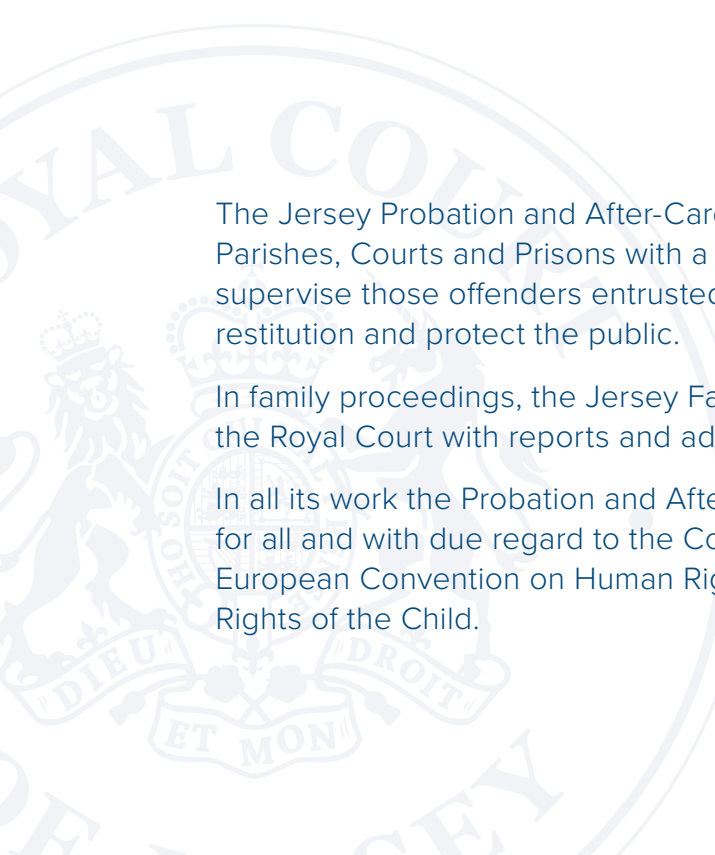




Jersey Probation and After-Care Service

Annual Report for 2024 and
Strategic Priorities for 2024-2027





The Jersey Probation and After-Care Service (JPACS) exists to provide the Parishes, Courts and Prisons with a high-quality information service and to supervise those offenders entrusted to it, in order to reduce re-offending, allow restitution and protect the public.

In family proceedings, the Jersey Family Court Advisory Service (JFCAS) provides the Royal Court with reports and advice about the best interests of children.

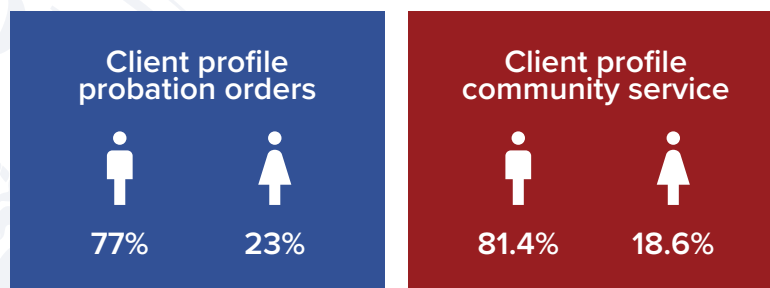
In all its work the Probation and After-Care Service promotes respect and dignity for all and with due regard to the Council of Europe's Probation Rules, the European Convention on Human Rights and the United Nations Convention on the Rights of the Child.

Annual Report for 2024 and Strategic Priorities for 2024-2027

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2024 in numbers



Executive Summary

- Workload figures maintained a similar trend for the past five years with small increases in reports prepared for the criminal courts and new probation and community service orders compared to 2023.
- Alcohol misuse, emotional problems and drug misuse were the main contributory factors for adults on whom the Probation Service prepared reports.
- The main contributory factors associated with children offending were aggression, peer group pressure and misuse of alcohol.
- The Probation Service maintained high levels of orders being successfully completed that exceeded the target rate of 75%.
- 79.2% of probation orders were successfully completed.
- 88.7% of community service orders were successfully completed.
- Over 16,000 hours of community service were completed equating to over £180,000 worth of work for Jersey's non-profit making sector (based on the minimum wage).
- 100% of community service beneficiaries surveyed were either satisfied or very satisfied with the work undertaken.
- 60.8% of clients who completed their probation order were assessed as having reduced their risk of reconviction (target is 66%).
- 72% of prisoners supervised on conditional early release licence completed their licence satisfactorily (target is 80%).
- Children were successfully diverted from court in appropriate cases with 100% completing periods of supervision agreed with Centeniers at Parish Hall Enquiries.
- Maintenance of the Positive Steps initiative including the RoadSafe education programme and links with community groups.
- The Jersey Family Court Advisory Service worked with 116 new cases and played a key role in establishing the new Jersey Family Justice Council (JFJC).
- A trainee probation officer graduated and funding for another trainee as part of succession planning was secured.
- A Be Heard staff survey demonstrated high levels of job satisfaction including a positive team ethos and a desire to serve the public well.

Glossary of abbreviations used in the service

ALO	Arm's Length Organisation
AO	Accountable Officer
BOTO	Bound Over with treatment Order
CAFCASS	Children and Family Court Advisory and Support Service - statutory body working with children and families in Family Court proceedings in England and Wales
CEP	European Probation Organisation
CMO	Case Management Officer
CPO	Chief Probation Officer
CREDOS	An international group of academics and senior managers researching Probation effectiveness
CSO	Community Service Order
CYPES	Children, Young People, Education & Skills
DAISy/DAISy2	Data Analysis and Information System - computerised case management and management information system
EM	Executive Manager
ESSH	Employment, Social Security and Housing
FDAC	Family Drug and Alcohol Court
HCR20	Assessment used with violent offenders
IDVA	Independent Domestic Violence Advisor
JFJC	Jersey Family Justice Council
JFCAS	Jersey Family Court Advisory Service
JMAPPA	Jersey Multi-agency Public Protection Arrangements
JPACS	Jersey Probation and After-Care Service
Jurat	Royal Court Judge of fact and sentence giver
KPI	Key Performance Indicator
LSI-R, LSI CMI	Risk assessment systems used or under consideration by the JPACS
MARAC	Multi-Agency Risk Assessment Conference (process to safeguard high risk victims of domestic violence)

MARAMM	Multi-Agency Risk Assessment Management Meeting
Ofsted	Office for Standards in Education, Children's Service and Skills
PFM	Public Finances Manual
PO	Probation Officer
PSR	Pre-Sentence Report
RJ	Restorative Justice
Risk Matrix 2000	Assessment tool used with sex offenders
SA07	Assessment tool used with sex offenders
SAR	Subject Access Request
SEB	States Employment Board
SPPP	Strategic Policy, Planning & Performance
Stand-down report	Assessment carried out by the Duty Probation Officer in Court at the Magistrate's request
UNCRC	United Nations Convention on the Rights of the Child
VAWG	Violence Against Women and Girls
VS	Voluntary Supervision



Foreword by the Chairman of the Probation Board

Jurat Robert Christensen **Chairman of the Probation Board**

As Chairman of Jersey's Probation Board, which oversees the operations of both the Jersey Probation & After-Care Service and the Jersey Family Court Advisory Service (together, 'the Services'), I am delighted to present the Annual Report for 2024.

During 2024 the Board met formally on five occasions. On page 20 is a table recording the dates of and the attendance at those meetings. Members of the Board also during the course of the year met staff employed by the Services on an hoc basis, to discuss issues relating to the operations of the services. Board Members have regularly received reports on and made enquiries into the operations of specific aspects of the Services, and in turn reported to the Board upon issues arising from such enquiries. I wish to record my thanks to all the members of the Board for the considerable time that they have devoted to getting to better know, understand and assist in governing the operations of the Services.

During 2023 the Board, with the approval of the Bailiff, adopted Terms of Reference (ToR) that document the Board's duties and responsibilities. These ToR have led the Board to focus more clearly upon how best to improve the governance of the Services. The ToR are subject to an annual review; they were, again after approval from the Bailiff, amended during 2024 and they are currently subject to a further review by the Board.

The report of Chief Probation Officer (CPO), Mike Cutland, shows that during 2024 all sections of the Services experienced a busy year. Of particular note, the Community Service team oversaw the completion of over 16,000 hours of community service, a significant increase compared to 2023, which was greatly assisted by the engagement of staff from G4S to help in supervising some of the work teams. Across other sections of the Services, work levels remained at similar levels to 2023. I thank all members of staff who have contributed to what was undoubtedly a successful year for all the Services.

One of the key issues of concern for the Board during the past two years has been the replacement of the DAISy2 electronic case management system used by the Probation Service. The supplier of this system gave notice in 2022 that it would not be willing to

support the system beyond the end of 2024. That deadline has now been extended to the end of 2026, but whilst a supplier for a suitable replacement software system was, following a competitive bidding process, identified during 2024, various issues arose during negotiations over the contract that have resulted in that tender being terminated. Whilst negotiations now continue with an alternative software provider, the Board recognises that it will take many months to agree terms, complete development and installation of the system, transfer data and test the system. This case management system is 'mission critical' to the Probation Service the Board attaches the highest priority to implementing a replacement system.

In 2023 the Board agreed to defer the inspection of the Probation Service by H.M. Inspectorate of Probation until 2026, so as to alleviate some of the pressures faced by staff within the Services in dealing with the replacement of the DAISy2 system. The Board wishes to proceed, if at all possible, with the inspection during 2026, but that may depend upon how well and quickly the process of identifying a suitable supplier of the replacement software and then implementing the new software progresses.

Since the beginning of 2025, two members of the Board have retired, Jurats Steven Austin-Vautier and Gareth Hughes. Both had served on the Board for many years and I wish to place on record my personal thanks, along with the thanks of all the Board members, for all that they did for the Probation Board. They have been replaced on the Board by Jurats David Le Heuze and Michael Entwistle.

It has been a privilege for me to Chair the Board during the past year. I pay especial tribute both to CPO Mike Cutland, who continued ably to lead the Services during the past busy year, and to the other managers and staff of the Services, who have all worked so hard to deliver successfully the output of the Services.



Jurat Robert Christensen
Chairman of the Probation Board

Service Values

The Jersey Probation Service aims to demonstrate the following values in its work which are in accordance with the European Convention on Human Rights and the United Nations Convention on the Rights of the Child. These values underpin all that we do:

	<p>Respecting human dignity</p> <p>We believe everyone has the right to be valued and to be treated with fairness and respect.</p>
	<p>Promoting equality and diversity</p> <p>We understand and respond to people’s unique needs and seek to assist those who need extra support to express their views. We recognise the ‘voice of the child’ must play a part in all our work with adults, families and the wider community.</p>
	<p>Recognising people’s capacity to change</p> <p>We believe all people, given the right circumstances and support, have the ability to change and develop.</p>
	<p>A commitment to promoting social justice and inclusion with our partners</p> <p>We work with other partners to eliminate discrimination and promote respect for diversity and equality in Jersey.</p>
	<p>Contributing to a safer community</p> <p>Our work helps people to change problematic behaviours and contributes to public safety.</p>
	<p>Raising awareness of victims and the impact of behaviour on others</p> <p>We promote the safety and wellbeing of victims and vulnerable people.</p>
	<p>Acting with honesty, professionalism and accountability</p> <p>We work with honesty and compassion and encourage a culture of people taking responsibility for their actions. We try to provide efficient and value for money services.</p>
	<p>Responsibility for our colleagues</p> <p>We create a working culture where wellbeing and learning are actively promoted.</p>

Chief Probation Officer's Report

Introduction

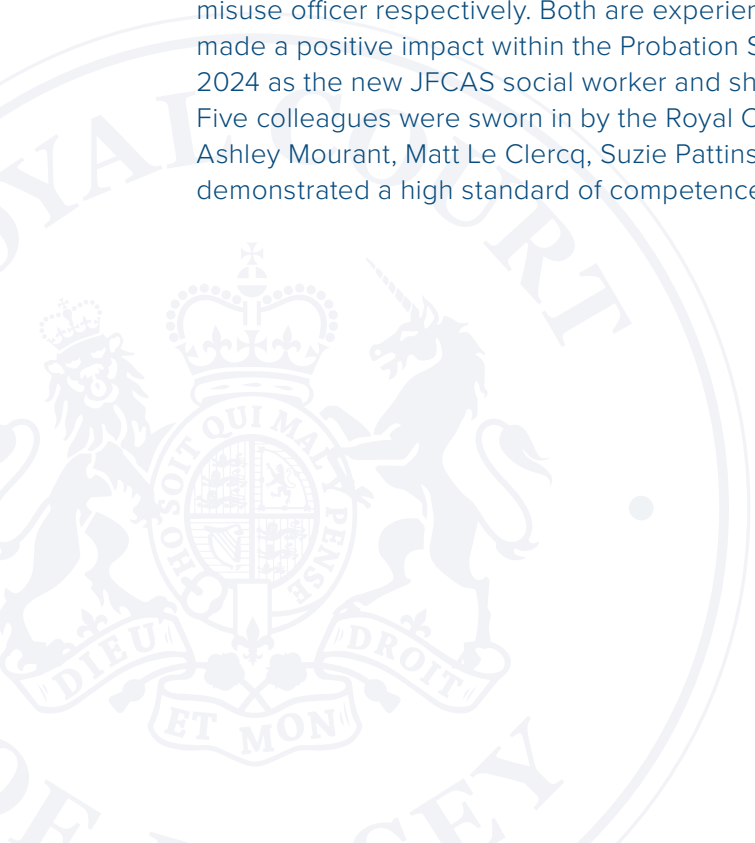
This annual report for 2024 covers the first year of the Services' four-year strategy and will detail some of the achievements, the challenges and the plans for 2025 and beyond. These achievements would not have been possible without the commitment, skill and compassion of a first-class team, including our volunteers. I would like to record my gratitude to them.

Staffing

The Services completed several areas of successful work in 2024 which can be attributed to a skilled and committed team of staff. Their esprit de corps and willingness to help one another was revealed in the outstanding feedback from the staff Be Heard survey where there was a thread of taking pride in our work, being part of a supportive team and working for the public. It is difficult to single out colleagues but correct to acknowledge particular achievements.

In the Non-Ministerial Departmental Awards, Sarah Barrowcliffe won Manager of the Year and our Case Management Team won the Customer Excellence Award. Both awards reflect the quality of the winners. We were delighted that Laura Williams was awarded a first-class honours degree in social work which was a testament to her efforts. Our other trainee, John Mussen, is making similar impressive progress and we were grateful to the government for agreeing to fund another trainee post from 2025 as this is an important part of our succession planning. There will be times, depending on the composition of the team, where we need to attract experienced colleagues from other jurisdictions, but it is also important to build Services that have an identity with Jersey and are likely to provide continuity to our clients.

Claire Kelly and Ana Goodwin joined the Probation Service as probation officer and substance misuse officer respectively. Both are experienced and skilled practitioners who have already made a positive impact within the Probation Service. We also appointed Ginny Davies in 2024 as the new JFCAS social worker and she will take up her post in January 2025. Five colleagues were sworn in by the Royal Court as délégués in 2024: Amaya Arana, Ashley Mourant, Matt Le Clercq, Suzie Pattinson and Emma Zambon-each had demonstrated a high standard of competence in their respective fields.



Criminal Justice Work

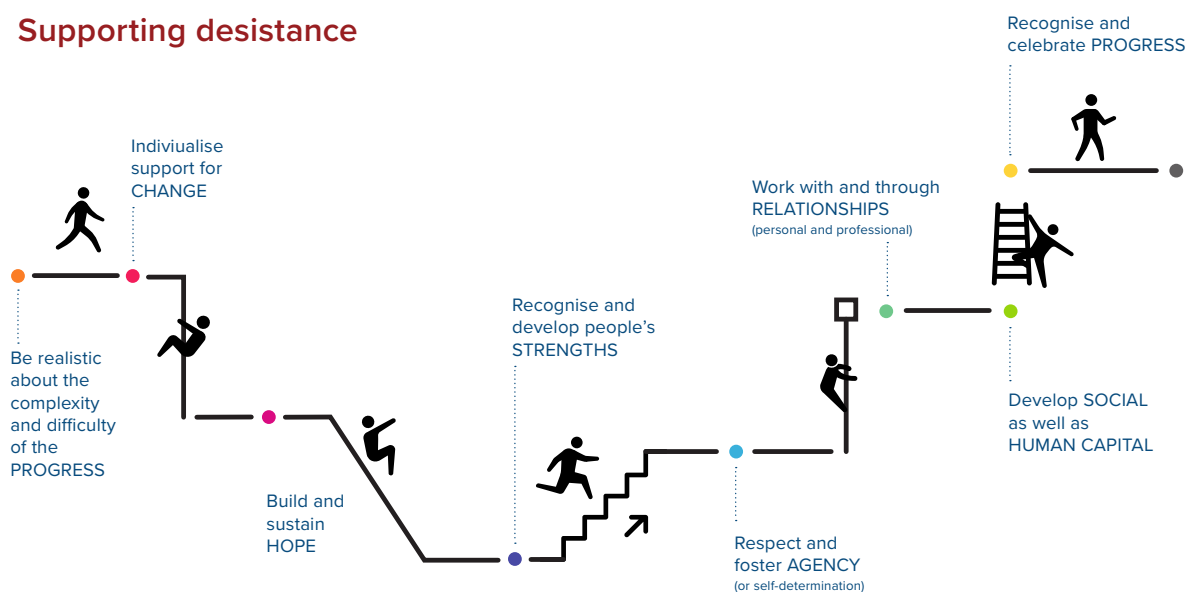
The past year was particularly busy and saw a rise in pre-sentence reports and probation orders. We carefully analyse the reasons behind offending in order to provide the most relevant interventions for our clients. In 2024 misuse of alcohol remained the most significant contributory factor for adults followed by use of aggression and emotional instability. For children, peer group pressure was an additional significant factor.

Our community service team completed over 16,000 hours of community service for the Island; our highest completion rate for over five years and, based on the minimum wage, worth over £180,000 to charitable and non-profit making organisations in Jersey. I want to thank our team of part-time community service supervisors who work in all weathers and challenging conditions for making this possible; assisted by G4S colleagues who provide extra staff cover and with whom we enjoy an excellent partnership. The high satisfaction rates received in our survey of beneficiaries is a testament to the quality of the scheme's work.

A core part of the Probation Service's work is to assist people to reduce their offending and achieve positive changes in their lives. I am delighted to report that our results demonstrate that accurate assessments, effective supervision and collaborative work with our clients and stakeholders has helped to reduce the risk of offending and the impact this has on community safety. Completion of probation orders (79%) and community service orders (85%) remained high and above our target. Similarly, every child who was placed on a deferred decision from Parish Hall Enquiries completed their period of supervision successfully.

We narrowly missed our target of reducing the risk of reconviction by clients who have completed their probation orders. We use an accredited risk assessment tool to track progress but recognise the complexity and tumult in some of our clients' lives. As the diagram below identifies, the path to desistance can be difficult and slow at times. Probation colleagues work with clients throughout this process; supporting their efforts but also challenging behaviours and attitudes that cause concern.

Supporting desistance



Throughout our work we need to recognise the impact of offending on the public, and a probation officer takes responsibility for chairing meetings of the Jersey Multi Agency Public Protection Arrangements (JMAPPAs) with a similar arrangement in place at HMP La Moye for prisoners who are assessed as posing a risk to the public. The probation team can play an important role in preventing future harm by understanding how people become violent and then working with them to reduce the risk in the future. To quote Dr Gwen Adshead, Forensic Psychiatrist, in her 2024 Reith lecture about violence: "We need to understand all its causes and risk factors. What makes it start, what allows the risk to grow and then, by allowing people to tell their stories, to understand the final numbers that can unlock that human capacity for cruelty and destructiveness."

We pay attention to feedback from our clients about their experience of the Probation Service and we were pleased to read, from those surveyed, about high levels of satisfaction, the appreciation of the help they receive and their belief that this has reduced their risk of further offending. For the first time we surveyed female clients about their perceptions of the Probation Service; the results were positive and encouraging with evident themes of respect and understanding the impact of childcare commitments. We will be taking some of the survey recommendations forward such as developing a women-only group should there be the demand for it.

Providing the team with the necessary resources is critical to remain effective. We are in the process of introducing a new case management system in partnership with the Guernsey Probation Service although project progress has been slower than we would have liked and is likely to be completed in 2026.

We have invested in significant training to ensure we are able to offer the best possible service to the public. Training has included regular delivery by Dr David Briggs, Forensic Consultant Psychologist, who advises on our work with sexualised and domestic abuse offenders - including our delivery of the Building Healthy Relationships programme for perpetrators of domestic abuse which we have been developing as part of our work to tackle violence against women and girls. Further domestic abuse training was delivered by the SafeLives charity who introduced an intervention initiative and provided the following feedback to team managers, Natalie Elliott and Sarah Barrowcliffe:

"We had such a great experience with you and your team. We've been doing this work for a number of years now, visiting lots of teams from Police, housing providers, IDVA's, Social Care, therapists, substance misuse teams etc. and have not met a team where each and every team member possess such a clear passion for this work, an openness to enhance their practice and a significant level of care for one another - so absolute kudos to you both, I'm aware of the leadership this takes to bring about. It's our conclusion, that you are quite an impressive team. Other training has included assessing risk of harm, understanding substance misuse and collaboration with the Universities of Swansea and Edinburgh to reflect on our individual practice when working with clients."

Effective partnership working is a key part of ensuring our Probation Service has a positive impact. It is almost impossible to name every partner, but we value the regular surgeries provided by colleagues at Employment, Social Security and Housing (ESSH), the Alcohol and Drug Service and Mental Health. Providing a 'one stop shop' is appreciated by clients and staff alike. Our partnership with HMP La Moye is still positive and I would like to take this opportunity to pay tribute to the work of the former Governor, Susie Richardson and her interim replacement Artur Soliwoda who is similarly receptive to prisoner rehabilitation and implementing our joint resettlement strategy. Over 70% of prisoners released on conditional early release licence completed their period of supervision. This is lower than our target of 80% but reflects some prisoners who failed drug testing or did not live where instructed and were therefore recalled to custody. The States of Jersey Police have provided some excellent examples of co-working with JMAPPA registered offenders whilst their honorary colleagues assist us in trying to divert children wherever possible from formal court processes.

It is also important to emphasise the wide range of other agencies, including the voluntary sector, who provide opportunities for us to undertake community service and who give their time to educate and guide children as part of our Positive Steps project. Although not an exhaustive list, our key partners include Jersey Heritage, Boxin' Business, Salvation Army, St Vincent de Paul Society, the Ambulance Service, Fire and Rescue, Caring Cooks, St Ewolds Residential Home and Mind Jersey. All these partners allow our young people to meet excellent role models who have led by example and encouraged our clients to make better choices. Similarly, we continue to be delighted by our partnership with the Driver and Vehicle Standards department who deliver the RoadSafe course for young motorists which emphasises the importance of safe and legal motoring.

Our partnership working needs to extend beyond Jersey and we maintain our membership with the Confederation of European Probation (CEP) which is an excellent opportunity to share research and practice initiatives. In 2024 the Probation Service attended a conference about the potential of electronic monitoring and will continue to understand a broad perspective of criminal justice developments from our European colleagues.

Our role must also encompass a strategic contribution to the Island and for a relatively small Probation Service we probably 'punch above our weight' in our multi agency work. I have resumed chairing JMAPPA Strategic Board meetings and have remained as Chair of the Children's Placement Panel and the Advisory Council on the Misuse of Drugs. I have also been asked by the Minister of Home Affairs to lead a Violence Against Women and Girls (VAWG) working party on the provision of services to female victims of violence. The Probation Service is represented on several Safeguarding Board groups and colleagues have delivered workshops to other agencies about harmful sexual behaviours.

Family Law Work in 2023

2024 remained challenging due to staffing issues, though at the end of the year, we were delighted to note that after two years, we recruited Ginny Davies. Ginny brings a wealth of experience, having worked for the Children and Family Court Advisory and Support Service (CAFCASS) for 13 years, and in independent and local authority work before that.

The numbers of cases remained similar to the figures in 2023, with an increase in public law matters, following a decrease in the year before.

With regard to progress and innovation:

Family Foundation, which JFCAS is a key part of, was nominated for a national Family Law award. Amaya Arana attended the ceremony in London with our colleagues from the Family Division. We did not win, but it was a real testament to the hard work and innovation of the team to have been nominated.

The Jersey Family Justice Council, after nearly two years in the planning stage, launched in June 2024. The JFCAS manager, Eleanor Green, sits on this and is involved in working groups considering the following: gathering the voices of children and parents in court proceedings, ensuring proceedings are trauma-informed, and the development of a Family Drug and Alcohol Court (FDAC). She has recently returned from a visit to the Manchester FDAC, where she met with His Honor Judge Andrew Berkley, and observed the work of the Manchester FDAC.

The team completed further training in mediation and dispute resolution, and in undertaking ParentAsses assessments – a tool which considers assessing parents with learning disabilities and other vulnerabilities.

Now that JFCAS is fully staffed, 2025 aims to be a year of ensuring that our work is thoroughly monitored and remains of a high quality. The priorities are as follows:

- Continue the work of the JFJC and ensure that the working groups remain on task
- Working on a domestic abuse practice pathway – this is outstanding from 2024, as we did not have the resources to implement it, but is a priority for 2025.
- Regular case audits and a review of our operating framework and practice.
- Training: continuing dispute resolution training and safe and meaningful contact training has been organised. We are also hoping to arrange additional sessions on court skills, critical analysis in report writing, communication tools with children with complex needs and case law updates.

Looking Ahead

Our strategic objectives outlined in this report provide a clear roadmap of what we want to achieve in 2025. Working to implement a new case management system that provides for accurate recording and data retrieval is essential and we remain grateful to the Treasury for their support. Another objective is to work with the Liberate charity to promote diversity and inclusion in all we try to do so that our service to the public is the best it can be. Our interventions with perpetrators must never distract us from recognising the impact of crime on victims, particularly offences against the person. We are committed to playing a full part in the VAWG initiative and will be seeking to develop our work with the Jersey Domestic Abuse Service (JDAS) in 2025 to enhance victim safety.

We will continue to influence the proposed introduction of mandatory post custodial supervision to ensure that Jersey has a proportionate response to promoting rehabilitation and public protection. As a corporate parent, we are aware that it is important that children who serve sentences of youth detention at Greenfields are afforded the same opportunity as adults to gain remission; work will continue to pursue this aim. Our goal to promote the best interests of children will be a thread throughout our participation with the JFJC where we will emphasise the importance of Centrepont contact centre to families and the need for sustainable funding.

The team frequently work with clients, both in the criminal and family law arenas, who feel disaffected and excluded from our Island community. In some cases, poor early experiences have been compounded by ongoing inconsistent care and uncoordinated or insufficient attempts to help - often through generations. We see clients experience poverty not just in the financial sense but in terms of education, health, housing, relationships and sometimes hope. The introduction of the Building a Safer Community Strategy will, we hope, offer opportunities to promote collaboration throughout Jersey. The Services will remain committed to playing their roles with partners in public, private and third sector organisations to promote active citizenship and to contribute to a safer Island. We have already received encouragement about the open-mindedness of public sector colleagues to consider employing ex-offenders whilst Jersey Sport is keen to develop joint ways of working with the department. Transforming these encouraging signals from aspiration to reality will be a feature of our efforts in 2025.

Whilst it is important to develop new services, we are aware that our core work must remain a priority: providing helpful reports to the courts, supervising clients on court orders, promoting safeguarding and representing the best interests of children in family law cases remain critical tasks.

Our ability to achieve this rests with a staff team who continue to show dedication and skill. Providing them with development opportunities, support and promoting their wellbeing will continue to be vital for continued success going forward. It feels appropriate then to finish this report by thanking them all for their commitment to the Services and the Island.

Mike Cutland
Chief Probation Officer



What clients told us about their experience of being on probation

“ I felt good speaking to my probation officer. She always said things that made me think about my life.

“ My probation officer has been amazing, understanding my feelings and emotions and supporting me in overcoming them. I came to the Probation Service in a mad mental way but with the support I've received I can now see some light at the end of the tunnel and am working on my own self-improvement to forge a better life!

“ It's helped in everything and has made me have a much more positive outlook upon the probation service.

“ Making myself more aware of how my actions can affect others. A realisation that I did have problems and there are people out there who can help. Just in general I am a better person because of it.

“ It has made me realise my actions have consequences and I need to make better choices in regard to alcohol consumption – I changed for better with new ideas and options / paths in life other than crime.



Suzanne Pattinson and
Kay McCarthy planning an
intervention session with a client

Governance and Accountability

Probation Board

The Services are a department of Jersey’s Judiciary. The Probation Board is appointed by the Bailiff on behalf of the Royal Court to provide a governance framework for the Services and consists of Jurats (elected Judges of the Royal Court of Jersey).

The Minister for Justice and Home Affairs and the Assistant Chief Minister are invited to attend Board meetings and engage fully in discussion although will not vote.

Probation Board Membership - January 2024
Chair of Probation Board Jurat R.A Christensen MBE
Probation Board Members Jurat S.A. Austin-Vautier, Jurat G. Hughes, Jurat A. Cornish, Jurat E. Dulake, Jurat K. Le Cornu, Jurat D. Le Heuze, Jurat M. Entwistle
In Attendance Deputy M. Le Hegarat, <i>Minister for Justice and Home Affairs</i> Deputy M. Ferey, <i>Assistant Minister for Children and Families</i> Chief Probation Officer, Mr M Cutland

Remuneration

Probation Board members are not remunerated for their role. Ministers receive no extra remuneration for their attendance and contribution to the Board.

Attendance at Board Meetings

MEMBERS OF PROBATION BOARD	NUMBER OF MEETINGS DUE TO/ INVITED TO ATTEND IN 2024	PRESENT
Jurat Robert Christensen M.B.E.	5	4
Jurat Elizabeth Dulake	5	4
Jurat Steven Austin-Vautier	5	5
Jurat Gareth Hughes	5	5
Jurat Karen Le Cornu	5	4
Jurat Andrew Cornish	5	4
Jurat David Le Heuze	3	3
Jurat Michael Entwistle	3	3
IN ATTENDANCE		
Deputy Mary Le Hegarat	5	3
Deputy Malcolm Ferey	4	4
Mr Michael Cutland	5	5



A case discussion between Lisa Lister and John Mussen

Further Service Scrutiny

The Services benefit from a range of scrutiny from bodies other than the Probation Board. The Non-Ministerial Audit Committee provides advice and challenge on strategic and operational matters. We are well supported by colleagues in Treasury, Human Resources, Information Technology, Health and Safety and Business Continuity. These partnerships promote and advise on good governance. The Chief Officer submits an annual governance assurance report to the government's Audit Office to confirm how the Services have managed areas including ethics, performance, human resources, finance, risk management and information governance. This report is also shared with the Probation Board.

Our Organisation

JERSEY PROBATION AND AFTER-CARE SERVICE STAFF - JANUARY 2025		
Chief Probation Officer Michael Cutland		
Probation Team Managers Sarah Barrowcliffe Natalie Elliott	Probation Officers Claire Kelly, Chris Langford, Matt Le Clercq, Lisa Lister, Ashley Maurant, Suzie Pattinson, Mike Swain, Robert Taylor, Laura Williams, Amanda Wilson, Emma Zambon	Assistant Probation Officers Nicky Allix, Kay McCarthy, Stef Mendonca Restorative Justice Officer Chantelle Rose Substance Misuse Officer Ana Goodwin Trainee Probation Officers John Mussen
Information and Data Manager Michelle Le Fevre	Community Service Manager Andy Le Marrec	Community Service Supervisors Dinah Bentley, Lee Bishop, Rui de Abreu, Leo McCarthy, Stewart McIntyre, Trevor Renouf
JFCAS Team Manager Eleanor Green	JFCAS Officers Amaya Arana, Laura Cardinal, Ginny Davies, Elsa Fernandes	Executive Manager Emilie Eversfield Case Management Assistants Melanie Bradley, Rui Soares, Elaine Travers, Rebecca Treacy
Volunteers Julie Bisson, Rosemary Boleat, Michael Haines, Rick Pallot, Paul Turner		

Supporting the Team

We are aware that colleagues frequently undertake work that can be challenging and stressful. The Services work hard to promote wellbeing and a supportive working environment. Some of the initiatives available to the team include:

- Flexible working
- Mental Health First Aiders
- Access to the government's wellbeing offers
- Weekly staff newsletter to update the team about significant events and to introduce an element of fun
- A low stimulus room which can be used for staff breaks and for client interviews where the environment needs to be relaxed,
- Regular supervision
- Opportunity to join the wellbeing group to promote ideas and events
- Subsidised gym membership for public servants
- Safe working practices
- Staff social events



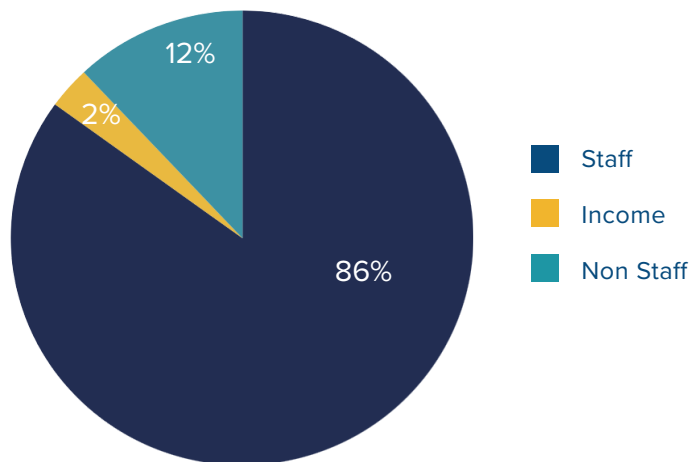
**Gigoulande Mill
community service project**

Budget and Expenditure 2024

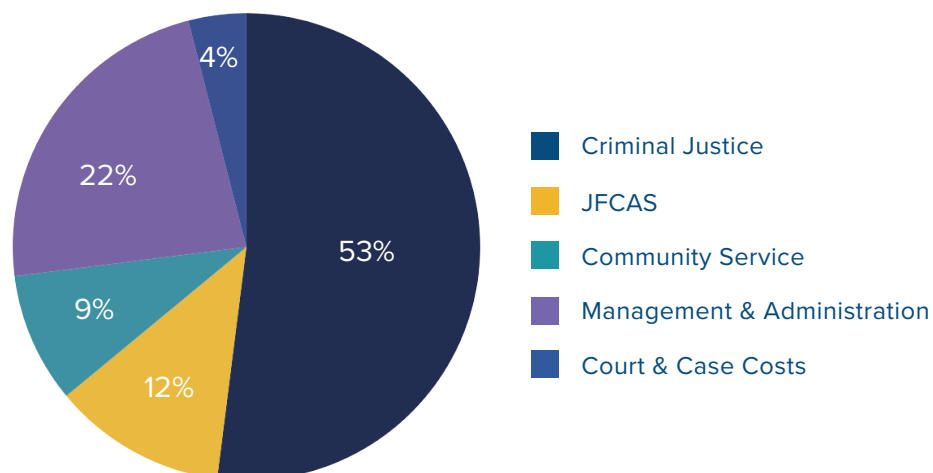
The Service works closely with finance business partners from the Treasury department and will look to achieve efficiencies wherever possible. This has enabled the department to remain within budget.

PROBATION AND AFTER-CARE SERVICE BUDGET & EXPENDITURE	2024 BUDGET	2024 FINAL	2023 FINAL
Probation and After-Care Service	3,050,760	2,811,127	2,560,178
Court and Case Costs	112,000	52,658	88,810
Total	3,162,760	2,863,785	2,648,988

BUDGET AND INCOME BY EXPENDITURE 2024



BUDGET NET EXPENDITURE BY SERVICE AREA 2024



Feedback from clients who completed community service

“ When I started CS I was in a very unhappy toxic place in my life angry at the world for how my twenties turned out in a victim mindset. I was rude to Andy a lot didn't want to work thought getting doctors notes would be my way out of it. Now I am sat here writing this very happy, back at home with my mum, starting college next month and very grateful for how everything has turned out. At the start I was scared of people on CS now I say good morning to everyone. I have learnt new skills and met some great people who I have learned from, my mindset has completely changed, and I think it is all down to Community Service.

“ The team was very kind and accommodating thank you for your support.

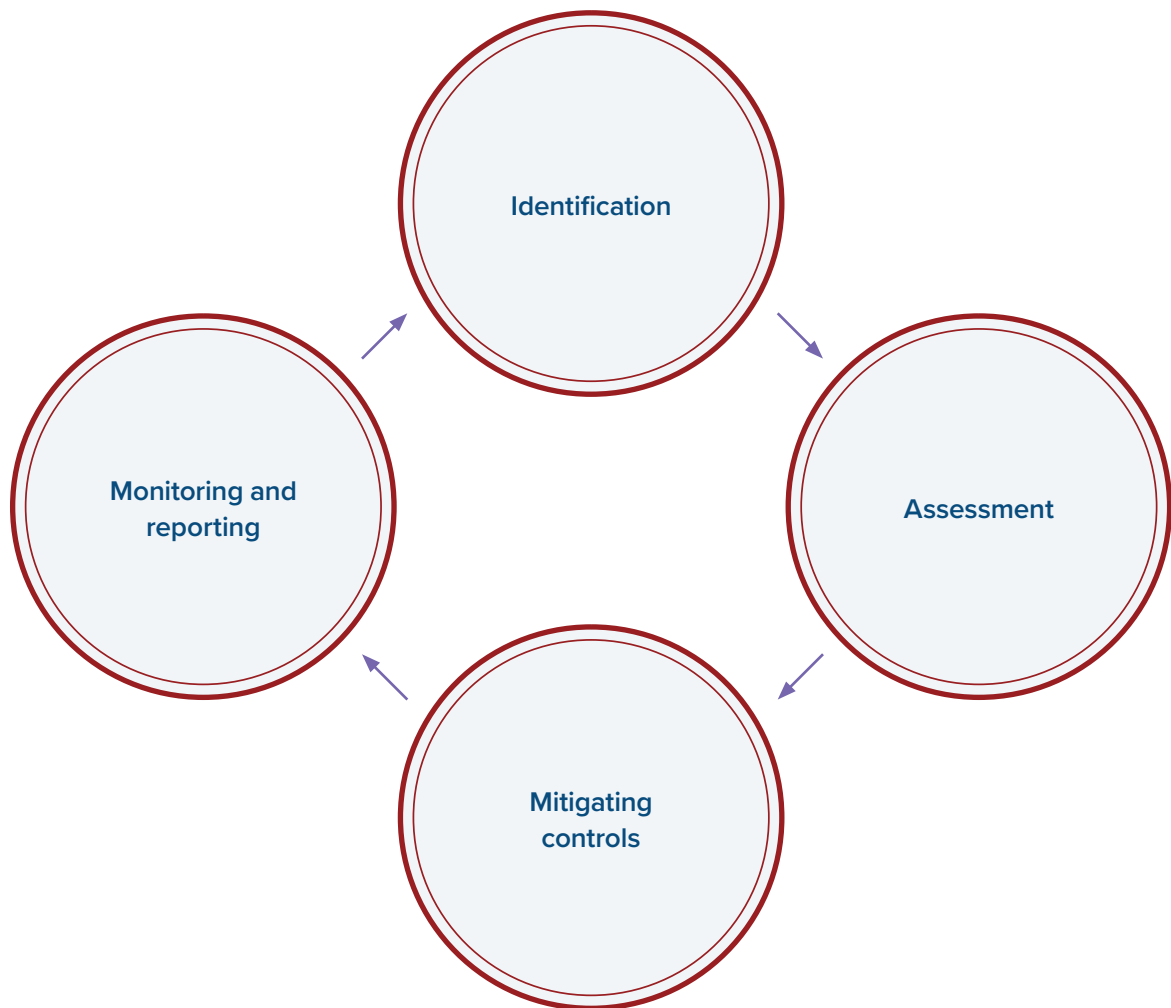
“ The supervisors and office team were great whenever I needed them for anything. Always treated with respect & fairness.

“ I would personally like to thank Elaine, Beccy, Emilie & Rui, Sarah, Natalie and all I have had contact with - thank you. I would also like to show special thanks to Andy - he is I believe to be amazing. Susie is also amazing thank you for being you. I respect all of you. I would not have thought after being convicted to meet the most amazing team of people. A true reflection of me is that I thrive on positive interactions. I am amazed at myself praising this department we can all show prejudice. I will miss and also cherish this experience. I have always believed in restorative justice. I hope I have shown my ability to change my own behaviour as well as helping others.



The Service's Approach to Risk Management

Managing risk is a key part of the work of the Services. The Services have therefore adopted the government's enterprise risk management function which identifies, assesses and manages risk as depicted in the graphic below. As part of this process, we ensure that business continuity and health and safety imperatives are considered as a core part of this approach.



The management team identify and review the Services' risk profile in bi-monthly strategic meetings. Mitigation measures are put in place. The management team were assisted by Jurat Austin-Vautier who provided oversight on behalf of the Board and has previous experience on the government's Risk and Audit Committee.

The key risks for the Services during 2024 were as follows:

TITLE	DESCRIPTION	OWNER	OVERALL ASSESSMENT	CONTROLS
Being without a case management system by December 2026	The risk is that the lack of an effective case management system would compromise the Services' ability to maintain accurate data in relation to clients, public protection and safeguarding. It would impact the ability to share important information with the courts, prison and police.	Mike Cutland	High	<p>Working as part of a consortium with Guernsey Probation Service to identify a new supplier.</p> <p>Investment in the project by the Treasury department.</p> <p>Effective project management team.</p> <p>Clear definition of requirements.</p>
Serious reoffending by a client under supervision	Serious reoffending by a client under supervision is likely to cause harm to the public and lead to a lack of confidence in the Probation Service, including lower team morale.	Mike Cutland	High	<p>Effective recruitment and selection.</p> <p>Supervision of staff.</p> <p>Up to date training and reference to best practice.</p> <p>Learning from serious case reviews.</p> <p>Active participation in multi-agency forums such as JMAPP.</p>
Risk of aggression or violence to staff	The risk is that the Services work with some volatile and challenging clients who have histories of aggression and violence and if staff are targeted, they are likely to become physically or emotionally injured. Violence and aggression can be physical or psychological and involve threats, abuse and online abuse. Injuries to staff cause them distress, absence from work, distress to other staff including potentially greater workloads and could make it more difficult to recruit.	Mike Cutland	High	<p>Accurate recording of risk on the Services' case management system.</p> <p>Assessment of suitability for interview before client enters waiting room.</p> <p>Use of pro-social modelling and de-escalation strategies such as treating people with respect, being punctual and fair etc.</p> <p>Adoption of the lone working policy.</p>

TITLE	DESCRIPTION	OWNER	OVERALL ASSESSMENT	CONTROLS
Cyber attack	If the Services suffered a successful cyber attack it is likely that our IT systems would be disabled. This would cause disruption in accessing client data and performing our statutory, public protection and safeguarding duties as well as seriously compromising our ability to run the department efficiently. The loss of key communication media would hinder our work internally and to external partners and make us less able to meet our strategic objectives. It would also probably result in stress for staff and cause reputational damage.	Michelle Le Fevre	High	<p>All staff undertake mandatory cyber security training.</p> <p>The department complies with the government's enhanced cyber security policies.</p>
Increased demands for regulatory compliance	The risk is that the Services have to spend increasing amounts of time working to comply with a range of relatively new regulatory requirements in several areas such as data protection, subject access requests, health and safety, business continuity and cyber security resulting in the Services having insufficient time to carry out our core/statutory work, may result in negative feedback from the Courts, and reputational damage.	Mike Cutland	Moderate	<p>Employment of zero hours staff to increase operational capacity when others are working on compliance issues.</p> <p>Develop departmental capacity by reallocating some duties to allow compliance work. (This has resulted in job evaluations being undertaken for some posts).</p> <p>Discerning what is necessary in compliance work e.g. contacting SAR applicants to understand exactly what they require.</p>

TITLE	DESCRIPTION	OWNER	OVERALL ASSESSMENT	CONTROLS
Community Service staff shortages	<p>The issue is that it has become increasingly difficult to recruit community service staff due to the rates of pay, working hours and the challenging clientele. Without adequate staffing the scheme will experience delays which is likely to have an adverse effect on client compliance and the confidence of the courts. As community service is a direct alternative to custody, there is a risk that an ineffective service will lead to increased numbers of offenders going to prison. Our decision to contract with G4S to provide community service supervision is mitigating this risk.</p>	Andy Le Marrec	Medium (reduced from high)	<p>Partnership with G4S continues to work well and provides necessary cover.</p> <p>Recent recruitment drive resulted in extra part-time supervisor being appointed.</p> <p>Youth Court are prepared for some Positive Steps sessions to contribute to community service hours which can reduce workload slightly.</p>



Restorative Justice and Positive Steps

The yearly summary shows restorative justice officer involvement in relation to 94 interventions across all supervision types (80 in 2023). This includes assisting the probation team in other areas of client work alongside restorative justice, including prison and school visits. There are always a number of clients who are willing to meet with their victim in person, but this is not always possible. This year, due to a significant number of our young people suffering with their mental health, several face-to-face apologies did not occur. In these cases, apologies were passed on indirectly via the restorative justice officer or through letters of apology. In 2024, several clients were issued with restraining orders therefore restorative justice initiatives were not appropriate, but victim awareness sessions were completed with these clients.

In 2024 we have received an increase in referrals for young people who are particularly vulnerable; not attending school or work and regularly missing from home. Due to their lives being chaotic with lack of structure and routine, it is challenging to work with these young people. In these cases, we work sensitively and allow extra time to build trusting relationships with families

Where it has not been possible for young people to make amends for their actions, clients have engaged with the Positive Step agencies to carry out work for the community. Our survey demonstrated a 100% satisfaction rate with victims participating in the restorative justice scheme.

Positive Steps programme

In 2024, 18 young people attended over 100 sessions that were hosted by several partner agencies including the regular sessions at St Vincent de Paul foodbank, Boxin' Business, Fire and Ambulance Services, St John's Ambulance, Caring Cooks, St Ewold's Residential Home, Arthouse Jsy and St Helier Town Hall Community groups. All have been excellent partners.

The opportunity for our young people to attend the St Johns Ambulance First Responders Street First Aid Course has been particularly beneficial this year offering essential training for real-life situations young people may find themselves in. The aim of the programme is to help young people learn traditional physical first aid skills such as how to put a person in recovery position, plus street first aid including knife wounds, spiking as well as alcohol and drug intoxication, and tips on mental health awareness. Each young person receives a certificate of attendance which can be added to their CVs for job applications.

Restorative Justice Victim Comments

“ It was great to meet with ***** and have a discussion with him about the effect of his actions and we really appreciated him coming and working to make amends for his offence.

“ When asked which aspect of the victim’s involvement with Restorative Justice was most Positive and which the most negative these 2 victims replied ‘No negativity at all, a very positive meeting for everyone.

“ Wow! What a difference this has made to the area, I didn’t expect you to need a trolley! Hopefully a deterrent for doing it again and also to others his age that there are repercussions when they cause damage.

“ Our involvement with Restorative Justice has altered our view of the offender. We think to apologise to us in person was very good for the lad and hopefully this has nipped his behaviour in the bud.

Positive Steps feedback from agencies

This particular placement resulted in paid work at the end of the young person’s hours.

“ The young person we worked with supported us on one of our community outreach programme ‘Abundant Futures’. They volunteered and took part in a full day Artists filmmaking workshop and developed lots of new skills and worked as part of a diverse team. With these new skills we were then able to offer them paid work to become part of a filmmaking crew and together they documented (through film and sound) a community outreach project. (The Jersey Green Rope). The project itself was all about inclusion and how to bring Jersey’s diverse community together in conversation through making. They had to interact with lots of people from diverse backgrounds and speak to them about their stories and capture this through audio and film. They completely blossomed over the week as they grew in confidence interacting with different people as well as working together with the team. The experience really gave the opportunity to increase their awareness of the community. I was so impressed with the young person we worked with, who showed up on time and really took ownership over the creative work whilst being a great collaborator and helping out with anything we needed. They showed a lot of initiative as well as being a really warm and friendly person who could speak with the team and community. Thank you so much. It was such a pleasure. We hope to continue this work with you.

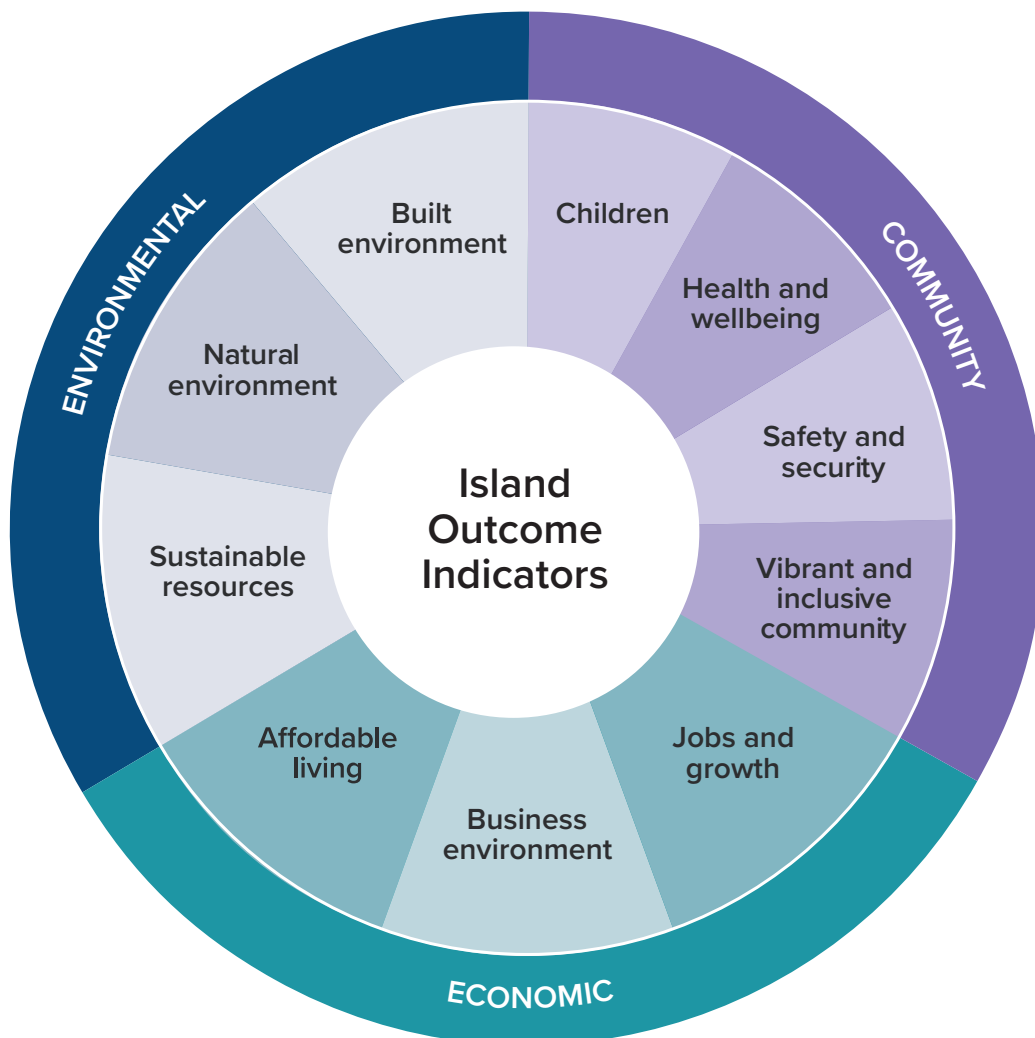
“ Hi Chantelle - It all went really well with ***** . She is great and she got on really well and was so lovely and helpful supporting us on the night. We are very happy to support the great work you do.

Helping the Island's Sustainability

Throughout its work the Services attempt to show a commitment to sustainable wellbeing that is in line with the Government's 2024 Performance Framework. Sustainable wellbeing in Jersey consists of three different aspects:

- **Community wellbeing** - the quality of people's lives
- **Environmental wellbeing** - the quality of the natural world around us
- **Economic wellbeing** - how well the economy is performing

ENVIRONMENT



Community

Children

JFCAS worked with 158 families, prioritising the best interests of children.

The Probation Service promoted diversion from court wherever possible (100 % of children completing periods of diversionary supervision successfully).

Over 100 hours of education and rehabilitation opportunities were provided for children on the Positive Steps scheme and 21 children attended RoadSafe.

Probation staff work with children in custody to promote a safe reintegration into the community.

Chairing of Placement Panel meetings to ensure that children remanded or sentenced to custody are accommodated in the placement that best meets their needs.

Health and Wellbeing

Advice about use of substances delivered to clients, including the delivery of alcohol study programmes.

Regular mental health surgeries in the department provided by a forensic nurse.

Active wellbeing initiatives within the Services for staff including flexible working conditions.

Partnership with CYPES to promote Active cards for eligible clients.

Safety and Security

Effective supervision of clients that resulted in the overwhelming majority successfully completing court orders.

Contribution to public protection and safeguarding forums including chairing of meetings in relation to clients who pose the most risk of harm to others.

Provision of the Building Healthy Relationships programme to those convicted of domestic abuse and to those who choose to self-refer.



Economic

Affordable Living

Advocacy work and partnership arrangements with ESSH for clients who need to secure affordable accommodation or who require advice about benefits.

Providing assistance to foodbanks and promoting greater awareness of food poverty.

Partnership working as part of the Homelessness Strategy.

Partnerships with ESSH and the prison to enhance employment prospects for clients.

Utilising the skills of volunteers.

Promoting traineeships and student placements within the Services.

Environmental

Natural Environment

The Community Service scheme has contributed over 5,000 hours to the Island's environment through unpaid work.

Sustainable Resources

Recycling initiatives in the Lemprière Street office.

A commitment to electronic instead of paper records wherever possible.

Use of virtual meetings where appropriate to reduce travel costs.

Shared vehicle initiative for staff visiting the prison.

Promoting greater use of public transport.

Strategic Objectives 2024-2027

STRATEGIC OBJECTIVES	WHAT WE PLANNED TO ACHIEVE IN 2024	PROGRESS IN 2024	WHAT WE PLAN TO ACHIEVE IN 2025
To provide an information and assessment service that is timely, fair and enhances decision making.	Train probation officers to use the new sex offender assessment (Static 99).	Achieved. Training successfully completed. Assessments are being used to inform Pre-Sentence Reports.	Undertake a pilot study with the Magistrate's Court that provides a regular critique of Pre-Sentence Reports.
	Agree new standards for Pre-Sentence Reports.	Achieved. New standards have been developed and agreed by the Probation Board.	Provide updated assessment training on risk of serious harm by June 2025 which can be incorporated and evidenced in court reports.
	Developing expertise in giving evidence in court.	Partly achieved. Formal training yet to be organised. Regular meetings with magistrates provide advice about the Service's court work.	Develop awareness of court skills through training.
To provide effective supervision of orders throughout the criminal justice system.	Probation officers demonstrating effective practice throughout their work.	Achieved. High completion of probation and community service orders in excess of 75% completion rates. High levels of client satisfaction were also expressed.	Maintain high levels of order completion of +75 % on probation and community service orders. At least 66% of clients to reduce their risk of reconviction by the end of their probation order. At least 80% of prisoners subject to Conditional Early Release licence to complete their period of supervision.
	Provide credible and effective alternatives to custody.	Achieved. As above. Completion rates of orders are high.	Introduce updated supervision standards that reflect best practice, and which are endorsed by the Probation Board. Undertake an audit into the management of probation orders and report these to Probation Board with recommendations.
			To receive satisfaction rates of +90% from criminal justice clients.

STRATEGIC OBJECTIVES	WHAT WE PLANNED TO ACHIEVE IN 2024	PROGRESS IN 2024	WHAT WE PLAN TO ACHIEVE IN 2025
To provide services that promote public protection and safeguarding	Continue to chair the following multi-agency risk meetings: JMAPPa, Multi-Agency Risk Assessment Conference (MARAC), Multi-Agency Risk Assessment Management Meeting at the prison (MARAMM).	Achieved. The seconded probation officer chairs all JMAPPa and MARAC meetings. A probation officer chairs MARAMM meetings at the prison to assess prisoners' suitability for early release.	Continue to chair JMAPPa, MARAC and MARAMM. For the Chief Officer to chair the JMAPPa Strategic Board and prepare an Annual Report for the States Assembly. Audit the Probation Service's contribution to JMAPPa meetings and the management of those cases.
	Contribute to safeguarding in Jersey.	Achieved. Contributions made at all levels of the Service with representation by CPO Board level and manager/officer work including domestic abuse, serious case reviews and delivering training to other departments on harmful sexual behaviours.	The Service will maintain representation on the Safeguarding Professional Leads Board and relevant subgroups.
	Implement the recommendations of the VAWG Report.	Partly achieved. We have started to benchmark the Building Healthy Relationships programme against Respect standards - a charity regarded as providing best practice. Presentations about the programme have been made to a variety of agencies who might be able to refer. Updated training has been provided for staff and we started to engage in the review of the criminal justice system.	Implement the recommendations of the VAWG report by further developing the Building Healthy Relationships programme and our partnership with JDAS including an updated information sharing agreement.
			Promote the introduction of post custodial supervision by agreeing a model with government departments, Police and Law Officers Department.

STRATEGIC OBJECTIVES	WHAT WE PLANNED TO ACHIEVE IN 2024	PROGRESS IN 2024	WHAT WE PLAN TO ACHIEVE IN 2025
To promote the best interests of children throughout our work - the child's voice being clear in all we do.	Provide effective court diversion schemes to stop children acquiring criminal records.	Achieved. All children subject to deferred decisions at Parish Hall completed their period of supervision satisfactorily.	Continue to offer effective diversion schemes and for at least 90% of children to complete their periods of supervision agreed at Parish Hall Enquiries. Develop enhanced partnership working through the Building a Safer Community Strategy.
	Ensure that the perspective of the child is understood by the court throughout all proceedings.	Partly achieved. All court reports are peer reviewed for quality assurance including the perspective and voice of the child. However, a formal audit was not possible due to staffing levels.	JFCAS will introduce clear practice standards in public and private law that ensure the child's voice is heard wherever possible.
	JFCAS will examine any delays and drift in Family Court cases.	Partly achieved. Discussions included whether expert reports are always necessary.	Maintain our work as part of the JFJC and seek to influence adequate funding for an accredited child contact centre.



STRATEGIC OBJECTIVES	WHAT WE PLANNED TO ACHIEVE IN 2024	PROGRESS IN 2024	WHAT WE PLAN TO ACHIEVE IN 2025
To maintain and develop effective partnerships with other stakeholders.	Agree a joint resettlement strategy with HMP La Moye that sets out clear responsibilities for through care and post release work with prisoners.	Achieved.	Develop our work with HMP La Moye by assessing prisoners for the newly introduced Release on Temporary Licence scheme.
	Develop the department as a hub where other services can assist our clients more efficiently.	Achieved. Regular sessions provided by the by Alcohol and Drugs Service, Mental Health and ESSH.	Initiate discussions with government departments to promote suitable employment opportunities for ex-offenders.
	Revise our volunteering policy to ensure it remains relevant and inclusive.	Achieved. Policy updated and training of volunteers undertaken.	
	Contribute to the development of a JFJC to coordinate work in the family law arena.	Achieved. Manager of JFCAS plays a leading role on the council.	Maintain an active presence on all strategic groups including the JFJC, Building a Safer Community Board, JMAPPA and Safeguarding.
	Work with Guernsey to develop a case management system for both islands.	Partly achieved. Preferred supplier identified and work undertaken to identify key requirements of new system.	Ensure we continue to design a case management system that is fit for purpose and promotes safe and effective working.

STRATEGIC OBJECTIVES	WHAT WE PLANNED TO ACHIEVE IN 2024	PROGRESS IN 2024	WHAT WE PLAN TO ACHIEVE IN 2025
To create a safe working environment that encourages wellbeing, staff development and accountability.	Develop succession planning.	Partly achieved. Staff members given opportunities to take on more complex work under supervision to prepare them for progression. A successful application was made to employ a further trainee probation officer in 2025 who will be supernumerary until replacing a probation officer.	Promote succession planning by appointing a trainee probation officer and offering vocational qualifications to colleagues without a social work degree who wish to progress.
	Create an in-house team to lead wellbeing initiatives.	Achieved. Initiatives such as team building, fun runs, in house competitions, enhanced staff room area and regular newsletters are designed to assist wellbeing.	To continue to promote wellbeing within the Services.
	Invest in staff development.	Achieved. Training plans implemented including opportunities for staff to study for National Qualification awards.	Provide continuous professional development and appoint a trainee probation officer.
	Work with government leads on risk, finance, data protection and health and safety to ensure our practice is of a satisfactory standard in these areas.	Partly achieved. Our Governance Statement demonstrated that we had complied with financial regulations and data protection. We maintain business continuity and risk registers though aim to review several of our health and safety policies.	Update priority health and safety policies that are endorsed by the Probation Board. Implement new budget monitoring processes.

Service Performance in 2024

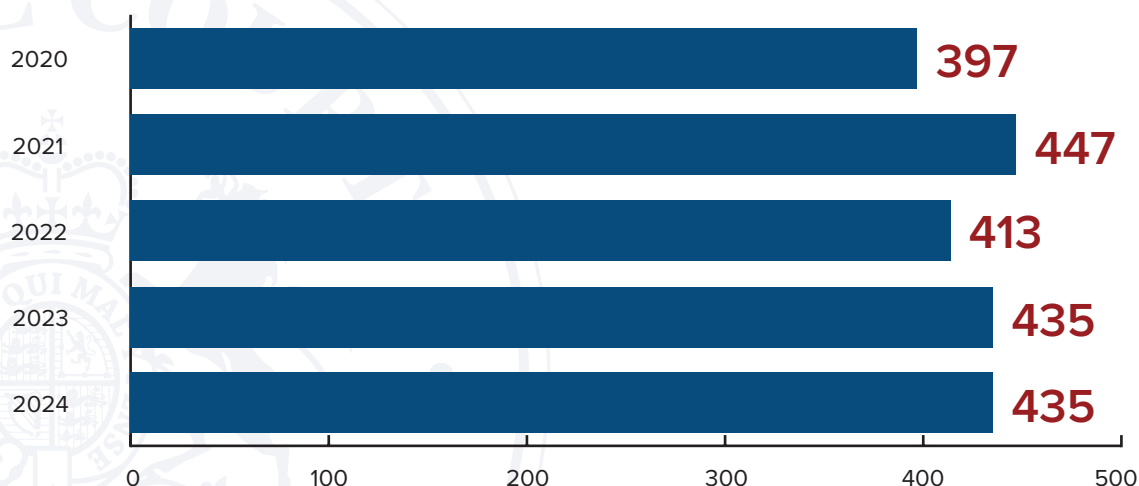
JPACS ANNUAL SUMMARY OF PERFORMANCE 2024 CRIMINAL JUSTICE		
Target	Outcome	Achieved
At least 75% of probation orders to be successfully completed	79.2% successfully completed	✓
At least 75% of community service orders to be successfully completed	88.7% successfully completed	✓
At least 66% of clients reassessed at the end of their probation order to demonstrate a reduction in risk of reconviction	60.8% reduction	✗
At least 75% of children made subject to supervision at a Parish Hall Enquiry to complete successfully	100% of children completed	✓
At least 80% of prisoners made subject to conditional early release licence to complete their supervision	71% of prisoners completed	✗
At least 90% of community service beneficiaries to be satisfied / very satisfied with the service	100% satisfaction rate	✓
At least 90% of clients who were surveyed at the end of their probation order expressing they were satisfied / very satisfied with the service	100% satisfaction rate	✓

Reports Completed

A total of 435 reports (all report types) were completed during 2024, the same figure as 2023, (435 reports).

Note: reports are counted from point of sentence or outcome.

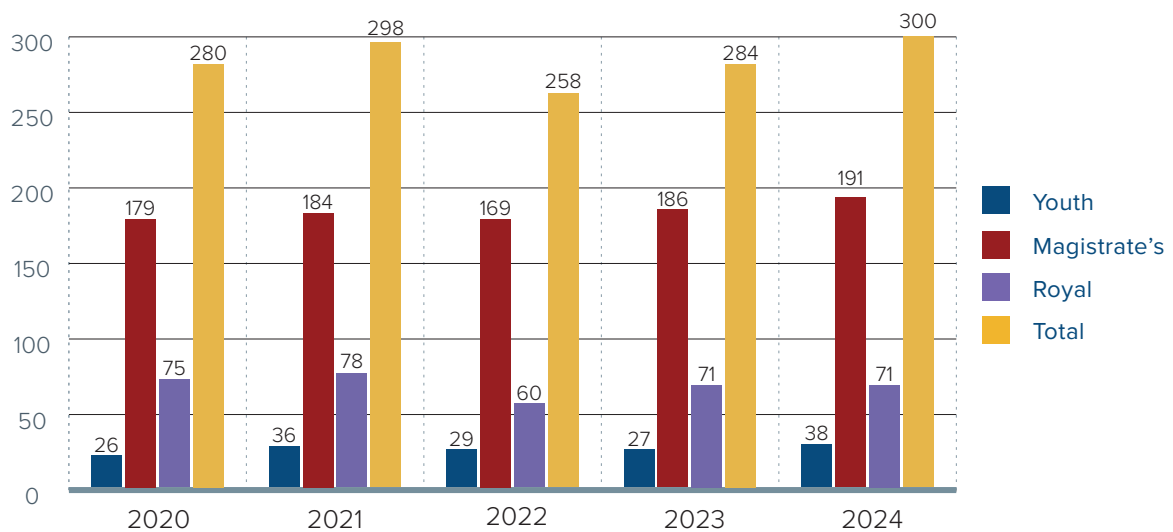
Total number of all Report types by Year



PRE-SENTENCE REPORTS						
Court	2020	2021	2022	2023	2024	% change on previous year
Youth	26	36	29	27	38	
Magistrate's	179	184	169	186	191	
Royal	75	78	60	71	71	
Total	280	298	258	284	300	5.63%

Notes:

- The 38 reports for Youth Court relate to 34 individual young people
- 2 Royal Court reports were for two young persons
- 12 adults had two reports written for offences on different dates

PSRs by Court by Year

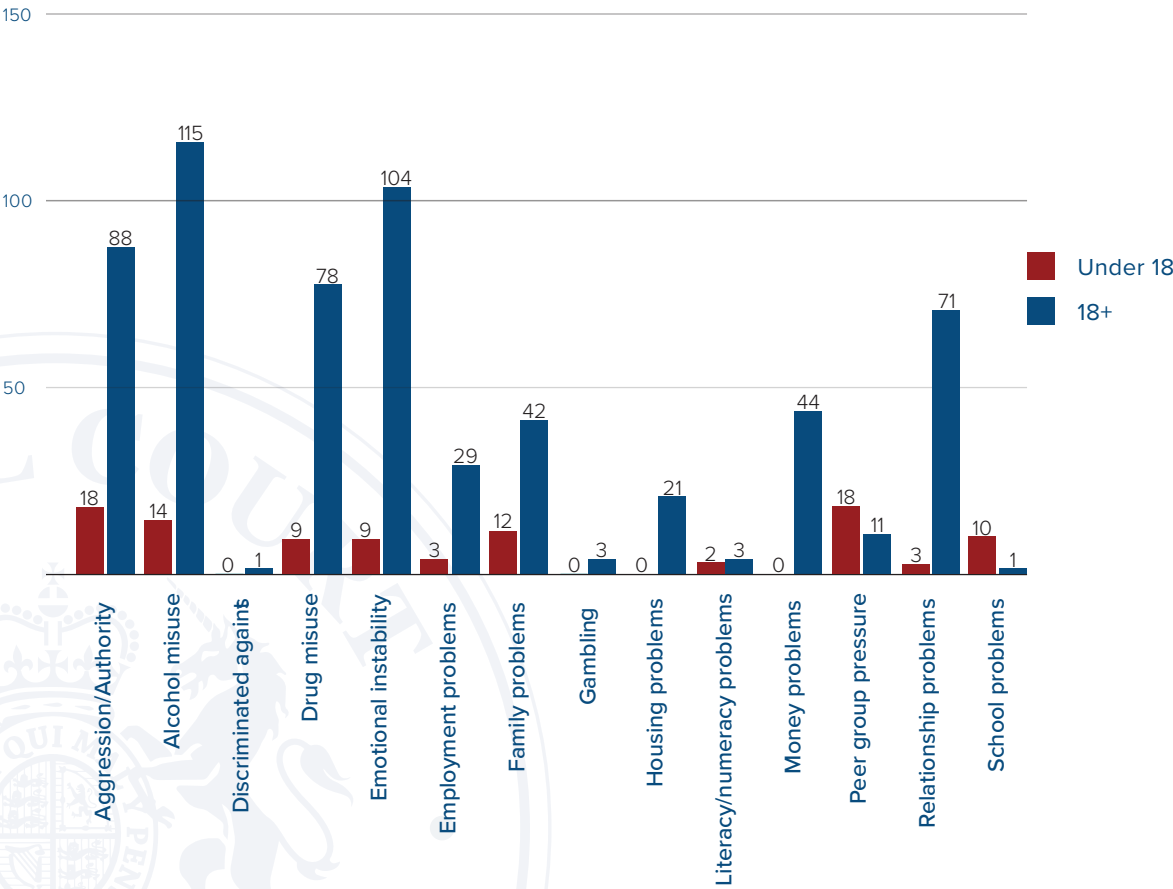
STAND-DOWNS (VERBAL REPORTS)						
Court	2020	2021	2022	2023	2024	% change on previous year
Youth	2	2	1	3	0	
Magistrate's	42	39	39	43	29	
Total	44	41	40	46	29	-36.95%

Stand-downs - verbal reports given following interview of the client during the court hearing.

Other report types:

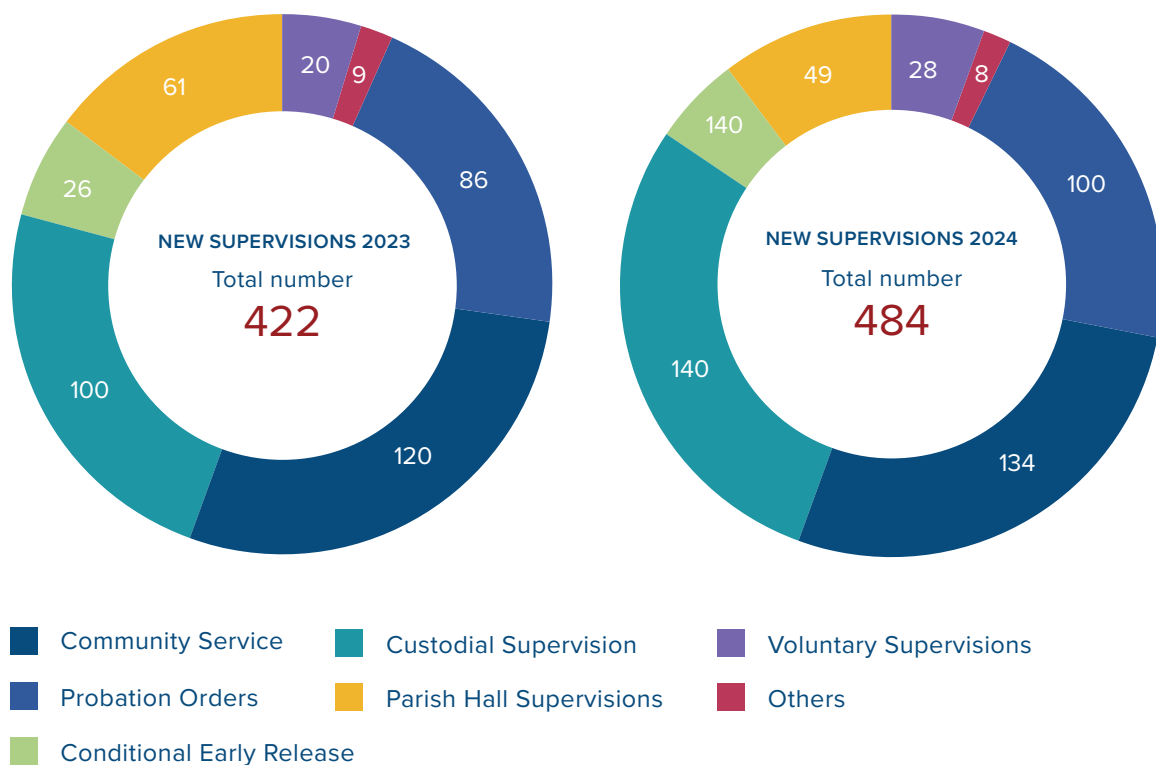
OTHER REPORTS						
Report Type	2020	2021	2022	2023	2024	% change on previous year
Conditional Early Release	13	10	17	29	25	
Deportation	10	10	8	14	15	
Information for Court	13	30	34	21	21	
Sex Offender Notification	6	6	14	9	7	
Personal Information (for Youth Court)	31	52	42	36	38	
Total	73	108	115	109	106	-2.75%

Factors Identified in Pre-Sentence Reports 2024



Factor U18	Total	% of YP PSRs	Factor Adults	Total	% of Adult PSRs
Aggression/Authority	18	18.4%	Alcohol misuse	115	18.8%
Peer group pressure	18	18.4%	Emotional instability	104	17%
Alcohol misuse	14	14.3%	Aggression/Authority	88	14.4%
Family problems	12	12.2%	Drug misuse	78	12.8%
School problems	10	10.1%	Relationship problems	71	11.6%
Drug misuse	9	9.2%	Money problems	44	7.2%
Emotional instability	9	9.2%	Family problems	42	6.9%
Employment problems	3	3.1%	Employment problems	29	4.7%
Relationship problems	3	3.1%	Housing problems	21	3.4%
Literacy/numeracy problems	2	2.0%	Peer group pressure	11	1.8%
Discriminated against	0	0%	Literacy/numeracy problems	3	0.5%
Gambling	0	0%	Gambling	3	0.5%
Housing problems	0	0%	School problems	1	0.2%
Money problems	0	0%	Discriminated against	1	0.2%
Total	98	100%	Total	611	100%

New Supervisions Added - Community & Custodial



Overall there has been an 14.7% increase in the total number of new supervisions added, with breakdown details as below:

PROBATION ORDERS						
New Probation Orders Imposed by Court:	2020	2021	2022	2023	2024	% change on previous year
Youth Court	20	35	26	15	24	
Magistrate's Court	93	79	65	59	65	
Royal Court	9	13	13	11	11	
UK				1		
Total	122	127	101	86	100	16.28%

Notes:

- In total, probation orders have increased by 16.28% on the previous year.
- Orders from Youth Court increased by 60% with two young people having four orders between them.
- Violence 37% - up from 33.7%
- Road Traffic/Motoring 15% - down from 15.1%
- Drugs 9% - down from 14%
- Public Order - 12% - up from 9.3%
- Other - 27% - down from 27.9%

(This is measured by the main offence only, although an individual may have multiple offences.)

- The gender split for those placed on Probation in 2024 was
 - 77% Male (74.4% 2023)
 - 23% Female (25.6% 2023)

Community Service Orders

NEW COMMUNITY SERVICE ORDERS IMPOSED:	2020	2021	2022	2023	2024	% change on previous year
Youth Court	10	11	6	3	6	
Magistrate's Court	106	121	99	106	109	
Royal Court	12	20	19	12	18	
UK					1	
Total	128	152	124	121	134	10.74%

Notes:

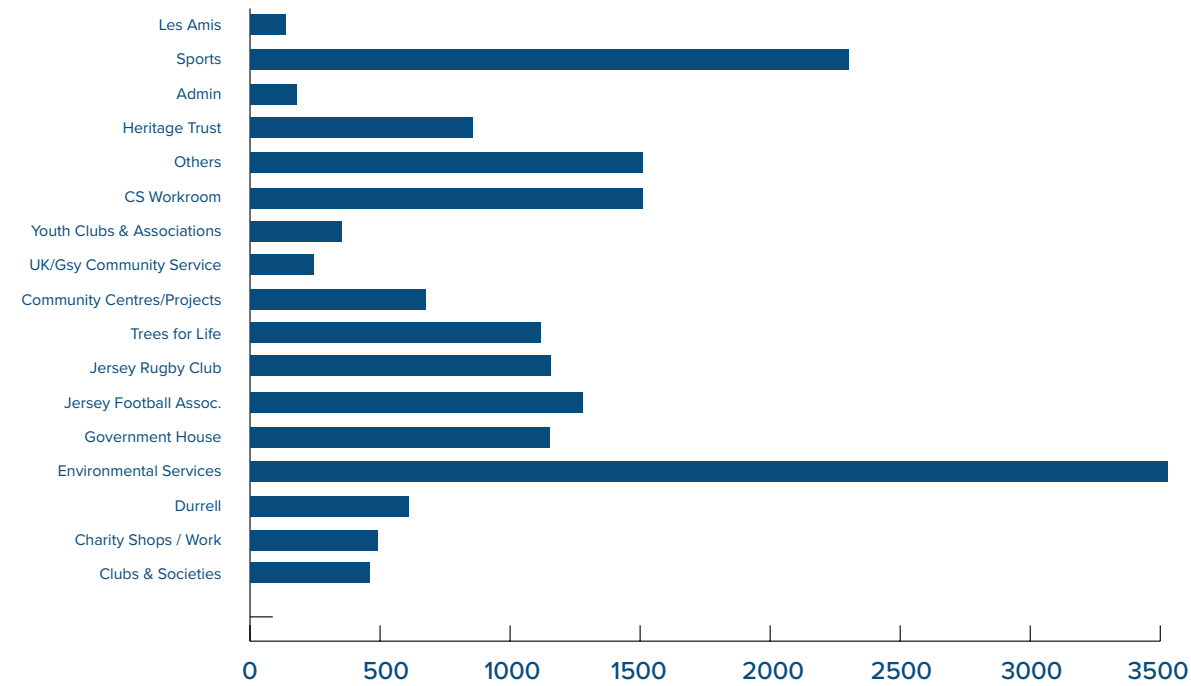
- The gender split for those placed on community service in 2024 was
 - 81.4 Male (80.8%% 2023)
 - 18.6% Female (19.2% 2023)

Community Service Orders – Hours Analysis

The scheme provided **16,022** hours of work for the benefit of the Island. In partnership with G4S the team have been fully staffed throughout the year, enabling them to clear the backlog of community service clients.

CS ORDERS	2020	2021	2022	2023	2024	% change on previous year
Hours Ordered	14802	19216	15046	14363	16959	18.07%
Hours Worked	10920	15080	14785	12399	16022	29.22%
Average Order Length	115	122	121	103	119	15.53%

Hours Worked by Project



Breakdown of Hours Worked by Project

CATEGORY	2020	2021	2022	2023	2024
Clubs & Societies	1472.50	1606.50	2093.00	600	458.50
Charity Shops / Work	2026.50	4184.00	3494.00	1055	489.50
Churches	392.00	159.00	52.50	-	-
Durrell	2539.50	1995.00	2011.00	902.5	605
Environmental Services	1120.00	2662.50	2199.50	2262	3524
Government House	1040.00	460.00	777.50	1320	1155
Jersey Football Assoc.	767.50	742.50	749.50	1165	1280
Jersey Rugby Club	270.00	618.50	535.00	-	1160
Trees for Life	-	-	-	545	1117.50
Community Centres/Projects (formerly Parish & Community Facilities)	327.50	1060.50	1443.00	598	675.5
UK/Gsy Community Service	213.00	43.75	75.75	32	235
Youth Clubs & Associations	388.00	730.00	547.25	150	340
CS Workroom	29.00	282.50	319.00	354	1510
Others	335.00	536.00	578.00	-	-
Heritage Trust	-	-		1029.50	851.50
Admin	-	-	-	82.5	179
Sports	-	-	-	1491	2316.50
Les Amis	-	-	-	812.5	125
Total	10920.50	15080.75	14875.00	12399	16022

Risk/need profiles on New Probation and Community Service Orders During 2024

The LS-CMI, a psychometric tool, is used to measure an individual's level of risk of reconviction and criminogenic need.

ORDER TYPE	RISK BAND	2020 %	2021 %	2022 %	2023 %	2024 %
Probation	Low	11.5%	16.8	13.8	13.1	12
	Medium	48.3%	39.7	52.5	41.7	35
	High	38.5%	25.2	20.8	35.7	53
	No data	1.7%	5.3	-	-	-

Community Service	Low	48%	53.5	58.9	62.2	69.6
	Medium	34.9%	30.6	29.9	27.0	17.9
	High	14%	9.5	7.2	10.8	12.5
	No data	3.1%	3.2	0.8	-	-

Comparison is made between the LS/CMI score at the end of an individual's Probation Order to that at the start. The 2024 figures below are based on 97 terminated probation orders (75 Adult and 22 U18) across all risk bands (a small number of closed orders will be not applicable).

Target: At least 66% of clients to have reduced their risk of reconviction by the end of their probation order.

RISK OF RECONVICTION SCORES AT TERMINATION OF PROBATION ORDERS					
	2020	2021	2022	2023	2024
Decrease %	66.7	66.7	55.1	59.7	60.8
Increase %	22.2	26.3	34.7	19.5	16.5
No change %	11.1	7	10.2	20.8	18.6
No Data %	-	-	-	-	4.1

Notes:

- All "no changes" reflect a combination of ongoing substance issues, reoffending resulting in custody, limited additional change and poor engagement
- The "no data" figures are a result of the termination summary not being available or the client left the Island during the course of the order.

Completions

Target: 75% of both probation and community service orders to successfully complete.

Probation Order Completions

Of the 96 probation orders terminated this year, the reasons are as follows:

	2023	%	2024	%
Completed (expiry date reached)	72	85.7	76	79.2
Further offence – revoked & new order imposed	4	4.8	2	2.1
Further offence – revoked & re-sentenced	0	0	5	5.2
Failed to comply with requirements – revoked & re-sentenced	0	0	2	2.1
Failed to comply with requirements – order discharged	1	1.2	0	0
Failed to appear – arrest ordered	2	2.4	1	1
Breach – arrest ordered	0	0	3	3.2
Order revoked – other reason	5	5.9	6	6.2
Terminated early – other reason	0	0	0	0
Illness	0	0	1	1
Total	84	100	84	100

Community Service Order Completions

152 community service orders terminated during 2024, with the following reasons:

	2023	%	2024	%
CS hours completed	95	85.6	135	88.7
Further offence – revoked & new order imposed	0	0	5	3.3
Further offence – revoked & re-sentenced	4	3.6	1	0.7
Failed to comply with requirements – revoked & re-sentenced	6	5.4	5	3.3
Failed to comply with requirements – order discharged	0	0	0	0
Failed to appear – arrest ordered	2	1.8	2	1.3
Breach – arrest ordered	2	1.8	0	0
Order revoked – other reason	2	1.8	2	1.3
Terminated early	0	0	0	0
Illness	0	0	1	0.7
Failed to comply with requirements – referred back to UK	0	0	0	0
Other – change in circumstances	0	0	1	0.7
Total	111	100%	152	100%

New Supervisions from Parish Hall Enquiries

We have seen a 20% decrease overall in supervisions for young people during 2024 from Parish Hall Enquiries. Some young people were issued with more than one Supervision.

PARISH HALL SUPERVISION TYPE FOR UNDER 18S:	2020	2021	2022	2023	2024	% CHANGE ON PREVIOUS YEAR
Deferred decisions with Restorative Justice	13	19	12	14	17	
Deferred decisions with Voluntary Supervision	8	9	1	2	2	
Deferred decisions with Alcohol & Drug Education	4	11	7	15	8	
Deferred decisions with RoadSafe (new 2021)	0	4	19	29	21	
Total	25	43	39	60	48	-20.00%

Completions of Deferred decisions from Parish Hall

This covers RoadSafe, Voluntary Supervision, Restorative Justice or Alcohol & Drug education.

	2023	%	2024	%
Completed (expiry date reached)	55	96.4%	47	100%
Further Offence	2	3.6	-	-
Total	57	100%	47	100%

Target: 75% of children to successfully complete periods of supervision ordered by Centeniers.

Voluntary Community Supervisions (non- Parish Hall)

VOLUNTARY SUPERVISIONS	2020	2021	2022	2023	2024	% CHANGE ON PREVIOUS YEAR
Young People	8	2	0	2	4	
Adults	28	26	32	19	24	
Total	36	28	32	21	28	33.3%

Adult Voluntary Supervisions consist of those wishing to engage either post-order, self-referrals or other agency referrals (e.g., for the Jersey Domestic Abuse Programme). For young people they may be referred from other agencies such as Early Help, Children's Services and Education (schools).

Prison Releases

Of the 59 prisoners recorded as released on-island during 2024, 66% (39 clients) were on some form of supervision. This compares to 69% in 2023 (40 clients).

RELEASE TYPE	2020	2021	2022	2023	2024
Conditional Early Release Granted	8	11	16	25	25
Released no Further Supervision	23	12	32	18	20
Voluntary After Care	10	12	8	12	12
YOI License	2	0	6	3	2
Total	43	35	62	58	59

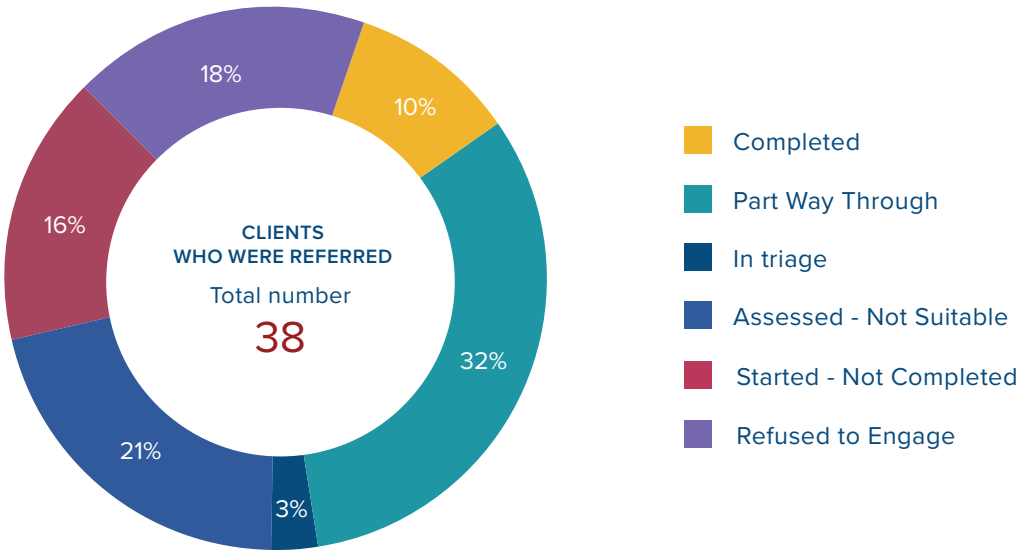
NEW CUSTODIAL SUPERVISIONS	2020		2021		2022		2023		2024		% CHANGE ON PREVIOUS YEAR
	Adult	U18h	Adult	U18h	Adult	U18h	Adult	U18h	Adult	U18h	
Youth Court	0	1	0	2	0	1	0	0	0	4	
Magistrate’s Court	41	0	36	0	50	1	51	3	65		
Royal Court	65	0	49	4	58	6	46	0	69	2	
Sub Total	106	1	85	6	108	8	97	3	134	6	
Total	107		91		116		100		140		

Building Healthy Relationships Programme

As at 31st December 2024, we received 38 referrals to the programme over the year, 15 of which came in via a professional or self-referrals from our website. The remaining 23 came via the criminal justice system

The chart below outlines the status of those clients who were referred.

NO OF CLIENTS REFERRED AS AT 31.12.24	COMPLETED	PART WAY THROUGH	IN TRIAGE	CLIENT STARTED - DID NOT COMPLETE	ASSESSED - NOT SUITABLE	REFUSED TO ENGAGE
38	4	12	1	6	8	7



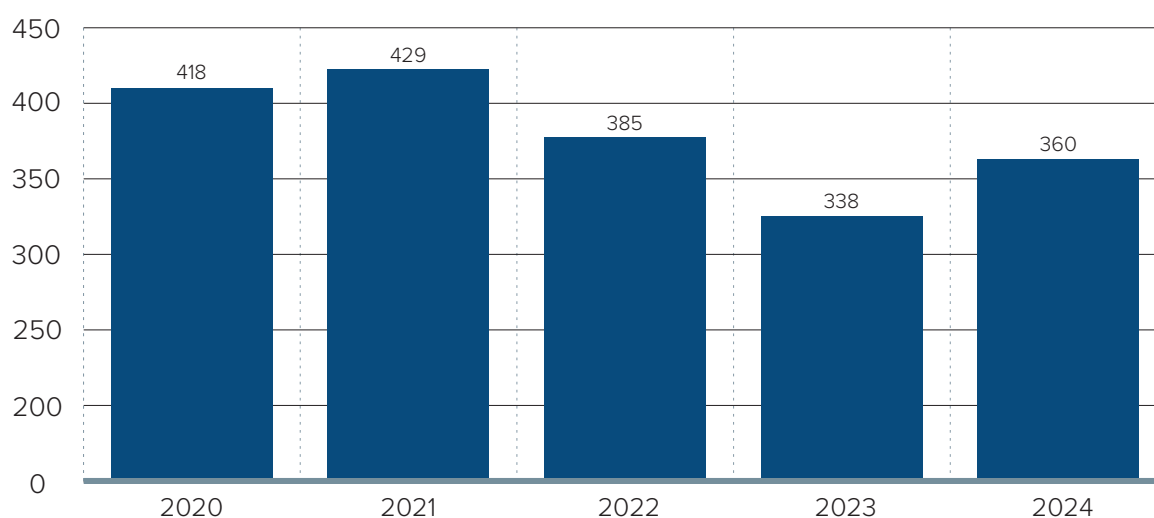
Total Caseload as at 31.12.24

As at 31 December 2024 (point in time), the total caseload stood at 360 cases, a 6.51% increase than the 338 cases in 2023.

From the 360 cases

- 42 were under 18 years old representing 11.7% of the total caseload (10.9% in 2023)
- 27 were under 21 years old representing 7.5% of the total caseload (11.2% in 2023)
- Please note a person may be subject to more than one order of either a different or the same type.

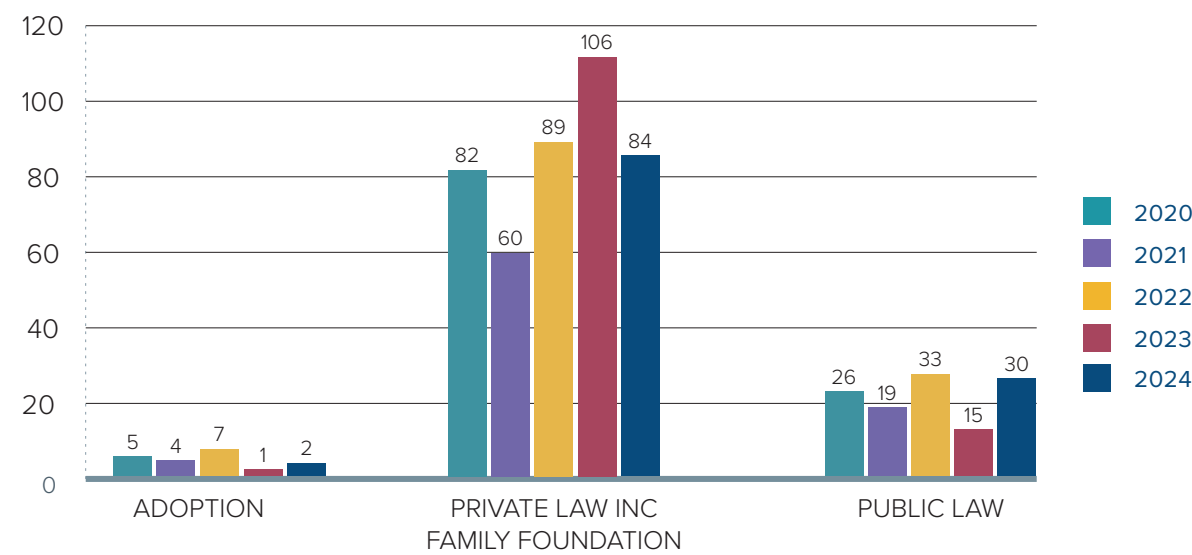
Case Totals 2023



Jersey Family Court Advisory Service - Statistical Summary 2024

There has been a 4.92% decrease in the overall number of new cases added in 2024 (116) compared to 2023 (122):

New Cases Added 2024



CASE TYPE	2020	2021	2022	2023	2024	% Change in Previous Year
Adoption	5	4	7	1	2	
Private Law inc Family Foundation	82	60	89	106	84	
Public Law	26	19	33	15	30	
Total	113	83	129	122	116	-4.92%

Notes:

Private law now includes Family Foundation so figures will look considerably higher than previous years. There may be more than one application per case.

- The overall caseload as of 31/12/24 stood at **82** cases a 17.1% increase on 2023 (70 cases)
- **116** new cases were added (new “events” added onto our system during the year) a 4.9% decrease on 2023 (122 cases)
- **148** new applications were made a 12.4% decrease on 2023 (169 cases)
- **158** cases were worked on, a 3.7% decrease on 2023 (164 cases).



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