



Court Fees and Online Payments Common Questions

Online Payments FAQ

1. General Information

Q: Where can I find more information about court fees and payment methods?

A: For detailed information about court fees and how to make payments, please visit www.courts.je/court-fees/

2. Payment Methods

Q: How can I pay my court fees?

A: You can pay online using a credit or debit card via the online payments form available at www.courts.je/court-fees/. Additionally, you can pay at the counter in the Customer Hub in the new Government Building on Union Street, where card or cash payments are accepted. You may also pay your fees at the relevant court via card payment. Please note that court buildings do not, and will not, accept cash payments.

Q: If I am fined by the Magistrate, can I pay immediately at the Magistrate's Court via credit or debit card?

A: You can pay your fine by credit or debit card but you can only do this at the Viscount Office, Morier House, Halkett Place.

Q: Can I make a payment over the phone using credit or debit cards?

A: Yes, the Public Registry, Probate and Protection, the Tribunals Service and the Family Court have the ability to take payment by card over the phone.

Q: Can I pay using American Express or Revolut?

A: No, American Express is not accepted. However, you can pay using your Revolut card.

Q: I don't have a credit or debit card. How do I pay my fees?

A: You can pay by cash at the Customer Hub, Government of Jersey, Union Street.

3. Online Payments

Q: Where can I pay my court fees online?

A: The link for online payment will be made live on 28th April 2025 via www.courts.je (Court fees - Courts.je).

Q: Will I receive a receipt if I pay online?



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A: Yes, you will receive an email that serves as your proof of purchase, which can be submitted with the related application.

Q: Can I pay court fees in bulk for multiple sittings using the online forms?

A: No, you will only be able to pay fees for one hearing at a time.

4. Refunds and Fees

Q: Are court fees refundable?

A: Most court fees are non-refundable as per Article 9(2) (Refund of stamp duty) [of the Royal Court and Stamp Duties and Fees \(Jersey\) Amendment Law 202-](#). In exceptional circumstances, if the person who paid the stamp duty applies within 12 months of the payment, and the Judicial Greffier believes the circumstances justify it, they may refund part or all of the stamp duty. The decision made by the Judicial Greffier is final.

Q: Why cannot I get a refund for unused Jurat Stamps after the 3 month period?

A: This is a legal stipulation

Q: I purchased Jurat Stamps / Treasury Receipts before the law changed, and I no longer require them. Can I get a refund and if so, how?

A: Yes, you can get a refund from 3 months of the law. To obtain a refund for Jurat Stamps, please visit the Customer Hub at Union Street with your Jurat Stamps. If you paid by card, ensure you bring your payment card as well. Request the cashier to refund the value of the stamps.

5. Court Fees

Q: How can I find out how much the new court fees are?

A: For information on the new court fees, please visit www.courts.je/court-fees/

Q: Why have court fees increased?

A: Judicial fees in Schedule 1 of the 1998 Law had not been increased since 2022, and Matrimonial fees and Probate fees in Schedule 2 and 3 respectively had not been increased since 2018. The current increase is in line with the Retail Price Index (RPI) over this period. For more information, please visit www.courts.je/court-fees/

6. Jurat Stamps

Q: What should I do with my unused Jurat Stamps and Treasury Receipts once the new law takes effect?



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A: Unused Jurat Stamps can still be used and attached to a chargeable document for a strict 3-month period from the date of the law change (28th April 2025). If they are not attached or the document is not used, they can be returned to Customer Hub at Employment, Social Security, and Housing (formerly Customer and Local Services) for a refund within these 3 months.

Q: Are Jurats still receiving expenses?

A: Jurats will continue to receive their expenses, but the revenue is now being collected via the uplift in fees rather than the purchase of Jurat Stamps in addition to fees.

7. Miscellaneous

Q: Can I pay all my court fees at the same place?

A: if you want to pay fees for different courts in one place you have to go to the Customer Hub at ESSH or complete the transactions online. Each court will only take fees relating to itself.

Q: What should I attach to my court application?

A: Attach the email receipt if you paid using the online form or attach the paper receipt from the card machine. If you are submitting your application electronically, ensure you include the relevant receipt(s) as an attachment.