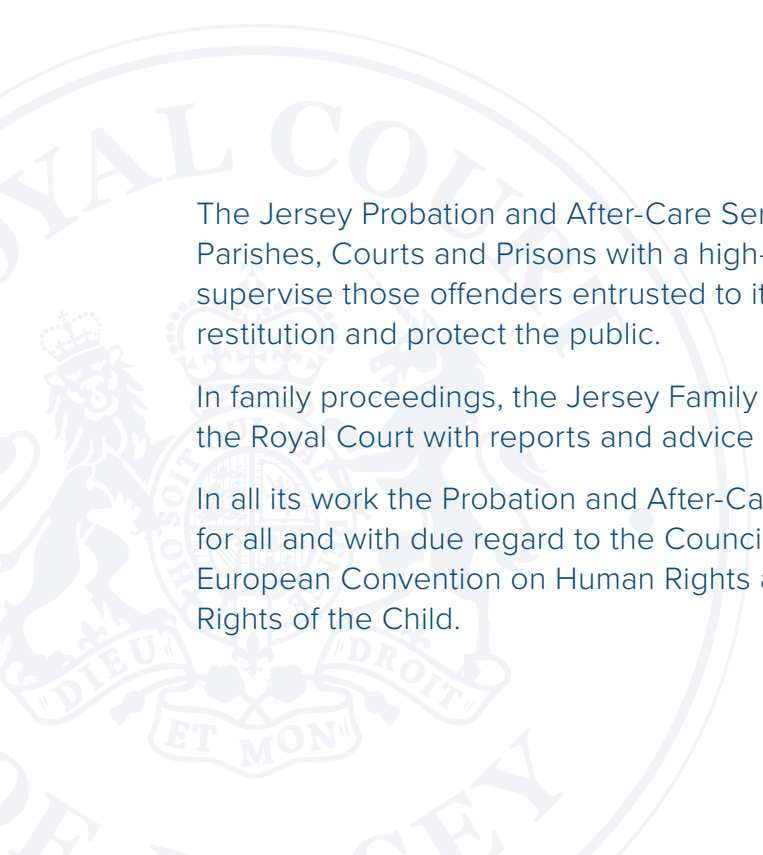




Jersey Probation and After-Care Service

Annual Report for 2025 and
Strategic Priorities for 2024-2027





The Jersey Probation and After-Care Service (JPACS) exists to provide the Parishes, Courts and Prisons with a high-quality information service and to supervise those offenders entrusted to it, in order to reduce re-offending, allow restitution and protect the public.

In family proceedings, the Jersey Family Court Advisory Service (JFCAS) provides the Royal Court with reports and advice about the best interests of children.

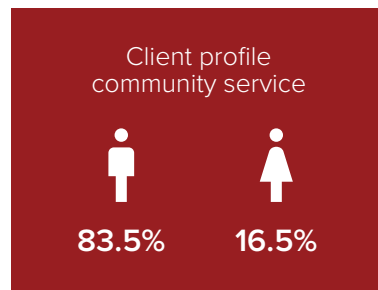
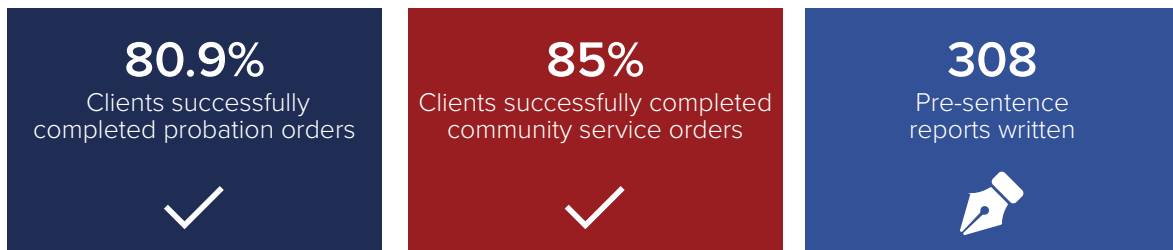
In all its work the Probation and After-Care Service promotes respect and dignity for all and with due regard to the Council of Europe's Probation Rules, the European Convention on Human Rights and the United Nations Convention on the Rights of the Child.

Annual Report for 2025 and Strategic Priorities for 2024-2027

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2025 in numbers



Glossary of abbreviations used in the service

ALO	Arm's Length Organisation
AO	Accountable Officer
BOTO	Bound Over with Treatment Order
CAFCASS	Children and Family Court Advisory and Support Service - statutory body working with children and families in Family Court proceedings in England and Wales
CEP	European Probation Organisation
CMO	Case Management Officer
CPO	Chief Probation Officer
CREDOS	An international group of academics and senior managers researching Probation effectiveness
CSO	Community Service Order
CYPES	Children, Young People, Education & Skills
DAISy/DAISy2	Data Analysis and Information System - computerised case management and management information system
EM	Executive Manager
ESSH	Employment Social Security and Housing
HCR20	Assessment used with violent offenders
IDVA	Independent Domestic Violence Advisor
IOM	Integrated Offender Management
JFCAS	Jersey Family Court Advisory Service
JMAPPA	Jersey Multi-agency Public Protection Arrangements
JPACS	Jersey Probation and After-Care Service
Jurat	Royal Court Judge of fact and sentence giver
KPI	Key Performance Indicator
LSI-R, LSI CMI	Risk assessment systems used or under consideration by the JPACS
MARAC	Multi-Agency Risk Assessment Conference to safeguard high risk victims of domestic violence
Ofsted	Office for Standards in Education, Children's Service and Skills
PFM	Public Finances Manual
PO	Probation Officer
PSR	Pre-Sentence Report
RJ	Restorative Justice
Risk Matrix 2000	Assessment tool used with sex offenders
SA07	Assessment tool used with sex offenders
SAR	Subject Access Request
SEB	States Employment Board
SPPP	Strategic Policy, Planning & Performance
Stand-down report	Assessment carried out by the Duty Probation Officer in court at the Magistrate's request
UNCRC	United Nations Convention on the Rights of the Child
VAWG	Violence Against Women and Girls
VS	Voluntary Supervision



Foreword by the Chairman of the Probation Board

Jurat Robert Christensen, MBE. **Chairman of the Probation Board**

I am pleased on behalf of the members of the Probation Board to write this introduction to the 2025 Annual Report of Jersey's Probation & After-Care Service and the Jersey Family Court Advisory Service (JFCAS) (the Services).

The Probation Board seeks to ensure good governance of these two Services, both of which play an important role in the administration of justice within the Island. The Board's duties and responsibilities are set out in Terms of Reference (ToR) that the Bailiff has approved. The ToR assist the Board in focusing its efforts on providing effective governance and oversight of the Services. The ToR, last updated during 2024, have been subject to further review by the Board and, with the approval of the Bailiff, these updated and amended ToR came into force at the end of the first quarter of 2026.

A key issue of concern to the Board during 2025 – and indeed during the preceding two years – has been the need to contract with a suitable supplier for a replacement for the 'DAISy 2' electronic case management system used by the Probation Service. Whilst a supplier had been identified, in the early part of 2025 difficulties arose over the contractual terms, as a result of which the tender process to find a new supplier had to re-start. The Board supports the decision to work together with the Services' counterparts in Guernsey to identify a supplier who can provide a system that meets the needs of both Islands, but inevitably this adds a further layer of complexity to the negotiations. The Board remains hopeful that a contract will soon be signed for the replacement software and that the new system will be operational by the end of 2026.

The Board has agreed that the inspection of the Probation Service by H.M. Inspectorate of Probation Services should proceed in 2027, having been deferred in 2025. The Board recognises that the pressures that the Service will face in implementing the replacement case management system will be exacerbated by having to prepare for the inspection, but Chief Probation Officer (CPO) Mike Cutland has reassured the Board that his staff will be able to manage both processes.

The CPO's Report highlights some of the achievements of the Services during the year, including:

- the continuing focus on professional development, allowing the Services to promote internally and provide employees with the opportunity for career progression;
- the high level of successful completion of both probation and community service orders;
- the considerable benefit to the local community across the Island provided by the work of those undertaking community service, estimated to be worth around £200,000.

The Jersey Family Justice Council (JFJC) was established during 2024, with the aim of ensuring the best possible outcomes for children who come into contact with the Jersey courts. During 2025, staff working within JFCAS have played a pivotal role in assisting the JFJC to achieve its aims. The Board recognises and commends Eleanor Green and her colleagues for their work with the JFJC.

During the first quarter of 2025 Jurats Steven Austin-Vautier and Gareth Hughes retired from the Board, having served as members for a number of years: I thank them again for their dedicated service to the Board. They were replaced by Jurats David Le Heuze and Michael Entwistle.

The Board met formally on six occasions during 2025. On page 16 is a table recording the attendance at those meetings. During the course of the year members of the Board also met staff employed by the Services on a regular basis, to discuss issues relating to the operations of the services. All members of the Board have devoted considerable time to getting to better know and understand the operations of the Services, and I wish to record my sincere thanks to them for their efforts, which help significantly to enhance the Board's role in governance of the Services.

I anticipate retiring from the Board towards the end of 2026, when I shall retire as a Jurat. It has been a privilege for me to serve on the Board for over nine years since 2017 and to Chair the Board since 2023. The Board is fortunate that the Services are staffed by talented and professional individuals who show strong commitment to achieving the best outcomes in the areas for which they have responsibility, so the Board wishes to record its thanks to all employees of the Services for their hard work during 2025. I pay especial tribute to CPO Mike Cutland, who not only during the past year but throughout the past seven years when he has served as CPO, has very ably led the Services and fulfilled his duties, guiding the Services to achieve the strategic goals that have been set for them.

Jurat Robert Christensen, MBE.
Chairman of the Probation Board



Service Values

The Jersey Probation Service aims to demonstrate the following values in its work which are in accordance with the European Convention on Human Rights and the United Nations Convention on the Rights of the Child. These values underpin all that we do:

Respecting human dignity

We believe everyone has the right to be valued and to be treated with fairness and respect.

Promoting equality and diversity

We understand and respond to people's unique needs and seek to assist those who need extra support to express their views. We recognise the 'voice of the child' must play a part in all our work with adults, families and the wider community.

Recognising people's capacity to change

We believe all people, given the right circumstances and support, have the ability to change and develop.

A commitment to promoting social justice and inclusion with our partners

We work with other partners to eliminate discrimination and promote respect for diversity and equality in Jersey.

Contributing to a safer community

Our work helps people to change problematic behaviours and contributes to public safety.

Raising awareness of victims and the impact of behaviour on others

We promote the safety and wellbeing of victims and vulnerable people.

Acting with honesty, professionalism and accountability

We work with honesty and compassion and encourage a culture of people taking responsibility for their actions. We try to provide efficient and value for money services.

Responsibility for our colleagues

We create a working culture where wellbeing and learning are actively promoted.

Chief Probation Officer's Report

Introduction

This annual report for 2025 covers the second year of the Services' four-year strategy and will detail some of the achievements, the challenges and the plans for 2026 and beyond. My report, as usual, begins with a recognition of the staff team whose skill, professionalism and compassion have been key to the achievements of the Services.

Staffing

During 2025, Natalie Elliott and Nicky Allix left the department after working for more than 20 years respectively. I would like to pay tribute to the immense contribution they both made. James Lynch rejoined the Service and was appointed as Team Manager where he has made a positive impact.

We have continued to invest in staff development and were delighted when our Case Management Officers, Beccy Treacy and Rui Soares, achieved a Probation Studies Vocational Qualification Award. In 2026, we intend to give Ana Goodwin, Substance Misuse Officer, an opportunity to train as a probation officer. We will also appoint a trainee probation officer as part of our succession planning strategy and are grateful to the government for providing the funding for this strategic priority.

Our focus on continuous professional development has resulted in several colleagues acquiring senior practitioner status. The work of the department was recognised in the non-Ministerial Departmental Awards where Ana Goodwin won the Rising Star Award and Chris Langford was runner up in the Employee of the Year category.

One area of ongoing concern has been our difficulty in recruiting community service supervisors and, at the time of writing, discussions are ongoing with Human Resources about reviewing terms and conditions. The demands on the scheme continue to rise and the department requires consistent staffing to ensure we can manage the service effectively.

The achievements that are noted below would not be possible without the assistance of a first-class case management team who provide a high standard of reception and administrative support in addition to managing community service clients undertaking work within our offices.

Criminal Justice Work

The number of pre-sentence reports written and probation orders imposed was in line with the five-year average. The courts increased the number of community service orders and hours imposed by over 20%. There has also been a rise in the number of sentenced prisoners who have been offered ongoing support by officers.

In line with previous years, substance misuse and poor emotional regulation were the main contributory factors in adult offending. Nearly a third of clients subject to probation orders had been convicted of violent offences, including domestic abuse. The main difficulties experienced by children about whom we wrote court reports were peer group pressure and poor emotional regulation and aggression.

The rate of successful order completion remained high and above our target with probation and community service orders recording an 80% and 85% completion rate respectively. Similarly, over 98% of children subject to supervision from a Parish Hall enquiry completed their periods of supervision without reoffending. This work in diverting children from courts and avoiding a criminal record remains an important focus for us and can prevent barriers to education, employment and travel in later years. We value our partnership work with the Honorary Police and our joint commitment to understand some of the challenges facing young people.

I would like to take this opportunity to thank our team of mentors for their contribution in assisting clients to navigate difficulties of establishing themselves in the community, particularly after a prison sentence. The Service supervised 19 prisoners on Conditional Early Release licences in 2025. Nine completed successfully with three being recalled due to breach of conditions.

These results are made possible by a team who build trusted professional relationships with clients and deliver interventions using evidence-based practice which is developed through regular training. The assistance we offer clients involves helping them to address offending linked to sexual behaviour, domestic abuse, substance misuse, poor emotional regulation and thinking skills. For young clients, we have maintained a busy restorative justice scheme and our partnership with the Driver and Vehicles Standards department to educate young road users as part of the RoadSafe initiative.

Rehabilitation is a central tenet of probation work, but the team must also pay equal attention to public protection and the safeguarding of vulnerable members of our community. Although we work with perpetrators, we must never lose sight of a victim perspective and how their lives can be affected living in a small community. A probation officer is seconded as the co-ordinator for the Jersey Multi Agency and Public Protection Arrangements (JMAPP) and chaired 115 meetings last year. The officer's co-location with the States of Jersey Police works well and allows for prompt sharing of information and advice. Another probation officer works at the prison and chaired 29 risk meetings to determine whether it was safe for prisoners to be released early on licence. Together with the Services' regular commitment to the Safeguarding Partnership, a significant amount of work is devoted to ensuring that proportionate and defensible decisions are made in difficult cases.

Our work cannot be successful without key partners and this theme is expanded upon in the strategic objective section of the report. I would like to extend a welcome to Paul Yates who was appointed Prison Governor in 2025 and with whom we are developing our response to assist prisoners. A host of other agencies provide clients with opportunities for learning and making reparation including: Jersey Heritage, Boxin' Business, Salvation Army, St Vincent de Paul Society, the Ambulance Service, Fire and Rescue, St Ewolds Residential Home and St John's Ambulance.

Family Court Work

2025 was another busy year in Family Court proceedings, including a rise in private law applications.

JFCAS have been involved in various projects with the Jersey Family Justice Council (JFJC), one of which was about obtaining more feedback from the adults we work with. The feedback we received indicated that people involved in Family Court proceedings are often highly anxious, stressed and overwhelmed by the processes, and find it hard to understand. With that in mind, JFCAS have been pro-active in acting on this, and have teamed up with the Children and Families Hub. The team began running regular clinic-style sessions where adults considering or experiencing family separation or divorce can book in for an hour to learn more about the support and help available to them, and to have court processes explained to them, so they can make informed decisions about what they wish to do. The pilot scheme for this was regularly booked, so has been extended on a monthly basis for 2026, and the manager of the court-based mediation service Family Foundation will also be starting to attend.

Our other work with the JFJC involves the following:

- Voices of children - a project gathering the voices of children about how they feel about all professionals and the support available to them in court proceedings, which is ongoing.
- Voices of parents: as stated above, this has led to the creation of the joint project with the Children and Families Hub. JFCAS have also been involved in preliminary discussions with Jersey Cares (who provide advocacy for children in care) to discuss extending their non-statutory offer to include advocacy for parents whose children are involved in public law proceedings. This is to be re-visited in September 2026.
- Trauma-informed practice: one of the JFJC's strategic priorities is to implement trauma-informed practice across Family Court proceedings. The JFCAS manager sits on the working group relating to this, and the practice principles and initial action plan have been drafted for the Council. In this piece of work, we are working in partnership with agencies across CYPES, so that trauma-informed practice becomes embedded in all our working culture. There is a proposal for specialist training on trauma-informed practice for JFCAS, the judiciary and legal professionals which will hopefully take place this year.
- Domestic abuse: JFCAS are contributing to the independent review of domestic abuse in private family law. The first draft of the domestic abuse practice pathway has been sent to partner agencies for consultation. It is a working document and has already begun to be used in our casework and has led to more timely identification of the need for domestic abuse support. JFCAS are liaising with the Jersey Family Law Association to organise joint training from Safelives, to improve practice standards and outcomes for victim-survivors in Family Court proceedings. It is envisaged that the training will take place in the autumn of 2026.
- Moving away from the JFJC, it also been identified that there is a need for updating protocols and training for Children Panel lawyers and guardians. JFCAS are working with the Children's Panel to plan this training before the end of 2026.
- In other training and development: JFCAS have undertaken initial training on domestic abuse with colleagues in CYPES, and more specialist training is planned for later this year. We are also undertaking training on trauma-informed approaches to social work assessment and neurodiversity.
- In our day-to-day work, the team have managed the increase in private law applications. More detailed case auditing has begun, and has resulted in some helpful learning around the need for clarity and communication in our role with other professionals, which we are building in to our procedures.

Looking Ahead

As a team we have agreed several priorities for the forthcoming year which we believe will enhance our contribution to the courts, clients and other stakeholders which, of course, include the public. They are explored in more detail in the strategic objectives section, but some priorities are worthy of note.

We were extremely disappointed last year when the potential supplier of our new case management system withdrew from the contract at the last minute. This was a significant setback as our existing system has become inefficient which results in unnecessary time being spent on recording and retrieving data. We will continue to work with the Guernsey Probation Service to identify and implement an improved system in 2026.

JFCAS will continue to play a significant role in the Family Justice Council where work will include a focus on reducing any unnecessary delays in the system. There will also be developments in ways to capture the views of parents and children in order that we can continuously improve what we do.

In criminal justice work, we intend to increase the capacity of the community service scheme to offer a direct alternative to custody at a time when the prison is experiencing a particularly high population. As with JFCAS, we will continue to ensure that our work addressing domestic abuse is robust and is able to respond to the anticipated demands of the new Harassment and Stalking Law. Our partnerships with the Prison and Children's Service will try to ensure that we are ready for any introduction of post custodial supervision and the forthcoming opportunity for children subject to youth detention at Greenfields to become eligible for temporary release. We will continue to contribute to the Building a Safer Community and Violence Against Women and Girls partnerships. This will offer an opportunity to provide a coordinated and positive impact for the island.

These developments represent a busy and ambitious year in addition to maintaining our core business of providing a high standard of information to the courts, supervising clients effectively and making a positive difference to children's lives in our family work.



Mike Cutland
Chief Probation Officer

What clients told us about their experience of probation supervision

“ It changed my mindset and made me think how to handle different situations that arise... it's OK to ask for help.

“ Throughout my time under her supervision, Suzanne was nothing short of exceptional. She strikes the perfect balance between professionalism and compassion, creating a supportive environment that makes rehabilitation far more achievable for people in my position. During the darkest period of my life, her approach—seeing me not just as someone who had made mistakes, but as a person capable of learning and growth—was truly transformative in my rehabilitation journey. I sincerely hope Suzanne's outstanding contribution to the probation profession is recognised, as her work has had a profound and lasting impact.

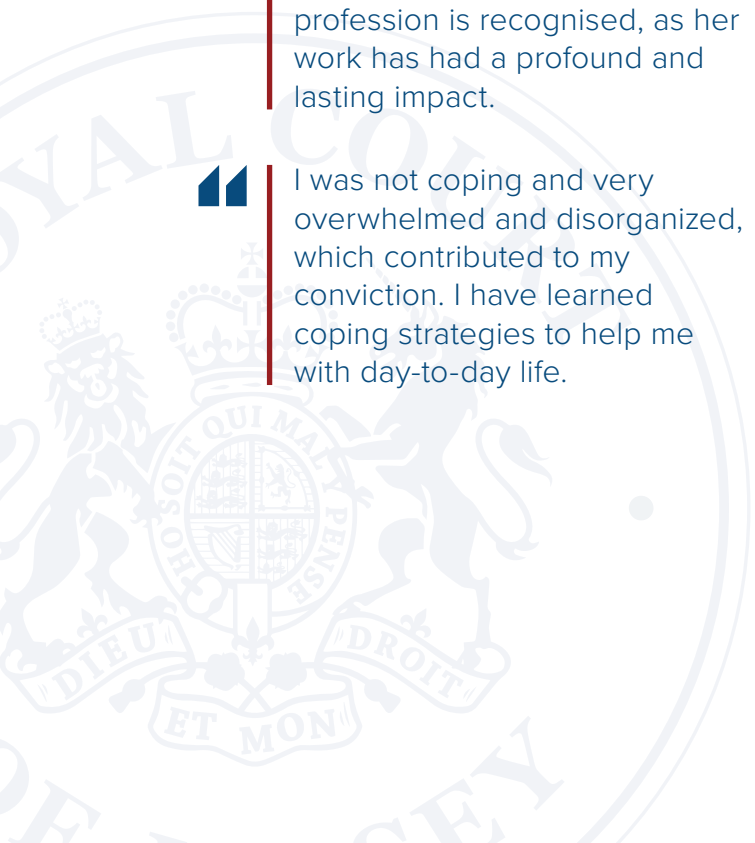
“ I was not coping and very overwhelmed and disorganized, which contributed to my conviction. I have learned coping strategies to help me with day-to-day life.

“ Thank you so much for your support and understanding. It really has made a difficult process feel more manageable, and I do feel that this has been a positive experience overall.

“ I also want to apologise for my initial suspicion. My past experiences of professionals have made me wary, but working with you has genuinely helped transform my view. I now feel more able to trust that there are people in these roles who want to help, and that has been a big step forward for me.

“ I'm hopeful that with the right support in the community, by continuing to engage with mental health services, and by advocating for the trauma-informed therapy I need, I can keep building structure and stability going forward.

“ I truly appreciate the time, care and sensitivity you've given me during this process.



Governance and Accountability

Probation Board

The Probation and After-Care Service is a department of Jersey's Judiciary. The Probation Board is appointed by the Bailiff on behalf of the Royal Court to oversee the work of the Service and consists of Jurats.

The Minister for Justice and Home Affairs and the Assistant Chief Minister are invited to attend Board meetings and engage fully in discussion although will not vote.

PROBATION BOARD MEMBERSHIP - JANUARY 2025
<p>Chair of Probation Board Jurat R.A Christensen MBE</p>
<p>Probation Board Members Jurat S.A. Austin-Vautier (until February), Jurat A. Cornish, Jurat E. Dulake, Jurat M. Entwistle, Jurat K. Le Cornu, Jurat D. Le Heuze</p>
<p>In Attendance Deputy M. Le Hegarat, <i>Minister for Justice and Home Affairs</i> Deputy M. Ferey, <i>Assistant Minister for Children and Families</i> Chief Probation Officer, Mr M Cutland</p>

The work of the Board

The Board met on six occasions in 2025. Standing agenda items include: actions from previous minutes, Chief Officer Report, performance management, reviewing the budget and analysing the risk register. Board members worked with the Chief Officer in producing his performance appraisal and the Board participate actively in approving the Service's strategic direction.

Remuneration

Probation Board members are not remunerated for their role. Ministers receive no extra remuneration for their attendance and contribution to the Board.

Attendance at Board Meetings

MEMBERS OF PROBATION BOARD	NUMBER OF MEETINGS INVITED TO ATTEND IN 2025	PRESENT
Jurat Robert Christensen MBE	6	6
Jurat Elizabeth Dulake	6	6
Jurat Steven Austin-Vautier	1	1
Jurat Karen Le Cornu	6	4
Jurat Andrew Cornish	6	5
Jurat David Le Heuze	6	5
Jurat Michael Entwistle	6	5
IN ATTENDANCE		
Deputy Mary Le Hegarat	6	4
Deputy Malcolm Ferey	6	4
Mr Michael Cutland	6	6

Further Service Scrutiny

The Service benefits from a range of scrutiny from bodies other than the Probation Board. The Non-Ministerial Audit Committee provides advice and challenge on strategic and operational matters. We are well supported by colleagues in Treasury, Human Resources, Information Technology, Health and Safety and Business Continuity. These partnerships promote and advise on good governance. The Chief Officer submits an annual governance assurance report to the government's Audit Office to confirm how the Service has managed areas including ethics, performance, human resources, finance, risk management and information governance. This report is also shared with the Probation Board.

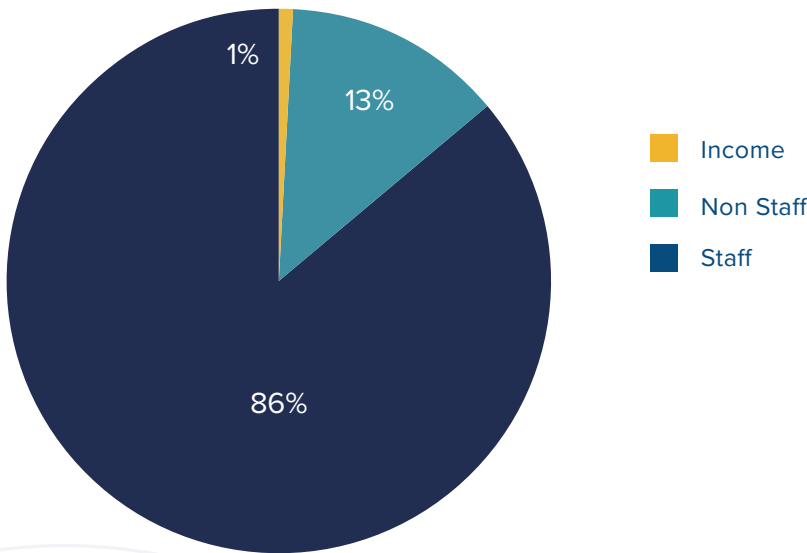
Our Organisation

JERSEY PROBATION AND AFTER-CARE SERVICE STAFF - JANUARY 2026		
Chief Probation Officer Michael Cutland		
Probation Team Managers Sarah Barrowcliffe James Lynch	Probation Officers Claire Kelly, Chris Langford, Matt Le Clercq, Lisa Lister, Ashley Mourant, Suzie Pattinson, Mike Swain, Robert Taylor, Laura Williams, Amanda Wilson, Emma Zambon	Assistant Probation Officers Kay McCarthy Restorative Justice Officer Chantelle Rose Substance Misuse Officer Ana Goodwin Trainee Probation Officers John Mussen
Information and Data Manager Michelle Le Fevre	Community Service Manager Andy Le Marrec	Community Service Supervisors Dinah Bentley, Lee Bishop, Wilson Brown, Rui De Abreu, Leo McCarthy, Stewart McIntyre, Trevor Renouf
JFCAS Team Manager Eleanor Green	JFCAS Officers Amaya Arana, Laura Cardinal, Ginny Davies, Elsa Fernandes	Executive Manager Emilie Eversfield Case Management Assistants Melanie Dowinton, Rui Soares, Elaine Travers, Rebecca Treacy
Volunteers Julie Bisson, Rosemary Boleat, Michael Haines, Rick Pallot, Paul Turner		

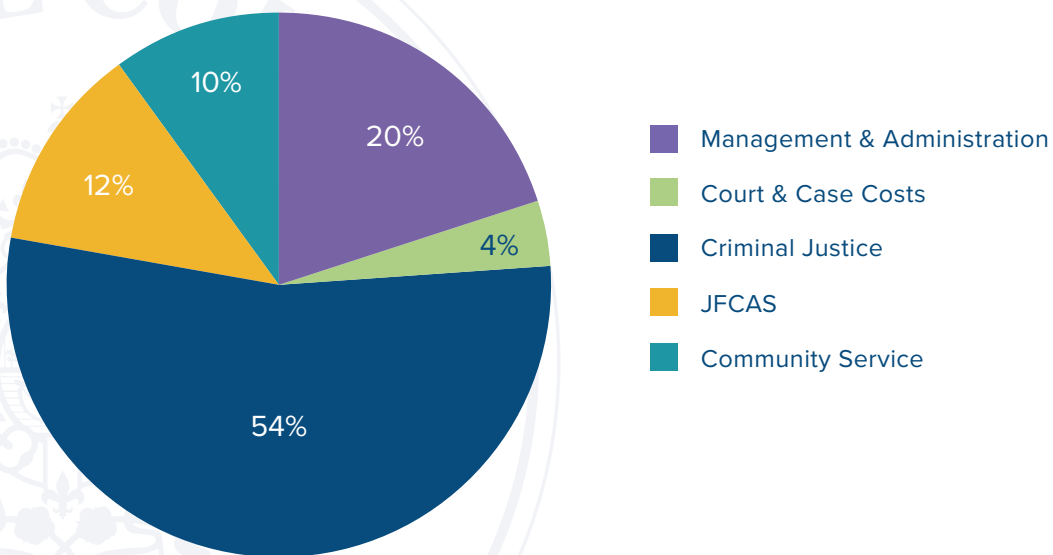
Budget and Expenditure 2025

PROBATION AND AFTER-CARE SERVICE BUDGET & EXPENDITURE	2025 BUDGET	2025 FINAL
Probation and After-Care Service	3,313,000	2,906,923
Court and Case Costs	128,000	93,140
Total	3,441,000	3,000,063

BUDGET AND INCOME BY EXPENDITURE 2025



BUDGET NET EXPENDITURE BY SERVICE AREA 2025



Feedback from clients who completed community service

“ I really didn't understand how other people would be in the different groups we were in. But the staff are always really good with their attitude and sense of humour. I enjoyed getting stuck in and helping.

“ I feel it's a very good service and it really gives people a better option than prison.

“ Supervisors were very respectful and treated everyone fairly.

“ I have received so much support and positive encouragement to help me complete my community service. I have struggled with my mental health and every effort was made to help and support me. Andy has helped build my confidence and given me ways to cope when I do not feel myself. Thank you.



Key supervision skills workshop with colleagues from Latvia

A week in the life of Ginny Davies- Senior Practitioner JFCAS

Monday

I spent the day attending two court hearings, one in relation to public law and one private law.

In the private law matter my role involved presenting my analysis report to the court, which ensured that the judge had clear and balanced information in relation to the child's welfare which she required in order to be able to grant a final court order for a little boy in relation to the time which he spends with his father.

The public law hearing was contested and related to the living arrangements for a young child who had been removed from the care of his parents as a result of neglect and parental substance use. The child remains in foster care in the interim whilst assessments take place of his parents.

Tuesday

I attended a final private law hearing where I had previously prepared a wishes and feelings report in relation to two older children. My work focused on ensuring the children's views were accurately represented and I supported the court in considering these alongside broader welfare considerations.

Later that day I conducted an office based interview with a parent regarding ongoing private law proceedings. I gathered background information, explored the parent's current circumstances, and discussed caregiving capacity. I began preparing a welfare report to support the court's decision making process. When preparing for interviews I am always very aware about the impact on parents of their involvement with our service and I therefore need to be sure that I give them adequate uninterrupted time to discuss their hopes and anxieties for their children.

Wednesday

We held our twice monthly team meeting in the morning, discussing changes which we think would make the tandem model we have with the lawyers who represent children work more effectively. We also discussed how we can establish closer working relationships with partnership agencies for the benefit of children in public law proceedings.

I spent the day progressing both public and private law assessments for upcoming court hearings.

The public law matter involves a large family where all of the children are likely to have different care plans at the conclusion of proceedings and so a balancing exercise in relation to their longer term living arrangements is required taking into account significant amounts of multi-agency information.

The private law case involves different jurisdictions and so there is a large amount of historical information which needs to be reviewed. These tasks required significant evaluation of multi-agency information as the final hearing is likely to be highly contentious.

Thursday

I completed two direct work visits with young people to ascertain their views and understand their experiences.

One involved a school visit to a young person who has been clear that they do not want to see one of their parents and I had previously taken them to give their views to the judge, giving her their strongly expressed wishes and feelings.

The other visit was to a young person living in foster care, their parents live in a different jurisdiction and there are no family members who are able to offer them a home.

The young person will remain as a looked after child and is happy about this conclusion in the Family Court.

Both required sensitive communication, rapport building, and supporting the young people in expressing their wishes.

Friday

I attended a mediation session at court hoping to support separated parents in being able to narrow their disagreements. My role was to help focus discussions, ensure the children's welfare remained central, and maintain a calm, structured process, however this was not successful on this occasion. The matter will now revert to court for a contested hearing and a judge will need to make a final determination.

I completed a public law report for an upcoming initial hearing; this involved evaluating the family's current level of engagement with support services and forming a professional opinion on what level of court intervention, if any, was necessary.



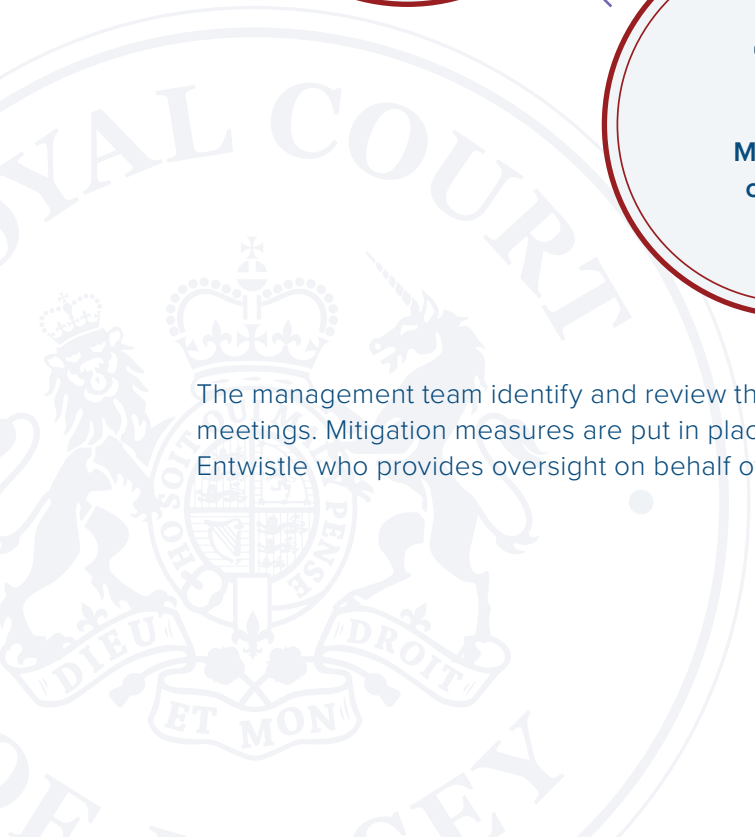
Ginny Davies
Senior Practitioner JFCAS

The Service’s Approach to Risk Management

Managing risk is a key part of the work of the Service. The Service has therefore adopted the government’s enterprise risk management function which identifies, assesses and manages risk as depicted in the graphic below. As part of this process, we ensure that business continuity and health and safety imperatives are considered as a core part of this approach. We pay particular attention to risks that could impact the safety of staff, clients and the public.



The management team identify and review the Service’s risk profile in bi-monthly strategic meetings. Mitigation measures are put in place. The management team is assisted by Jurat Entwistle who provides oversight on behalf of the Board



The key risks for the Service during 2025 were as follows:

TITLE	DESCRIPTION	CONTROLS
<p>Being without a new case management system until late 2026</p>	<p>The risk is that if the Service does not have an effective case management system, it will be operationally compromised as it will become very difficult to maintain accurate records and provide timely information to the courts, prison, police, social services and other key stakeholders. The procurement of a new system is a joint project with the Guernsey Probation Service. A preferred supplier was due to sign a contract in March 2025. However, the company had to withdraw as it was unable to meet some pre-contractual financial obligations.</p>	<p>Joint procurement process with Guernsey Probation Service using a project team including project manager and finance, procurement, legal, digital and subject matter representatives from both islands</p> <p>Creation of 'in house' teams to determine functionality required and testing the same to ensure fitness for purpose.</p>
<p>Serious reoffending by a client</p>	<p>The Service supervises clients who have a history and potential to cause harm to the public. Serious crime can have a devastating impact on victims and can leave the community feeling unsafe. It can adversely affect the reputation of the Probation Service and leave staff feeling vulnerable and distressed.</p>	<p>Recruiting colleagues of high calibre.</p> <p>Regular supervision that supports staff through monitoring, professional challenge and promoting learning.</p> <p>Training plans that focus on assessment, interventions and staff skills.</p> <p>Minimum Service standards designed to promote compliance with orders; enforcement action can be used if necessary.</p> <p>A learning culture that will analyse Serious Case reviews in Jersey and the UK.</p> <p>Active participation in multi-agency risk forums.</p>

TITLE	DESCRIPTION	CONTROLS
<p>Risk of aggression or violence to staff</p>	<p>The risk is that the Service works with some volatile and challenging clients who have histories of aggression and violence and if staff are targeted, they are likely to become physically or emotionally injured. Violence and aggression can be physical or psychological and involve threats and online abuse. Injuries to staff cause them distress, absence from work, distress to other staff including potentially greater workloads and could make it more difficult to recruit.</p>	<p>Accurate recording of risk on the Service's case management system.</p> <p>Assessment of suitability for interview before client enters waiting room.</p> <p>Use of pro-social modelling and de-escalation strategies such as treating people with respect, being punctual and fair etc</p> <p>Adoption of the lone working policy including implementation of new personal alarms.</p>
<p>Community Service staff shortages</p>	<p>The issue is that it has become increasingly difficult to recruit community service staff due to the rates of pay, working hours and the challenging clientele. Without adequate staffing the scheme will experience delays which is likely to have an adverse effect on client compliance and the confidence of the courts. As community service is a direct alternative to custody, there is a risk that an ineffective service will lead to increased numbers of offenders going to prison.</p>	<p>Project with Human Resources department to re-evaluate the post and review terms and conditions following feedback that low pay is a factor affecting recruitment.</p> <p>The Service has repurposed an Assistant Officer post to work primarily on the community service scheme which provides greater resilience for the scheme, extra capacity and career development.</p>
<p>Cyber attack</p>	<p>If the Service suffered a successful cyber-attack, it is likely that its IT systems would be disabled. This would cause disruption in accessing client data and performing our statutory, public protection and safeguarding duties as well as seriously compromising our ability to run the department efficiently.</p>	<p>All staff undertake mandatory cyber security training.</p> <p>The department complies with the government's enhanced cyber security policies.</p>



Chris Langford and Ana Goodwin winning Non-Ministerial department awards

A day in the life a Probation Officer - Ashley Mourant

It's Monday morning and my day starts with catching up on my emails and checking the Magistrate's Court list. I review the files of any clients known to the service on the court list and have a quick discussion with any Probation Officers whose clients might be on the list.


I then attend the morning meeting where we discuss the Magistrate's Court list for the day and any significant sentencings from the previous week and the week ahead.

I attend Magistrate's Court and am available to the presiding Magistrate for any probation related queries. A Pre-Sentence Report (PSR) is ordered by the Magistrate for a person who has committed a grave and criminal assault. A PSR is a written report that provides a court with information about the defendant's background, offending history and risk factors. I gather the person's personal details, explain the PSR process and gather any information regarding any agencies or professionals they are working with. I request signed consent for the Probation Service to contact these agencies.

Following this, the Magistrate requests that a stand down report is completed in court for a person who has committed driving offences. A stand down report is a verbal assessment provided to the court advising about suitable sentencing options or whether a more in-depth report is required. From the information available, I identified that there was no reason to request a full report and that there were no outstanding risks or complexities requiring an adjournment. The person was subsequently sentenced to a period of community service.

Once the Magistrate's Court had concluded, my afternoon consisted of a PSR interview at the office, a risk management planning session with a client due for release from prison and finally, attendance at a Parish Hall Enquiry.

The PSR interview was with a person who had committed domestic abuse offences. I had prepped in advance having read the Police case summary and reviewed the points I needed to cover with the client in order to complete an accurate Spousal Assault Risk Assessment (SARA) and a general risk of reconviction assessment. The interview was challenging as,



“ My professional training and the support of my team help me to maintain my enthusiasm in a role that is always varied and rewarding.

alongside building rapport with the client, I found that he minimised the offences which needed gentle but firm challenge. Victim safety was central to the assessment and further safeguarding enquires were made following the interview.

I spent some time discussing a risk management plan with a person in custody who has committed sexual offences. He is due for release in the coming weeks. We discuss potential high-risk situations for him, identify ways in which he manages these, his responsibilities according to his restraining orders and we discuss the skills and techniques he has in order to manage these types of situations.

Attendance at the Parish Hall Enquiry involved providing pre gathered information (from the young person, parents and any agencies working with the young person) to the Centenier. Today, there are three young people who have committed various offences including an assault, a driving offence and a larceny offence. All three young people received deferred decisions; two to include restorative justice work and one young person has been advised to attend the RoadSafe driving education programme which is undertaken in partnership with the Driver and Vehicles Standards department.

Driving home, I reflect it has been another busy day with its usual challenges. However, I'm pleased that my professional training and the support of my team help me to maintain my enthusiasm in a role that is always varied and rewarding.



Ashley Mourant
Probation Officer

Restorative Justice and Positive Steps Annual Summary Report – 2025

Overview of Restorative Justice Activity

During 2025, the Restorative Justice Officer provided support and intervention for 27 clients across all supervision types. Alongside core restorative justice work, the role also involved supporting probation staff with wider client needs, including prison visits, school visits, and multi agency collaboration.

Victim-Offender Engagement

As in previous years, a number of young people expressed a willingness to meet their victims in person. However, due to a range of circumstances, many direct restorative meetings were not possible.

A significant contributing factor was the increase in young people with mental health challenges. In such cases, apologies were communicated indirectly, either via the Restorative Justice Officer or through letters of apology.

Additionally, several clients received restraining orders, making restorative meetings inappropriate. For these individuals, Victim Awareness Sessions were completed to ensure accountability and reflection. In other cases, victims declined to meet with the young person.

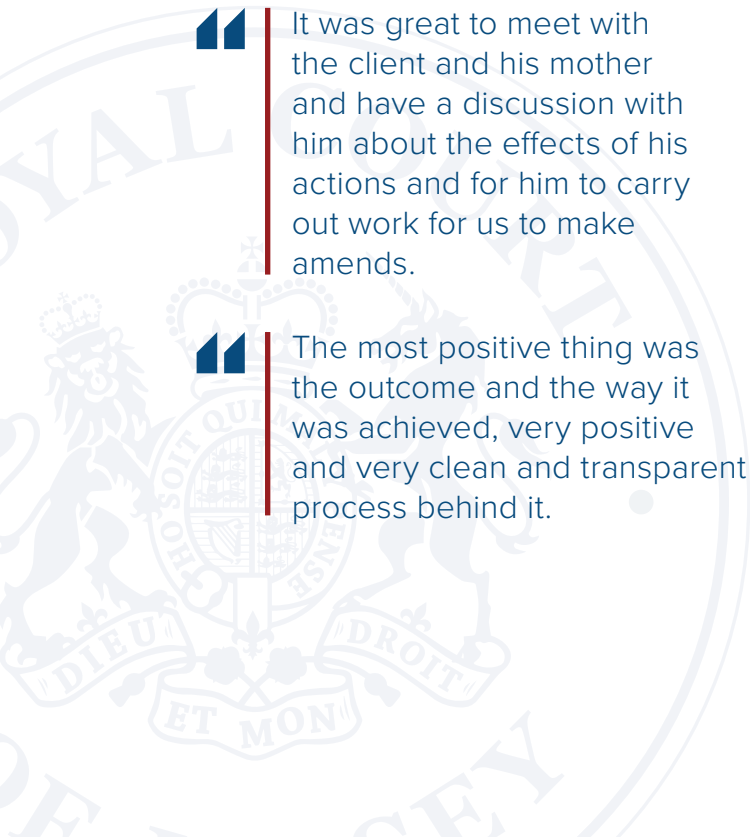
Victim Comments

“ It was great to meet with the client and his mother and have a discussion with him about the effects of his actions and for him to carry out work for us to make amends.

“ The most positive thing was the outcome and the way it was achieved, very positive and very clean and transparent process behind it.

“ I believe everyone needs a second chance and I treat everyone with respect. It was good to see the constructive way the offender was dealt with.

“ Actually, more than expected was done and I am pleased overall.



Work with Vulnerable Young People

2025 saw an increase in referrals involving young people who are highly vulnerable, including those:

- not attending school or work
- regularly missing from home
- potentially exploited by older peers
- living in residential care and already known to youth justice services

These cases were particularly challenging due to chaotic home lives, lack of routine, and parental concerns about previous agency involvement.

To address this, the Restorative Justice team worked sensitively and flexibly, allowing extra time to build trusting relationships with both young people and their families.

Alternative Reparation and Community Work

Where direct restorative justice interventions were not possible, young people were supported to complete community-based work in collaboration with Positive Steps agencies. This ensured they were still able to make a meaningful contribution and demonstrate personal accountability.



Springfield Stadium, a venue for Positive Steps

Positive Steps Overview

The Positive Steps intervention has continued to thrive throughout 2025, supported by a range of highly committed partner agencies who provide young people with meaningful opportunities to develop practical skills, confidence, and community awareness.

The intervention encourages young people to engage in work placements or attend structured courses designed to increase their understanding of Island life while supporting their integration into the wider community. Through these partnerships, young people are supported to build new skills and interests while taking responsibility for their actions and future pathways.

Participation and Partner Agencies

In 2025, 8 children were referred from Youth Court. Those who did attend completed over 50 hours of Positive Steps work. Some children who were placed on a community service order have been undertaking Positive Steps as part of their order.

Positive Steps activities were delivered by several valued partner organisations. Regular and successful sessions were hosted by:

- Grow -Community Smallholding at Zion
- St Vincent de Paul Foodbank
- Boxin' Business
- St John Ambulance
- St Ewold's Residential Home
- Jersey Football Association
- Driver and Vehicles Standards department
- St Helier Town Hall Community Groups

Each of these organisations played an integral role in offering young people constructive, hands on experiences in safe and supportive environments.





St John Ambulance – First Responders First Aid Programme

A particular highlight of this year has been the strengthened partnership with St John Ambulance and the delivery of their Street First Aid First Responders Course, which has proved especially beneficial. This training equips young people with essential first aid knowledge directly relevant to real-life situations they may encounter.

The programme covers:

- Traditional first aid skills (including placing someone in the recovery position)
- Street specific first aid such as responding to knife wounds and spiking incidents
- Managing alcohol and drug intoxication
- Basic mental health awareness

Each participant receives a certificate of attendance, which supports future job applications and enhances their CVs.

This year, courses were delivered at Greenfields, with tailor-made sessions adapted to the individual needs of participants. This personalised approach has been extremely effective and well received.

Summary

The Positive Steps Programme continues to offer meaningful opportunities for young people to grow, learn, and contribute positively to their community. The dedication of partner agencies has been central to the success of the programme throughout 2025, helping participants gain valuable life skills that support both personal development and future employment prospects.

Positive Steps feedback from agencies:

Working with your young people on the Young First Responders Courses has been genuinely impactful. The sessions create a space where they feel safe, engaged, and confident to try something new. It's been inspiring to see them step up, have a go, relax and start chatting and asking questions and take ownership of their learning. The collaboration with Positive Steps has been excellent practice for me and I have very much enjoyed working with the young people. I'm keen to continue this in future.

Emma Ward – St John Ambulance

Over the past few years, we have been fortunate to work as a partner agency with the Positive Steps scheme, and this collaboration has continued to deliver clear benefits for both the young people involved and the wider community. Last year, several young people supported our community with one young participant assisting with the Remembrance poppy afternoon tea in November, the individual in particular was engaging with parishioners and assisted in a mature and courteous manner. This same young person went on to help with our Soup, Smiles and Sandwiches lunches throughout December, where their enthusiasm, reliability, and interaction with members of the local community were especially noticeable and greatly appreciated. The experience appeared to be highly rewarding for them, as they looked forward to returning each week and took pride in contributing positively. Overall, their involvement highlighted the value of the Positive Steps programme in building skills, confidence, and a strong sense of community.

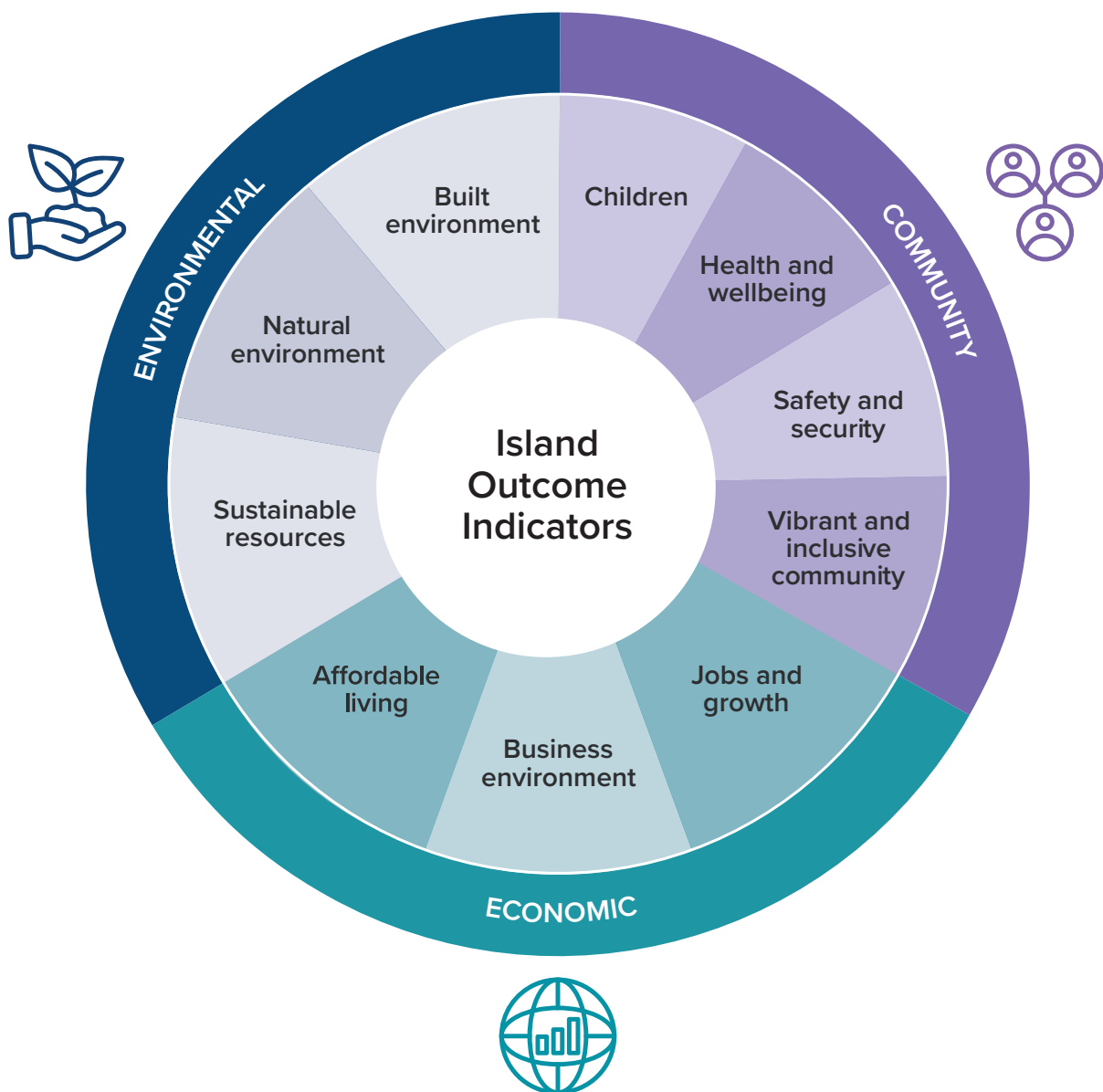
We have also been fortunate to support Positive Steps by providing opportunities for young people to interact and engage with our local care home. Under supervision, they assisted with bus outings, afternoon teas, and a range of activities within the home. They also worked one-to-one with residents, offering support with quizzes, arts, and crafts.

Jacqueline Jolley – Community Visitor – St Ewolds

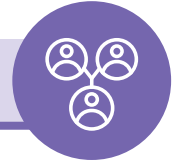
Helping the Island's Sustainability

Throughout its work the Service attempts to show a commitment to sustainable wellbeing that is in line with the Government's Performance Framework. Sustainable wellbeing in Jersey consists of three different aspects:

- **Community wellbeing** - the quality of people's lives
- **Environmental wellbeing** - the quality of the natural world around us
- **Economic wellbeing** - how well the economy is performing



Community



Children

JFCAS worked with 184 families, prioritising the best interest of children.

The Service promoted diversion from court wherever possible (98 % of children completing periods of diversionary supervision successfully).

Provision of education and rehabilitation opportunities for children on the Positive Steps and RoadSafe schemes.

Probation staff work with children in custody to promote a safe reintegration into the community.

Chairing of Placement Panel meetings to ensure that children remanded or sentenced to custody are accommodated in the placement that best meets their needs.

The Service delivered educational sessions to Year 8 students about safe choices as part of the Building a Safer Community partnership.

Health and Wellbeing

Advice about use of substances delivered to clients, including the delivery of substance misuse interventions.

Regular mental health surgeries in the department provided by a forensic nurse.

Active wellbeing initiatives within the Service for staff including flexible working conditions.

Partnership with CYPES to promote Active cards for eligible clients.

Safety and Security

Effective supervision of clients that resulted in the overwhelming majority successfully completing court orders.

Contribution to public protection and safeguarding forums including chairing of meetings in relation to clients who pose the most risk of harm to others.

Provision of interventions to clients that are designed to reduce their risk of harm to the public; this includes responding to domestic abuse and sexual offending risks.

Vibrant and Inclusive community

A diverse work force that aims to meet the needs of our clients.

Adaptations to service delivery to accommodate diversity needs.

Working with trained volunteers to improve our responses to clients.

The community service scheme contributed over 4,000 hours of unpaid work to sports clubs, heritage sites and youth associations.

Economic



Affordable Living

Advocacy work and partnership arrangements with the Employment, Social Security and Housing (ESSH) department for clients who need to secure affordable accommodation or who require advice about securing work or benefits.

Providing assistance to foodbanks and promoting greater awareness of food poverty.

Partnership working as part of the Homelessness Strategy.

Jobs and Growth

Partnerships with ESSH and the prison to enhance employment prospects for clients.

Promoting traineeships, student placements and continuous professional development within the Service.

Providing opportunities for children to learn new skills through the Positive Steps and RoadSafe schemes.

Environmental



Natural Environment

The Community Service scheme has contributed over 5,000 hours to the Island's environment through unpaid work.

Sustainable Resources

Recycling initiatives in the Lemprière Street office.

A commitment to electronic instead of paper records wherever possible.

Use of virtual meetings where appropriate to reduce travel costs.

Shared vehicle initiative for staff visiting the prison.

Greater use of public transport.

Our Strategic Objectives

Provide high quality information and assessments

What we did

Introduced improved feedback processes from the courts that demonstrated a high-quality service.

JFCAS introduced a more streamlined assessment process in conjunction with the Family Court.

Team development sessions for probation officers focused on consistency and best practice.

Targets for 2026

JFCAS will contribute to new practice directions in public law that will reduce unnecessary delays.

Information sessions with sentencers to inform them about the Pre-Sentence Report process, including risk assessments.

Increase the proportion of verbal (standdown) reports to the Magistrate's Court in appropriate cases.

Provide effective supervision of orders

What we did

Completion rates of probation and community service orders above target.

High completion rate of Conditional Early Release licences for prisoners.

98% of children on deferred decisions from Parish Hall Enquiries completed their supervision satisfactorily.

A range of offending related interventions delivered on areas including: domestic abuse, sexual offending, misuse of substances, emotional regulation and motoring.

Targets for 2026

Develop community service capacity to deal with increased demand.

Achieve a completion rate of >75% for community orders.

Achieve a satisfaction rate of >90% from surveyed criminal justice clients.

Introduce a new substance misuse intervention ("SAFER").

A focus on supervision skills to include peer review and contributing to published research

Audit the management of JFCAS cases and probation orders and report findings to the Probation Board.

Review and update supervision standards for probation orders.



Promote public protection and safeguarding

What we did

Chaired 115 JMAPPAs multi agency meetings and 29 pre-release risk meetings at the Prison.

Chaired the JMAPPAs Strategic Management Board and the Placement Panel.

Contributed to Safeguarding Partnership work, including delivery of training in recognising harmful sexual behaviours.

Updated child and adult safeguarding policies.

Targets for 2026

Continue training with Forensic Consultant Psychologist to enhance assessment and interventions with clients who pose a risk to the public. This will include our response to the new stalking law.

Achieve a completion rate of >80% for prisoners on Conditional Early Release licences.

Deliver the Building Healthy Relationships programme in a group format.

Develop proposals for post custodial supervision.

JFCAS will produce a domestic abuse pathway that will inform its work and provide clarity to other stakeholders.

Continue to offer the Engage and Building Healthy Relationships interventions as part of the Violence Against Women and Girls (VAWG) initiative.

Promote best interests of children

What we did

JFCAS introduced an early advice service for separated couples to reduce family conflict.

Continued success diverting children successfully from the Youth Court.

Achievements by children on the Positive Steps scheme.

Delivery of school programmes as part of the Building a Safer Community initiative.

Promote road safety for young people through co-delivering the RoadSafe intervention with the Driver and Vehicle Standards department.

Influenced the granting of early release for convicted children serving a sentence in Greenfields.

Targets for 2026

Contribute to the Youth Justice Roadmap with a focus on reducing delays, use of custody and promoting appropriate diversion from Youth Court.

Delivering a trauma informed approach in all our work.

Chair the Placement Panel and develop the consideration of temporary release of sentenced children from Greenfields in appropriate cases.

To achieve a completion rate of >90% for children subject to supervision agreed at Parish Hall Enquiries.

JFCAS will develop opportunities for the child's voice in family law to be heard clearly.

Public law practice standards to be reviewed and implemented.

Develop effective partnerships

What we did

JFCAS played a significant role in the Jersey Family Justice Council promoting collaborative work.

Effective partnerships with Community Service beneficiaries.

Co-work with the Liberate charity to promote equity, diversity and inclusion throughout our work.

Continuing partnerships with the Alcohol and Drug Service and Employment Social Security and Housing department that provide weekly surgeries for clients.

Active membership of the Confederation of European Probation which included hosting a visit of the Latvian Probation Service who wanted to learn about our supervision practice.

Targets for 2026

Develop our work with the prison in areas such as assessments for early release, sentence planning and delivery of groupwork interventions to prisoners.

Agree a post custodial policy with other stakeholders in the event the legislation is agreed.

JFCAS will work with the Children's Service to review protocols in public law that will improve case management.

Continue to work with the Guernsey Probation Service to introduce a new case management system.

Maintain wellbeing, development and accountability

What we did

Reduced Service expenditure through efficiencies.

Reduced sickness absence.

Developed business continuity resilience following a test exercise with the government lead.

Maintained a training programme for all staff resulting in two case management assistants achieving vocational qualifications in Probation Studies.

Updated policies and practice to safeguard staff working with clients.

Targets for 2026

Second a different senior practitioner to the JMPPA coordinator to provide career development opportunities.

Continue the trainee probation officer initiative as part of succession planning.

Offer placements for social work students.

Publish six monthly performance reports on our website.

Service Performance in 2025

**JPACS
ANNUAL SUMMARY OF PERFORMANCE 2025
CRIMINAL JUSTICE**

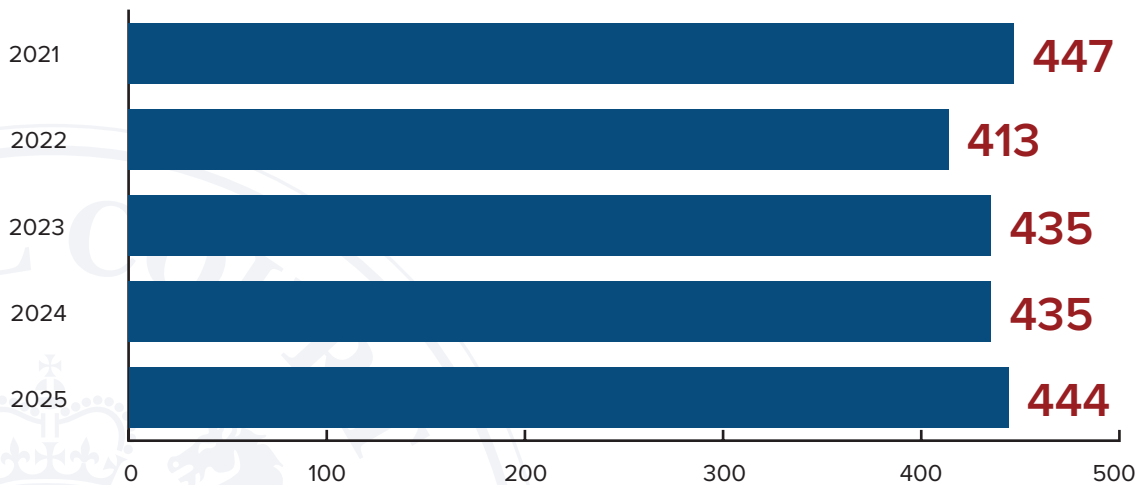
Target	Outcome	Achieved
At least 75% of probation orders to be successfully completed	80.9% successfully completed	✓
At least 75% of community service orders to be successfully completed	85% successfully completed	✓
At least 75% of children made subject to supervision at a Parish Hall Enquiry to complete successfully	98.2% of children completed	✓
At least 80% of clients surveyed at the end of their community orders expressing they were satisfied / very satisfied with the service they received.	92% satisfaction rate	✓

Reports

A total of 444 reports (all report types) were completed during 2025, a slight increase from 2024, (435 reports).

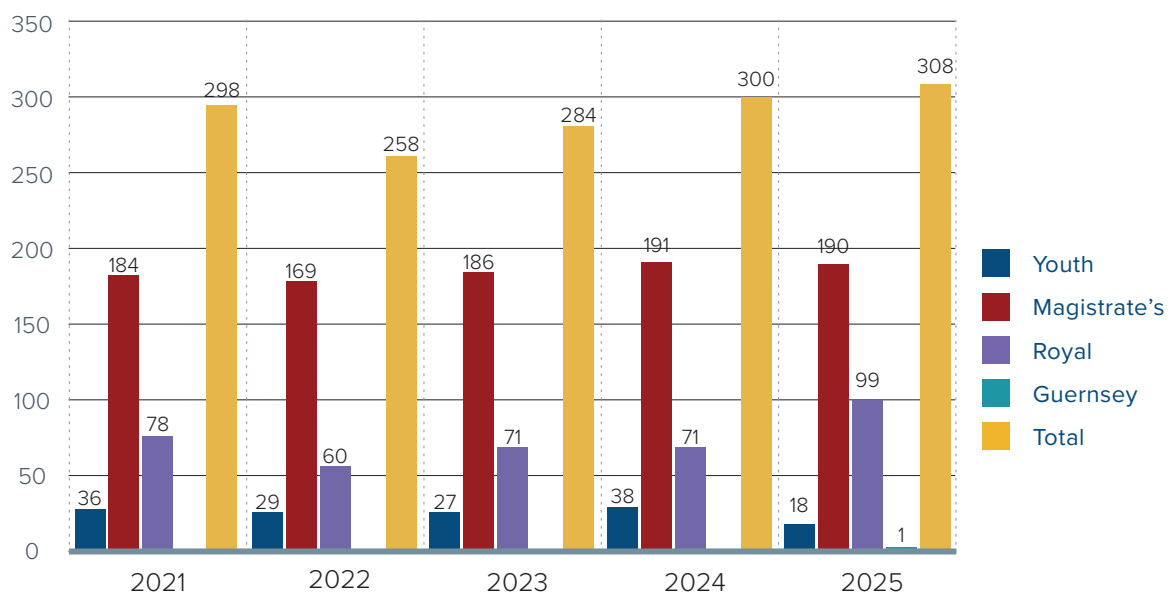
Note: reports are counted from point of sentence or outcome.

Total number of all report types by year



PRE-SENTENCE REPORTS						
Court	2021	2022	2023	2024	2025	% change on previous year
Youth	36	29	27	38	18	
Magistrate's	184	169	186	191	190	
Royal	78	60	71	71	99	
Guernsey	-	-	-	-	1	
Total	298	258	284	300	308	2.7%

PSRs by court by year



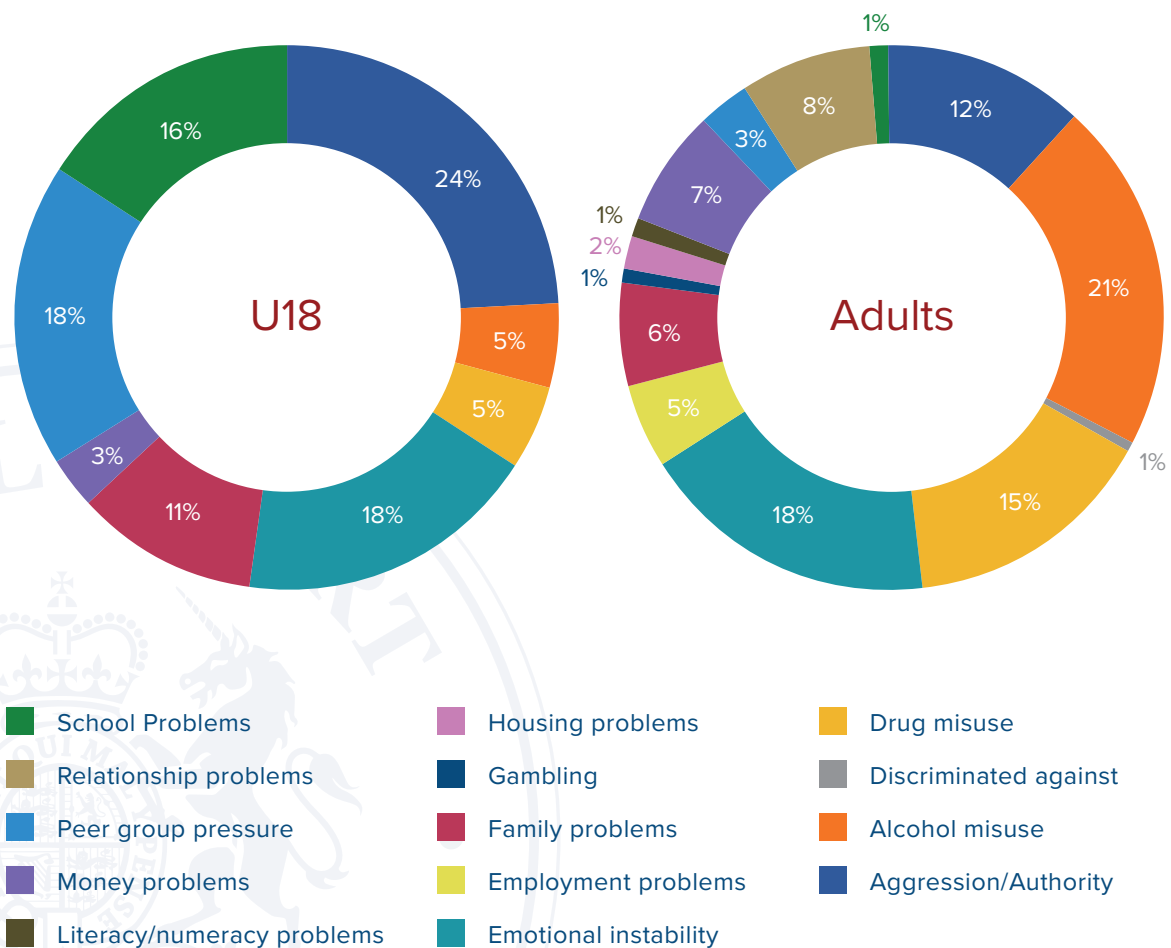
Stand-downs - verbal reports given following interview of the client during the court hearing by the probation court duty officer.

STAND-DOWNS (VERBAL REPORTS)						
Court	2021	2022	2023	2024	2025	% change on previous year
Youth	2	1	3	-	1	
Magistrate's	39	39	43	29	37	
Total	41	40	46	29	38	31%

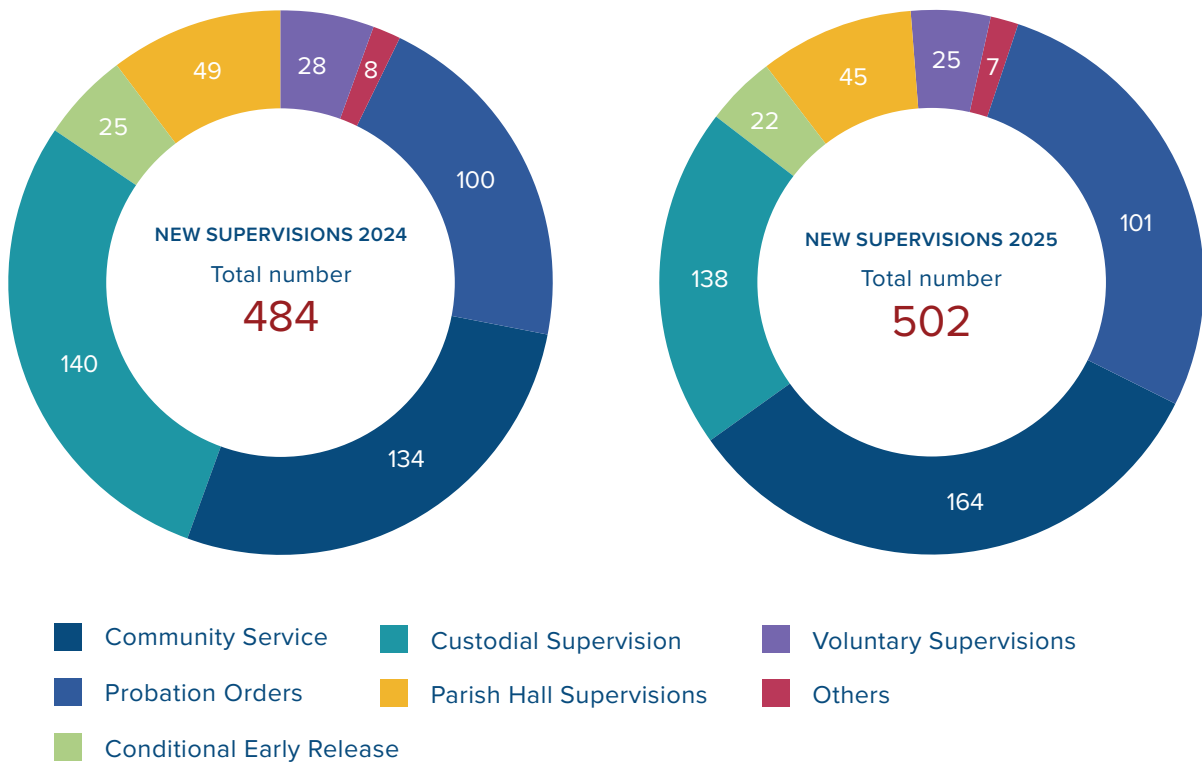
Other report types:

OTHER REPORTS						
Report Type	2021	2022	2023	2024	2025	% change on previous year
Conditional Early Release	10	17	29	25	31	
Deportation	10	8	14	15	13	
Information for Court	30	34	21	21	16	
Sex Offender Notification	6	14	9	7	13	
Personal Information (Youth Court)	52	42	36	38	25	
Total	108	115	109	106	98	-7.5%

Factors identified in Pre-Sentence Reports 2025



New supervisions added - Community & Custodial



Overall there has been an 3.7% increase in the total number of new supervisions.

Probation orders

PROBATION ORDERS						
New Probation Orders Imposed by Court:	2021	2022	2023	2024	2025	% change on previous year
Youth Court	35	26	15	24	22	
Magistrate's Court	79	65	59	65	60	
Royal Court	13	13	11	11	16	
UK	-	-	1	-	3	
Total	127	104	86	100	101	1%

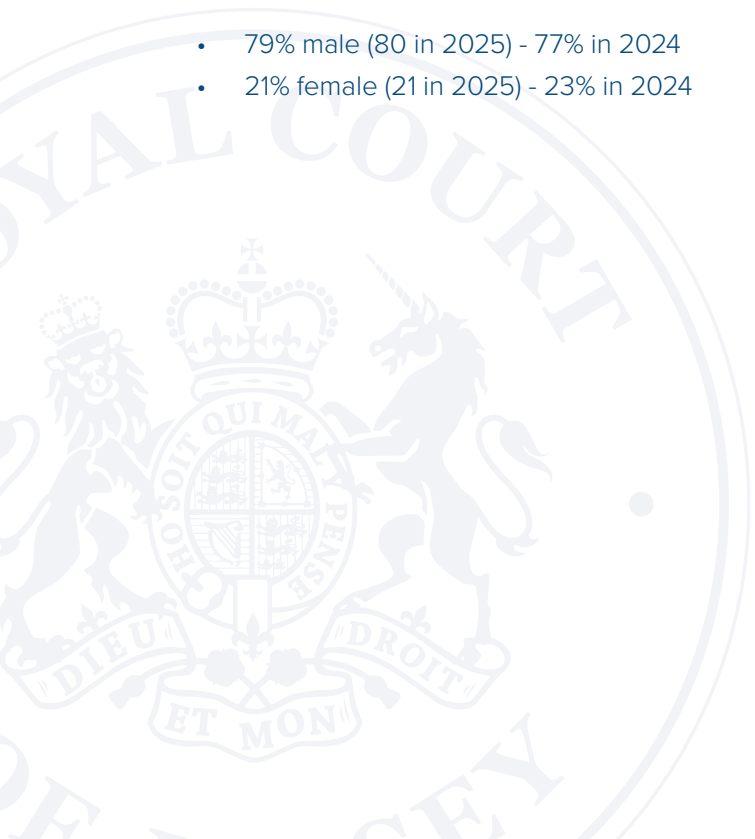
Probation orders - main offence group

- Violence 32.7% (33 probation orders in 2025)
- Road traffic/motoring 17.8% - (18 probation orders in 2025)
- Drugs 11.9% - (12 probation orders in 2025)
- Public order - 19.8% - (20 probation orders in 2025)
- Sexual offences - 10.9% (11 probation orders in 2025)
- Other - 6.9% - (7 probation orders in 2025)

(This is measured by the main offence only, although an individual may have multiple offences.)

The gender split for those placed on probation in 2025

- 79% male (80 in 2025) - 77% in 2024
- 21% female (21 in 2025) - 23% in 2024



Community service orders

NEW COMMUNITY SERVICE ORDERS IMPOSED:	2021	2022	2023	2024	2025	% change on previous year
Youth Court	11	6	3	6	6	
Magistrate's Court	121	99	106	109	131	
Royal Court	20	19	12	18	23	
UK	-	-	-	1	3	
Court of Appeal	-	-	-	-	1	
Total	152	124	121	134	164	22.4%

Community service orders - main offence group

- Road traffic/motoring 42.1% - (69 community service orders in 2025)
- Violence 19.5% - (32 community service orders in 2025)
- Drugs 15.2% - (25 community service orders in 2025)
- Public order - 8% - (13 community service orders in 2025)
- Sexual offences - 6.1% (10 community service orders in 2025)
- Other - 9.1% - (15 community service orders in 2025)

(This is measured by the main offence only, although an individual may have multiple offences.)

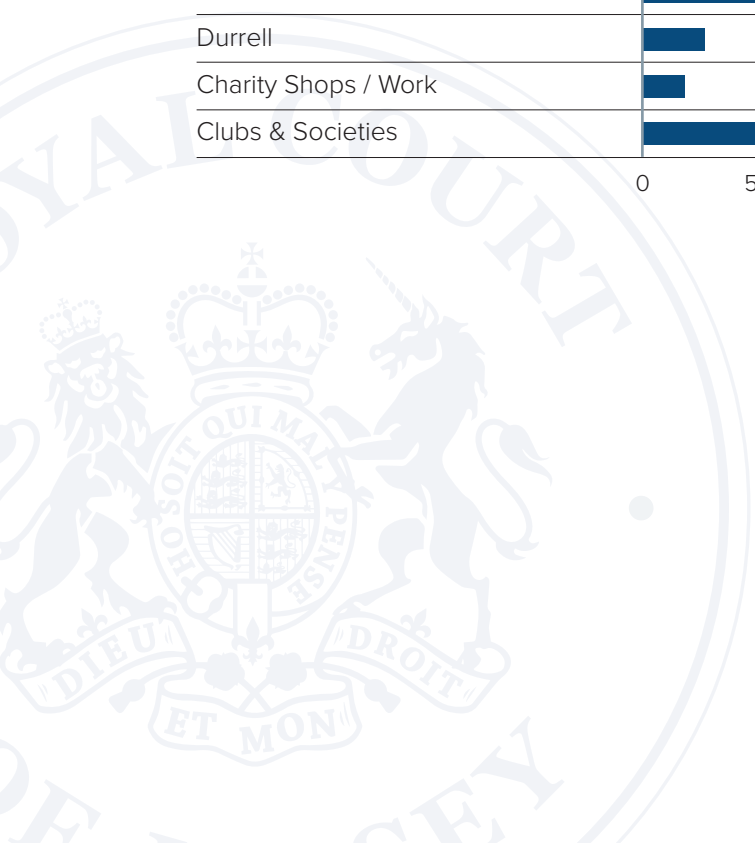
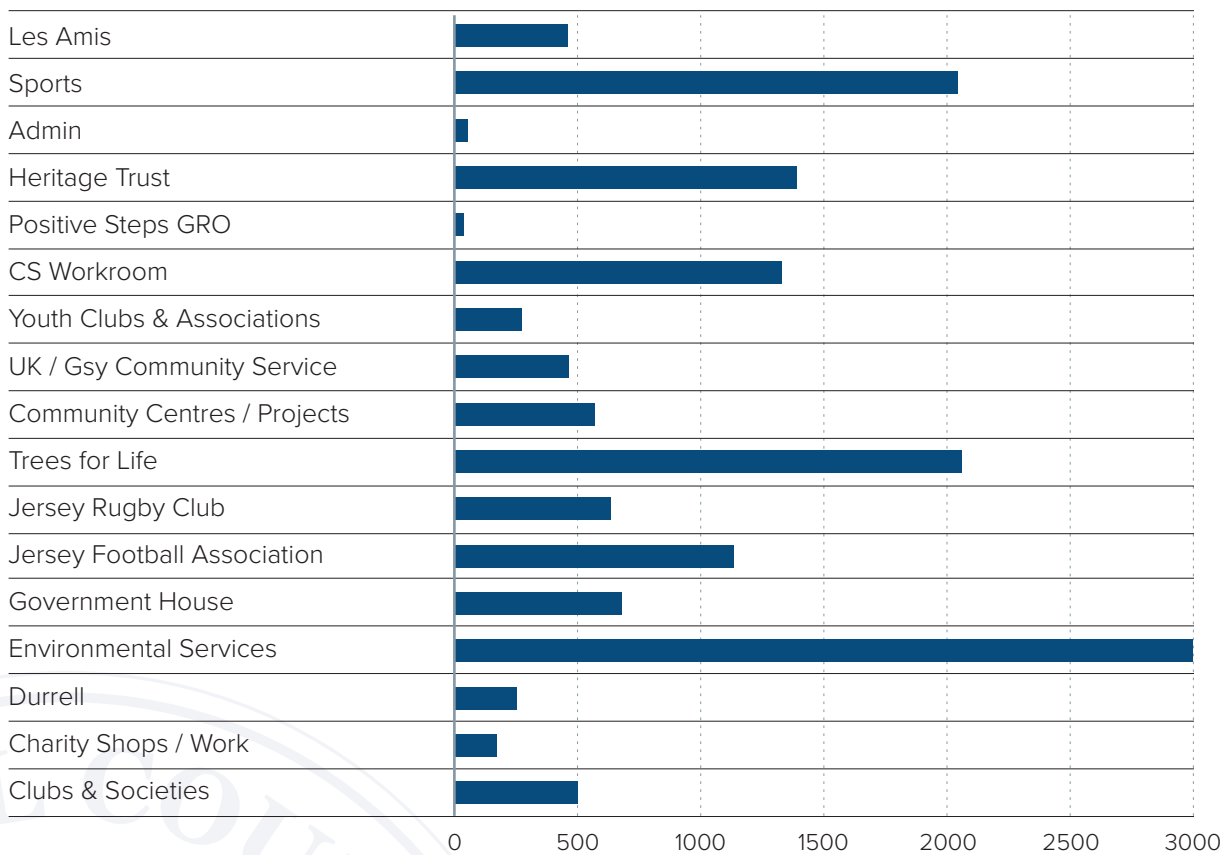
The gender split for those placed on community service in 2025

- 83.5% male (147 in 2025) - 81.4% in 2024
- 16.5% female (27 in 2025) - 18.6% in 2024

Community service orders – hours analysis

CS Orders	2021	2022	2023	2024	2025	% change on previous year
Hours ordered	19,216	15,046	14,363	16,959	21,039	24%
Hours worked	15,080	14,785	12,399	16,022	15,180.25	-5.2%
Average order length	122	121	103	119	92	-22.7%

Community service hours worked by project



Breakdown of hours worked by project

CATEGORY	2021	2022	2023	2024	2025
Clubs & Societies	1,606.50	2,093.00	600	458.50	515
Charity Shops / Work	4,184.00	3,494.00	1055	489.50	123.75
Churches	159.00	52.50	-	-	-
Durrell	1,995.00	2,011.00	902.5	605	185
Environmental Services	2,662.50	2,199.50	2,262	3,524	3,023
Government House	460.00	777.50	1,320	1,155	690
Jersey Football Assoc.	742.50	749.50	1,165	1,280	1,145
Jersey Rugby Club	618.50	535.00	-	1,160	585
Trees for Life	-	-	545	1,117.50	2,115
Community Centres / Projects (formerly Parish & Community Facilities)	1,060.50	1,443.00	598	675.5	622
UK / Gsy Community Service	43.75	75.75	32	235	505
Youth Clubs & Associations	730.00	547.25	150	340	269
CS Workroom	282.50	319.00	354	1510	1,317.5
Others	536.00	578.00	-	-	-
Heritage Trust	-	-	1,029.50	851.50	1,393.50
Positive Steps - GRO	-	-	-	-	21.5
Admin	-	-	82.5	179	65
Sports	-	-	14,91	2,316.50	2,135
Les Amis	-	-	812.5	125	470
Total	15,080.75	14,875	12,399	16,022	15,180.25

Risk / need profiles on new probation and community service orders during 2025

The LS-CMI, a psychometric tool, is used to measure an individual's level of risk of reconviction and criminogenic need.

ORDER TYPE	RISK BAND	2021 %	2022 %	2023 %	2024 %	2025% Adult	2025% U18
Probation	Low	16.8	13.8	13.1	12	12	22.2
	Medium	39.7	52.5	41.7	35	43.4	16.7
	High	25.2	20.8	35.7	53	44.6	61.1
	No data	5.3	0	-	-	-	-
Community Service	Low	53.5	58.9	62.2	69.6	69.6	-
	Medium	30.6	29.9	27.0	17.9	23.2	-
	High	9.5	7.2	10.8	12.5	7.2	-
	No data	3.2	0.8	-	-	-	-

Breaches

BREACH TYPE / REASON	BREACHES OF COMMUNITY SERVICE ORDERS		BREACHES OF PROBATION ORDERS	
	2024	2025	2024	2025
Reconvicted	9	3	14	13
Breach of order conditions	7	11	5	8
Failed to attend as requested	7	7	10	7
Other reason	0	1	1	0
Behaviour towards staff / group	2	3	1	0
Totals	25	25	31	28

AGE RANGE	BREACH OF COMMUNITY SERVICE ORDERS	BREACH OF PROBATION ORDERS
U18	0	25.0%
18-21	16%	10.7%
Over 21	84%	64.3%

Completions

Target: 75% of both probation and community service orders to successfully complete.

Probation order completions

Of the 94 probation orders terminated this year, the reasons are as follows:

	2024	%	2025	%
Completed (expiry date reached)	76	79.2	72	77.7
Reconvicted – revoked & new order imposed	2	2.1	4	4.3
Reconvicted – revoked & re-sentenced	5	5.2	5	5.3
Failed to comply with requirements – revoked & re-sentenced	2	2.1	5	5.3
Order Revoked – other reason	10	10.4	4	4.2
Terminated early – good progress	0	0	3	3.2
Illness	1	1	0	0
Total	96	100%	93	100%

Community service order completions

120 community service orders terminated during 2025, with the following reasons:

	2024	%	2025	%
CS hours completed	135	88.8	102	85
Reconvicted – revoked & new order imposed	5	3.3	0	0
Reconvicted – revoked & re-sentenced	1	0.6	2	1.7
Failed to comply with requirements – revoked & re-sentenced	5	3.3	8	6.6
Failed to comply with requirements – revoked & new order imposed	0	0	2	1.7
Order revoked – other reason	4	2.6	6	5
Illness	1	0.7	0	0
Other – change in circumstances	1	0.7	0	0
Total	152	100%	120	100%

Parish Hall supervisions - U18

PARISH HALL SUPERVISION TYPE FOR UNDER 18S:	2021	2022	2023	2024	2025	% CHANGE ON PREVIOUS YEAR
Deferred decision	-	-	-	-	1	
Deferred decisions with Restorative Justice	19	12	14	17	17	
Deferred decisions with Voluntary Supervision	9	1	2	2	2	
Deferred decisions with Alcohol & Drug Education	11	7	15	8	8	
Deferred decisions with RoadSafe (new 2021)	4	19	29	21	21	
Total	43	39	60	48	45	-6.25%

Completions of deferred decisions from Parish Hall

This covers RoadSafe, Voluntary Supervision, Restorative Justice or Alcohol & Drug education.

	2024	%	2025	%
Completed (expiry date reached)	47	100%	53	98.2
Further Offence	-	-	1	1.8
Total	47	100%	47	100%

Target: 75% of children to successfully complete periods of supervision ordered by Centeniers.

Voluntary community supervisions (non-Parish Hall)

VOLUNTARY SUPERVISIONS	2021	2022	2023	2024	2025	% CHANGE ON PREVIOUS YEAR
Young People	2	0	2	4	1	4
Adults	26	32	19	24	24	96
Total	28	32	21	28	25	-10%

Adult Voluntary Supervisions consist of those wishing to engage either post-order, self-referrals or other agency referrals (e.g., for the Building Healthy Relationships Programme).

Prison releases

Of the 135 prisoners recorded as released on-island during 2025, 26% (35 clients) were on some form of supervision.

RELEASE TYPE	2025
Conditional Early Release & ROTL	19
Transferred	14
Deported	12
Post Custodial Supervision from UK	1
Released no further Supervision	74
Voluntary After Care	4
YOI Licence	8
TOTAL	132

NEW CUSTODIAL SUPERVISIONS	2021		2022		2023		2024		2025		% CHANGE ON PREVIOUS YEAR
	Adult	U18	Adult	U18	Adult	U18	Adult	U18	Adult	U18	
Youth Court	0	2	0	1	0	0	0	4	0	4	
Magistrate's Court	36	0	50	1	51	3	65	0	54	-	
Royal Court	49	4	58	6	46	0	69	2	84	-	
Appeal Court	-	-	-	-	-	-	-	-	1	-	
Sub Totals	85	6	108	8	97	3	134	6	139	4	
Total	91		116		100		140		143		2.1%

Restorative Justice

The year end summary shows Restorative Justice Officer involvement in relation to 27 clients across all supervision types. This includes assisting the probation team in other areas of client work during 2025.

Restorative Justice referrals come from all areas including the Parish Hall, Youth Court and the probation officer.

RELEASE TYPE	2025	NOTES
Referrals / Clients	27	The referrals came from :- <ul style="list-style-type: none"> • Parish Hall Enquiries - 17 • Probation Order/Combination Order - 6 • Custody - 1 • Community service - 2 • Voluntary Supervision - 1
Office Visit	37	We had 37 office appointments for 27 clients. These cover initial assessments for RJ suitability, discussing victim sessions and further sessions once on the RJ scheme.
Face to Face Apology	10	Where the client meets the victim and with the guidance of the RJ Officer, offers an apology to the victim when appropriate.
Letters of Apology	13	A client writes a letter of apology to the victim where appropriate.
Making Amends Actions	9	The client will undertake physical work to make good the damage done or general work to make amends for the crime.
RJ Reports	16	Reports written for the Parish Hall for the end of a Deferred Decision.
Personal Information Forms	22	Reports written for Youth Court panel members.



Positive Steps

Positive Steps was introduced in late 2021 for young people. Sessions are undertaken with a variety of partner organisations to develop client skills and a better understanding of how they can assist others. The Service has supervised young people at a range of placements including St Ewolds Residential Home, St Vincent De Paul foodbank, sports associations and Boxin' Business.

POSITIVE STEPS JAN-DEC	
NO OF ATTENDEES 2024	NO OF ATTENDEES 2025
14	8

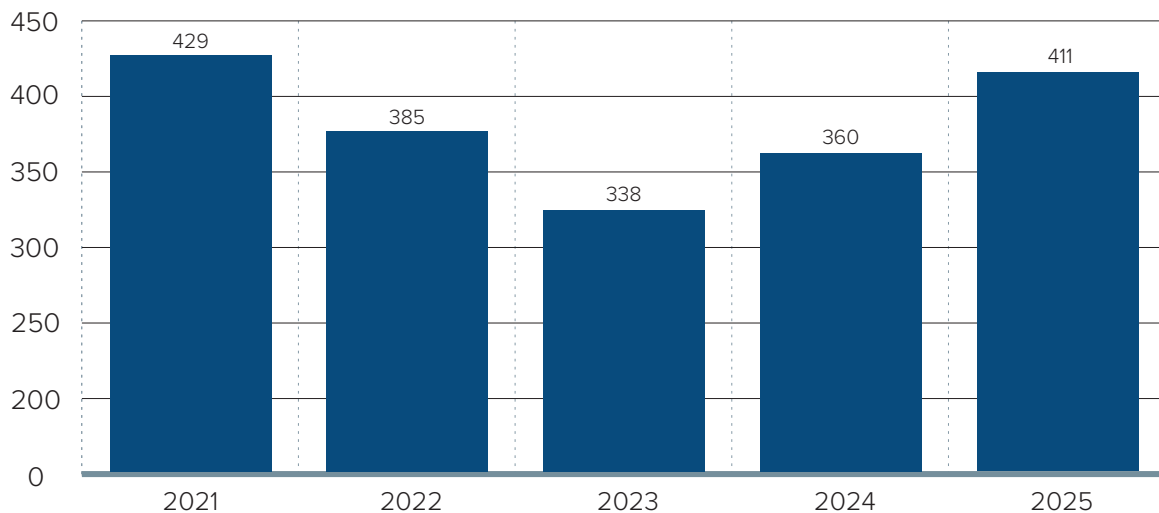
JPACS total caseload

As at 31 December 2025, the total caseload stood at 411 cases, a 14.2% increase from the 360 cases in 2024.

From the 411 cases:

- 24 were under 18 years old representing 5.8% of the total caseload (11.7 in 2024)
- 20 were aged 18- 21 years old representing 4.9% of the total caseload (7.5% in 2024)

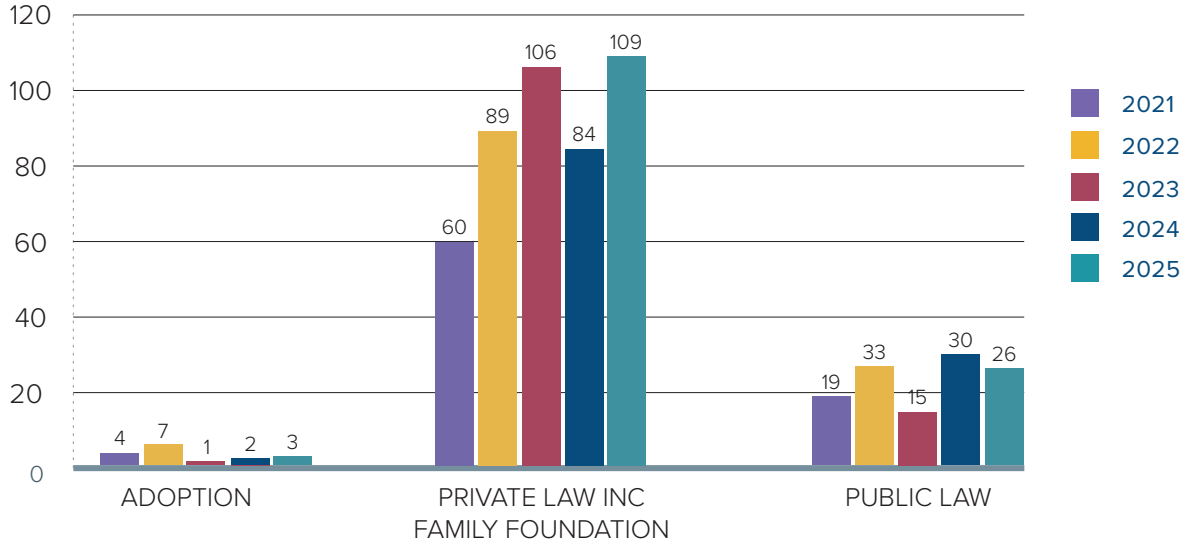
Case totals 2025



JFCAS - statistical summary 2025 (Jan - Sept)

There has been a 19% increase in the overall number of new cases added in 2025 (138) compared to 2024 (116)

New events added 2025



CASE TYPE	2021	2022	2023	2024	2025	% Change in Previous Year
Adoption	4	7	1	2	3	
Private Law inc Family Foundation	60	89	106	84	109	
Public Law	19	33	15	30	26	
Total	83	129	122	116	138	19%

Notes:

Private law now includes Family Foundation so figures will look considerably higher than previous years.

There may be more than one application per case.

- The overall caseload as of 31/12/25 stood at **87** cases a 6.1% increase on 2024 (82 cases)
- **138** new cases were added (new “events” added onto our system) a 19% increase on 2024 (116 cases)
- **184** cases were worked, a 16.4 increase on 2024 (158 cases).



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