London Market insurance principles and practices

LM2: 2025 edition

Web update 1: 16 May 2025

Please note the following update (amendments in **bold**) to your copy of the LM2 study text:

Chapter 10, section E2, page 10/28

The table in the bullet point beginning 'A 'money award', telling the firm...' should read as follows:

| Limit of award | Date complaint referred to the FOS | Date act or omission occurred |
|----------------|------------------------------------|-------------------------------|
| £445,000 | On or after 1 April 2025 | On or after 1 April 2019 |
| £200,000 | On or after 1 April 2025 | Before 1 April 2019 |

Notes

- This change will be examined from 1 July 2025.
- This update will be incorporated into the digital copies (printable PDF and ebook) of the study text, available on RevisionMate.