



## ABEID AMANI KARUME INTERNATIONAL AIRPORT PEMBA DOMESTIC AIRPORT

The archipelago of Zanzibar is served by two airports: Abeid Amani Karume International Airport (AAKIA), located on the main island of Unguja, and Pemba Domestic Airport, on the smaller island of Pemba.

In 2020, a new 21,153 m<sup>2</sup> passenger terminal for international flights (Terminal 3) was opened at Abeid Amani Karume International Airport (AAKIA), with 6 aircraft stands, 4 boarding bridges and 27 check in counters.

Both airports are managed by the Zanzibar Airports Authority (ZAA), a government agency controlled by the Ministry of Infrastructure, Communication and Transport.

Today, the two airports offer services to more than 30 destinations and 17 countries, operated by 26 airlines. They welcomed over 1.6 million passengers in 2019. AAKIA welcomed over 1.7 million passengers in 2022.

With over 548,503 visitors to Zanzibar in 2022, tourism remains at the heart of the archipelago's economy. There is a high degree of seasonality, with tourist activity peaking between July and October, and domestic services to the mainland accounting for a significant proportion of flights (34%).

### EGIS KNOW-HOW

Egis and its partner African Infrastructure Investment Managers (AIIM), through a joint subsidiary (SEGAP), have a technical assistance contract to support ZAA in the development and management of its airports.

A team of experienced executives was put in place to assist ZAA first on ORAT (Operational Readiness and Airport Transfer), organising the smooth transfer of international operations from the domestic T2 terminal to the new international T3 terminal at AAKIA.

This team is also playing a key role in the deployment of ZAA's strategic plan and, in particular, on overall performance support (operational, technical, financial), maintenance and technical services, business development support and staff skills development.



Technical Service Agreement:  
**10 years**

Start of contract: **Dec. 2021**



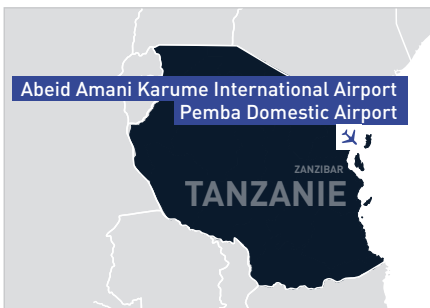
## Zanzibar's economic assets

Area: **1,666 km<sup>2</sup>**

Population: **1,700,000**

- + Tourism
- + Production of spices
- + Fisheries




- > Most of Zanzibar's economic activity is driven by services (nearly 50%) thanks to the financial windfall from tourism (30% of GDP and 30,000 jobs), followed by agriculture which generates 35% of the island's activity, and finally industry at 15%.
- > Zanzibar has set itself the goal of diversifying its economy by fully exploiting its natural resources (oil and gas) by 2050.
- > The USA, Italy, Germany and France are Zanzibar's main tourism markets.
- > Thanks to Zanzibar, Tanzania is the third largest producer of cloves in the world after Indonesia and Madagascar.
- > Zanzibar also grows other spices such as saffron, cinnamon and ginger.



## PRIORITIES

- ⊙ Modernise airport infrastructure and structure the operation of all activities
- ⊙ Provide high quality, safety and security services in line with international standards
- ⊙ Develop traffic and passenger services
- ⊙ **Infrastructure & investments**
  - > **AAKIA**
    - Terminal 3 opening of a new retail, food, and beverage area along with two lounges.
    - Investment in Ground Handling equipment through dnata
    - Refurbishment of Terminal 2
  - > **NUNGWI**
    - New fire station constructed
- ⊙ **Optimisation of operational processes**
  - > Optimisation of slot allocation based on infrastructure capacity
  - > Review and validation of regulatory documentation (aerodrome manual, emergency plan and procedures)
  - > Optimisation of standard operating procedures (creation of an internal communication network, role and tasks of operational teams)
  - > Structuring of the Safety Management System and creation of a wildlife hazard management unit
  - > Regular inspection of taxiways and runways
  - > Creation and implementation of a global maintenance strategy (corrective and preventive actions)
  - > Measurement of passenger satisfaction via the ACI Airport Service Quality (ASQ) programme
- ⊙ **Future developments**
  - > New international and regional routes for passenger flights
  - > Non-aeronautical services
  - > **AAKIA**
    - Extension of T3 arrivals and departure area
    - Creation of additional offices in T3
  - > **PEMBA**
    - Extension of runway
    - Refurbishment and extension of terminal
    - Creation of new aircraft stands (code C)

## KEY FIGURES

	2019	2020 <i>Covid Impact</i>	2021	2022
 <b>PASSENGERS</b>	1,609,235	840,599	1,358,492	1,835,916
 <b>MOVEMENTS</b>	66,393	37,939	46,120	57,207
 <b>CARGO (tonnes)</b>	2,538	2,002	2,655	2,880

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