagnosis aged 18+ years old who require housing in a safe and care managed Care Quality Commission registered service.

The property consists of 28 self-contained flats, four of which are respite flats for customers stepping up from the community or stepping down from hospital who are in crisis. This is usually a two week stay but we work on a case by case basis to meet the individuals needs so extension to stay can be requested by Home Treatment Team.

All flats are decorated to a high standard with white goods, and curtains provided. The property has under-floor central heating and is fitted with both internal and external CCTV system and many other security devices to ensure that all who reside, work or visit the service feel safe and secure.

To be considered for housing at Aviary House the applicant must normally be a resident in the Solihull area, be 18 or over and have a diagnosed mental health condition. Referrals are made by a local authority social care team and customers must require specialist supported accommodation.



The service is CQC registered and works in partnership with statutory, voluntary agencies, family and carers to ensure service provision is effective, focused and responsive to individual needs. Support is provided by a team of dedicated staff 24 hours a day including waking nights.

An in-depth assessment will be completed by the resident with colleagues at Aviary House, involving external support agencies and information from family or carers whenever possible. We use this information to identify the individual support needs and create a person centred support plan.

\We achieve our aims by ensuring staff are properly trained and committed to providing person centred care and support.

We promote positive community investment within a structured and supportive environment. Working with customers we fulfil identified goals, enabling each of them to access opportunities and promote independence. By working in partnership with statutory agencies and other voluntary providers we form part of an integrated range of services.

## Our support package can include but is not excluded to:

- Housing
- · Physical health
- Promoting inclusion
- Independent living skills
- · Increasing knowledge and experience
- Positive Behaviour Support
- Lifestyle choices
- Maximising income
- Managing money
- Mental health
- · Meeting religious and cultural needs.

## **The Registered Manager**

Aviary House, 60 Burtons Way, Smiths Wood, Birmingham, B36 OBD Telephone: 0121 778 3235

www.homegroup.org.uk