

**July 2026**

**LP1: *Life and pensions customer operations study text, 2026–27 edition***

**This edition of the study text is based on the 2026–27 examination syllabus and forms the study material for exams to be sat from 1 September 2026 until 31 August 2027.**

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2025–26 edition have been included.

A summary of where the principal changes have been made is given below:

**Chapter 1:** sections A1A, A1B, A1C, A4B, A4C.

**Chapter 2:** sections A3A, A3B.

**Chapter 3:** introduction; sections B2C, B4A, C3.

**Chapter 4:** sections A1, A1A.

**Chapter 6:** sections A2A, D1A, D1B, D1F, D1G.

**Chapter 7:** sections A1, A2B, B2C.

**Chapter 8:** sections B1, C5C.

**Questions/answers, websites, key terms/points, legislation and index:** amended where relevant.

We hope this information is helpful to you.

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