Zero tolerance
no home for hate

We believe everyone has the right to feel safe and respected in their home and community.

A hate crime is when someone is targeted because of who they are; or who they are believed to be.

This could be based on:

- Race
- Religion
- Sexual orientation
- Disability
- Transgender identity

Hate crimes can include:

- Verbal abuse
- Threats
- Physical attacks
- Damage to your home or belongings.

If you experience a hate crime:

- Report it to the police: call **101** or report it online
- Get a reference number from the police
- Tell us: call our customer service centre on **0345 141 4663** and give us the police reference number

Your Housing Manager will investigate and support you.

We take hate crime seriously.

If you are found to have committed a hate crime, this may lead to action being taken against your tenancy.

Together, we can make our communities safe, welcoming, and inclusive for all.

Scan this QR code to access additional details and information.

If you or someone else is in immediate danger, please call 999