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Local Institute Case Study

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What drove you to join your Local Institute?

I first heard about my local institute through a colleague of mine. We went to an event together, and I got talking to the president at the time and thought, this sounds like a really cool opportunity.

How does being a member of your Local Institute help advance your career?

Being part of a local institute has skyrocketed my career. The job that I'm currently in is a role that I was able to get through networking at an event that I was running with the CII. My Local Institute has had a profound impact.

It's really opened my eyes to the opportunities that are available. When I started out as a claims handler, all I saw was claims. And then I started to get involved with my local institute and it's like the blinkers were removed and suddenly there were all these amazing opportunities and pathways that I could go down. And they're there for everybody.

Being a member of my local institute also allows me the opportunity to talk to people about what I do. I'm fortunate that I'm able to go out and spend time speaking to other institutes about the value that the CII brings.

And how does it help you with your professional development?

I've accessed a broad range of professional development through my local institute.

I'm a very curious person. I've attended seminars on everything from political risk to marine transit - and this was at a time when I was dealing with subsidence claims. It was so far removed from what I did.

But I think the most important ones to me have been those about soft skills, about things like confidence building and public speaking presentation. I think those are the ones that have had the biggest impact on my career.

How would you like to shape the future of insurance?

I would like to shape the future of insurance by communicating to the world what we do. I feel like the world wouldn't be able to run without insurance propping everything up.

My dream is that insurance would have just as much visibility and be just as much of a destination career as you see with accountants and doctors and lawyers. I know that I can make a difference there, so it feels really achievable to me.

Join your local institute today

www.cii.co.uk/shape