

**April 2024**

**M85: *Claims practice* study text, 2024–25 edition**

**This edition of the study text is based on the 2024–25 examination syllabus and forms the study material for exams to be sat from 1 May 2024 until 30 April 2025.**

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2023–24 edition have been included.

A summary of where the principal changes have been made is given below:

**Chapter 1:** section D.

**Chapter 5:** section D5A.

**Questions/answers, websites, key terms/points, cases, legislation and index:** amended where relevant.

We hope this information is helpful to you.

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