111

Introduction to risk management 2026



Learning Outcome	Assessment Criteria	Indicative Content
------------------	---------------------	--------------------

This PDF document has been designed to be accessible with screen reader technology. If for accessibility reasons you require this document in an alternative format, please contact us at online.exams@cii.co.uk to discuss your needs.

contact us at	online.exams@cii.co.uk	to discu	iss your needs.	•	
1	Understand the	1.1	Describe risk and its main	1.1.1	What is meant by the term 'risk'.
21	concept of risk.		components.	1.1.2	The differences between risk and uncertainty.
Questions				1.1.3	The differences between peril and hazard, including physical and moral
					hazard.
				1.1.4	What is meant by the term 'risk management'.
				1.1.5	The main steps in the risk management process.
		1.2	Describe the role of risk in society.	1.2.1	Risk at the individual and corporate level.
				1.2.2	Catastrophic risks; their frequency and severity, origin and impact.
				1.2.3	The role of government, including the use of legislation.
				1.2.4	Society's attitude to risks, including risk aversion and compensation culture.
				1.2.5	Changing nature of risk in modern society, including the emergence of new
					risks and their causes
		1.3	Describe risk perception.	1.3.1	The effect of risk on an individual's decision-making.
				1.3.2	The main behaviours and biases.
				1.3.3	External factors that can affect risk perception, including political, corporate
					and group.
		1.4	Describe the effects of risk upon	1.4.1	The effect of risk on an organisation's decision-making.
			organisations.	1.4.2	Risk appetite and risk tolerance, including the differences between them and
					their respective applications.
				1.4.3	Corporate culture, including the effects of weak and strong culture.
		1.5	Describe the main types of risk.	1.5.1	Pure.
				1.5.2	Particular.
				1.5.3	Speculative.
				1.5.4	Fundamental.

Introduction to risk management 2026



	Learning Outcome		Assessment Criteria		Indicative Content
		1.6	Describe the main categories of risk	1.6.1	Strategic.
			faced by an organisation.	1.6.2	Business/market.
				1.6.3	Reputational.
				1.6.4	Financial, including liquidity.
				1.6.5	Credit, including default.
				1.6.6	Legal, including regulatory and compliance.
				1.6.7	Operational.
				1.6.8	Other main categories.
		1.7	Describe the main risks specific to	1.7.1	Underwriting.
			insurance companies.	1.7.2	Pricing, including forecasting and objective/subjective risks.
				1.7.3	Accumulation.
				1.7.4	Reserving.
				1.7.5	Emerging risks.
2	Understand how risk	2.1	Describe risk information.	2.1.1	Risk information, its purpose and why it is needed.
12	can be identified and			2.1.2	The importance of trusted and relevant information.
Questions	analysed.	2.2	Describe the main techniques of risk	2.2.1	The main techniques.
			identification.	2.2.2	Internal and external sources of information.
				2.2.3	Breaking down risk complexity.
		2.3	Describe the main methods of	2.3.1	Risk classification.
			collecting risk information.	2.3.2	The purpose of risk registers.
		2.4	Describe the main factors in risk	2.4.1	Frequency.
			analysis.	2.4.2	Severity, including methods of quantifying severity.
				2.4.3	Inherent and residual risk.
				2.4.4	Methods of presentation.
3	Understand how risk	3.1	Describe how risk can be evaluated.	3.1.1	The evaluation process.
10	can be evaluated.	3.2	Describe the main evaluation	3.2.1	Risk appetite and risk tolerance.
Questions			factors.	3.2.2	Financial, legal and moral issues.
		3.3	Describe the use of risk registers.	3.3.1	Content and use of risk registers.
				3.3.2	Incorporation of risk decisions.
				3.3.3	Risk owners.
				3.3.4	Reasons for regular reviews.

111

Introduction to risk management 2026



Learning Outcome	Assessment Criteria	Indicative Content

_		1	T		I
4	Understand how risk	4.1	Describe the main ways in which risk	4.1.1	Elimination.
	can be treated.		can be treated.	4.1.2	Control.
Questions				4.1.3	Transfer.
				4.1.4	Retention.
		4.2	Describe the main types of risk control.	4.2.1	Factors in deciding to use risk controls.
				4.2.2	Directive.
				4.2.3	Preventive.
				4.2.4	Corrective.
				4.2.5	Detective.
				4.2.6	Use of multiple controls.
				4.2.7	Monitoring and review of risk controls.
		4.3	Describe how and why risk may be spread.	4.3.1	Diversification, main benefits and drawbacks.
				4.3.2	Hedging through derivatives.
		4.4	Describe the use of insurance in risk transfer.	4.4.1	Benefits and drawbacks of using insurance, including mandatory insurance.
		4.5	Describe the other main types of risk transfer mechanism.	4.5.1	Commercial contracts.
				4.5.2	Catastrophe bonds.
				4.5.3	Leasing and hiring.
				4.5.4	Surety agreements.
				4.5.5	Guarantees.
				4.5.6	Waivers.
				4.5.7	Indemnities.
				4.5.8	Disclaimers.
		4.6	Describe how and why risk may be retained.	4.6.1	Voluntary and involuntary.
				4.6.2	Self-insurance and captives.
				4.6.3	Methods of financing risk retention.

111

Introduction to risk management 2026



	Learning Outcome		Assessment Criteria		Indicative Content
5	Understand how risk is managed in practice.	5.1	Describe the main risk management roles and responsibilities.	5.1.1	Directors and non-executive directors, board of directors, sub committees, corporate governance, duty to shareholders.
12				5.1.2	Chief Risk Officer, risk managers and teams.
Questions				5.1.3	Internal audit.
		5.2	Describe the generic risk	5.2.1	Generic risk management process.
			management process and role of enterprise risk management (ERM).	5.2.2	ERM, including benefits and drawbacks.
		5.3	Describe the risk management factors unique to insurance brokers.	5.3.1	Errors and omissions.
	5.4			5.3.2	Insurer financial strength.
		5.4	5.4 Describe the function of the main risk management service providers.	5.4.1	Loss adjusters.
				5.4.2	Loss assessors.
				5.4.3	Forensic specialists.
				5.4.4	Legal services.
				5.4.5	Governance, risk and compliance (GRC) consultants.
				5.4.6	Appraisal specialists.
				5.4.7	Other service providers.
6	Understand business continuity	6.1	Describe the role of and standard approach to business continuity	6.1.1	Reasons for BCM, including benefits and drawbacks.
4 Questions	management.		management (BCM).	6.1.2	Standard approach for BCM.
Questions		6.2	Describe the main elements of the BCM process.	6.2.1	Crisis management.
				6.2.2	Continuity planning.
				6.2.3	Recovery planning.