

62. Following settlement of a Financial Ombudsman Service (FOS) case, the complainant was awarded compensation. The complaint related to a loss that occurred in March 2019. The FOS calculated the loss to be £250,000 and recommended compensation be paid. If the complaint was made to the FOS in May 2025 and assuming that the FOS makes the judgement that the respondent should meet the claim against them, the amount that is binding on the respondent is
- A. £100,000
  - B. £150,000
  - C. £200,000
  - D. £250,000

**Key Option: C**

**Learning Outcome: 6.3**

65. The Financial Ombudsman Service (FOS) received a complaint in May 2025 in relation to a financial loss that occurred in September 2022. The FOS has recommended a monetary award of £230,000 for financial loss and £3,000 for interest. Assuming that the FOS make the judgement that the respondent should meet the claim against them, the amount that is binding on the respondent is
- A. £150,000
  - B. £160,000
  - C. £230,000
  - D. £233,000

**Key Option: D**

**Learning Outcome: 6.3**