

ATG DETROIT

KNOW BEFORE YOU GO

THE PHANTOM OF THE OPERA

DETROIT OPERA HOUSE | March 12- April 5, 2026

The Lion King is approximately 2 hours & 30 minutes long with one intermission.

THIS SHOW IS AT THE DETROIT OPERA HOUSE

ARRIVING AT THE THEATRE

- Doors to the theatre lobby will open 90 minutes prior to showtime.
- Please plan to arrive early to ensure that you have plenty of time to have your tickets scanned, enjoy a drink at the bar, use the restroom, and take your seat for the start of the show.
- **THERE IS A LONG SEATING HOLD AT THE BEGINNING OF THE SHOW. IF YOU ARE NOT IN YOUR SEAT PROMPTLY AT SHOWTIME YOU WILL MISS 10 MINUTES OR MORE OF THE OPENING OF THE PERFORMANCE.**

SECURITY POLICIES

- **For the safety of our patrons, staff and performers, all guests will be screened with metal detectors before entering the theatre.**
- All bags will be searched.
- Small purses and small personal bags are permitted to be brought into the theatre.
- Backpacks, large suitcases, and other large bags are not permitted.
- Please leave any strollers in your vehicle, they are not permitted inside the Detroit Opera House.
- **NOTE:** Firearms are not permitted in the Detroit Opera House.

DETROIT OPERA HOUSE GENERAL INFORMATION

PARKING

Detroit Opera House Parking Garage: Pre-paid parking is ONLY available for our subscribers through the subscription office. Non-subscribers pay parking upon arrival (prices may vary). Parking is available on a first-come, first-served basis. [Click here](#) for more information on the Parking Center. The Detroit Opera House Parking Garage participates with the ParkWhiz app, so you may be able to pre-pay for your parking through ParkWhiz if you wish. You can find more information [HERE](#).

Detroit Opera House Surface Lot: There is a small lot adjacent to the theater that is available on a first come, first served basis for a fee.

NOTE that there are 2 entrances to the Detroit Opera House: On Broadway and On Madison. The Box Office is located on the BROADWAY side of the building. The accessible restroom and elevator are located off of the MADISON entrance.

DETROIT OPERA HOUSE CONCESSIONS

The Detroit Opera House Bars & Concessions accept cash, credit card and mobile pay.

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In Case of Emergency

Please observe the lighted exit signs located throughout the theater. In the event of an emergency, remain calm and walk, do not run, to the nearest exit. Ushers, wearing red vests, and security personnel are trained to assist. An emergency medical technician (EMT) is onsite during most events. Contact an usher or staff member if you need medical assistance.

Theater Etiquette

Please refrain from talking, texting, all cell phone use, singing, excessive moving around, taking pictures or making noise so that everyone can enjoy the show. If you need to leave your seat for any reason, if possible, please do so during intermission or at an appropriate time.

Guest Services – Broadway Lounge and Vincent Lobby: There are a variety of amenities located in both guest service areas for your comfort and use. Wheelchairs, booster seats*, earplugs, assisted listening devices, feminine hygiene products, basic first aid items and more are complimentary and available for your convenience. Coat check is also available. These areas are located on the Broadway Street side of the building and the Madison Street side of the building the near main entrances.

*Limited quantity

Photography, Recording, Cell Phones

Photography and/or recording during any performance is strictly prohibited. Photographs taken in the lobby areas, before or after a performance, and during intermission are welcome. As a courtesy to all guests, please turn off all electronic devices and refrain from use during the performance (including texting).

Restrooms

Women's restrooms are located off the Ford Lobby (Broadway Street entrance) and down the stairs, and on third floor (Madison Street entrance). Men's restrooms are located under the Grand Staircase and on the third floor (Broadway Street side). There are two sets of elevators or stairs available to access all third-floor restrooms. All third-floor restrooms are wheelchair accessible (women's restroom, press '3R' in the Rose elevator or '3' in the separate bank of elevators). There are single use unisex wheelchair accessible restrooms on the first floor of the Broadway Street side of the building and the Madison Street side of the building. There is also a wheelchair accessible Women's restroom on the Broadway Street side of the building.

No Smoking

The Detroit Opera House in a non-smoking facility. This includes e-cigarettes, vapes and other “smokeless products.”

Ushers

Ushers are stationed throughout the building to assist patrons as needed. Please direct questions, concerns, and feedback to them during your visit.

Lost and Found

During the performance, lost and found is located in guest services. Unclaimed items are logged and taken to the Safety and Security office after each performance. To inquire about a misplaced or lost item, please call; 313-237-3257. Items left over 30 days will be discarded or donated.

Recording in Progress

Entry and presence on the event premises constitutes your consent to be photographed, filmed, and/or otherwise recorded and to the release, publication, exhibition, or reproduction of any and all recorded media for any purpose whatsoever in perpetuity in connection with Detroit Opera and its initiatives. By entering the event premises, you waive and release any claims you may have related to the use of recorded media of you at the event

Enjoy volunteering?

Please go to either guest services area or the Detroit Opera website, www.detroitopera.org/volunteers, for information on becoming a volunteer.

ENJOY THE SHOW!



ENTERTAINMENT

ATG Detroit is an ATG Entertainment venue.

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