

Pensions administration

Purpose

At the end of this unit, candidates should understand the:

- regulatory and legislative environment governing pensions;
- basic principles of pension taxation and administration;
- basic pension product types, including group pensions;
- with-profits and unit-linked investments;
- different pensions and options available when taking benefits.

Summary of learning outcomes	Number of questions in the examination*
1. Know HM Revenue & Customs (HMRC) requirements for registering pension schemes	1
2. Know the relevant financial regulators' rules	1
3. Know the requirements for disclosure of information	1
4. Know the procedures for the referral of complaints	1
5. Know the basic principles of pension taxation	5
6. Know the key features of the basic pension product types.	5
7. Know the key features of workplace pensions	10
8. Know the main pension policy administration issues	2
9. Understand the administration of pension policies	6
10. Know the principles of medical underwriting	1
11. Understand the main features of unit linking	2
12. Understand the main features of with-profits	2
13. Know the different methods of payment and the consequences of non-payment	2
14. Understand pension claims and the options available when taking benefits	9
15. Understand how pension benefits are treated on divorce	1
16. Understand the use of trusts in pension policies	1

* The test specification has an in-built element of flexibility. It is designed to be used as a guide for study and is not a statement of actual number of questions that will appear in every exam. However, the number of questions testing each learning outcome will generally be within the range plus or minus 2 of the number indicated.

Important notes

- Method of assessment: 50 multiple choice questions (MCQs). 1 hour is allowed for this examination.
- This syllabus will be examined from 1 September 2026 to 31 August 2027.
- Candidates will be examined on the basis of English law and practice in the tax year 2026/2027 unless otherwise stated.
- This PDF document has been designed to be accessible with screen reader technology. If for accessibility reasons you require this document in an alternative format, please contact us on online.exams@cii.co.uk to discuss your needs.

- 1. Know HM Revenue & Customs (HMRC) requirements for registering pension schemes**
 - 1.1 Describe HMRC requirements for registering pension schemes, their powers and reporting requirements.
- 2. Know the relevant financial regulators' rules**
 - 2.1 Describe the relevant regulatory rules.
- 3. Know the requirements for disclosure of information**
 - 3.1 Describe the requirements for the disclosure of information.
- 4. Know the procedures for the referral of complaints**
 - 4.1 Describe the relevant parties and timescales for dealing with complaints and how they relate to each other.
- 5. Know the basic principles of pension taxation**
 - 5.1 Describe the tax treatment of contributions, pension funds, benefits and payments, the basic principles of salary sacrifice, pension contribution refunds and perform appropriate calculations.
- 6. Know the key features of the basic pension product types.**
 - 6.1 Describe the key features of pension products within the HMRC regime.
- 7. Know the key features of workplace pensions**
 - 7.1 Describe the key features and administration procedures for pension schemes facilitated by employers for their employees.
 - 7.2 Describe the main issues and administration procedures for automatic enrolment into workplace pensions.
- 8. Know the main pension policy administration issues**
 - 8.1 Describe the main issues and compliance procedures arising in the arrangement of pensions.
- 9. Understand the administration of pension policies**
 - 9.1 Describe the main issues arising in the administration of pensions.
- 10. Know the principles of medical underwriting**
 - 10.1 Describe the principles of medical underwriting.
- 11. Understand the main features of unit linking**
 - 11.1 Describe the main features of unitised funds.
- 12. Understand the main features of with-profits**
 - 12.1 Describe the main features of with-profits funds.
- 13. Know the different methods of payment and the consequences of non-payment**
 - 13.1 Describe the different methods and ways of payment and the consequences of non-payment.
- 14. Understand pension claims and the options available when taking benefits**
 - 14.1 Describe the different types of benefits payable and the different ways of drawing benefit, including relevant calculations and administrative requirements.
- 15. Understand how pension benefits are treated on divorce**
 - 15.1 Describe the duties and rights of schemes and members when pensions are subject to a divorce settlement and perform appropriate calculations.
- 16. Understand the use of trusts in pension policies**
 - 16.1 Describe the role and operation of trusts in pension administration and the relevant powers, rights and responsibilities of each party to a trust.

Additional resources

The following resources may assist you with your studies.

Note: The examination will test the syllabus alone.

Supporting information for the syllabus can be found on the unit page via the CII website. The resources found here: www.cii.co.uk/learning will help you keep up-to-date with developments and provide a wider coverage of syllabus topics.

Additional reading material can also be found referenced in an appendix within the study text.

Learning Support

Pensions administration. London: CII. Study text FA2.

Key Facts Booklet available at an additional cost (delivered via RevisionMate).

Assessment information

Candidates should refer to the CII website for the latest information on changes to law and practice and when they will be examined:

1. Visit www.cii.co.uk/qualifications
2. Select the appropriate qualification
3. Select your unit from the list provided
4. Select qualification update on the right hand side of the page

Examination guide

The examination guide is available on the unit page via the CII website.

If you have a current study text enrolment, the current examination guide is included and is accessible via **RevisionMate** (www.cii.co.uk/login). Details of how to access RevisionMate are on the first page of your study text.

It is recommended that you study from the most recent versions of the examination guide.

Exam preparation

Exam preparation guidance and supporting exam documentation are available via the CII website: <https://www.cii.co.uk/learning/qualifications/assessment-information>.