

5. A claimant referred a case to the Financial Ombudsman Service (FOS) and accepted the **maximum** award the FOS is permitted to make. The claimant's total loss was £455,000. What amount, if any, is the claimant now entitled to seek as redress via the courts?

- A. Nil.
- B. £30,000
- C. £40,000
- D. £80,000

Key Option: A

Learning Outcome: 1.1