

FIRST TIMER TIPS FOR THE THEATRE

Phone Usage	Please do not use recording devices and flash photography during a performance. Silence or turn off all cell phones and electronic devices before the show starts. We also ask all guests to refrain from texting or using a phone to check the time during performances. The light is distracting to the performers and other audience members. Don't worry, if you forget this bit of etiquette, our friendly usher staff will remind you when you take out your phone or camera. Please leave the texting for intermission and post-performance, then feel free to text or post all about your experience here!
Food & Drink	Outside food and beverages are not allowed in our theatres, without prior approval from the Group Sales office. However, any light snacks or drinks are available to purchase at the venue. All items purchased at the venue are allowed to be taken into the auditorium with you. Please pre-open any candies, snacks or beverages before the show starts. You don't want to make noise for your neighbors or the cast. Mind any glassware on the floor as you make your way to your seat!
Sharing is Caring	Theatre seats are close together and generally share arm rests. Be a good seat neighbor and take care not to lean into your neighbor, take the entire armrest, or intrude on another's leg room. Remember that you are sharing a space with others who may not be part of your group.
Bathrooms	There are women's bathrooms available on each floor of the theatre, including the basement. Men's restrooms are available on the basement level and the balcony level. We advise that you use the bathroom before the show starts, as lines run notoriously long during intermission, and you only have 15 minutes!
Intermission	Most shows have an intermission of about 15 minutes. This is your chance to stretch, use the bathroom, check your phone, talk to your friends, or grab another snack at the bar. Our ushers will ring a chime, and the house lights will flicker when it is time to return to your seat. Make sure you make it back in time or you will have to wait through a seating hold when the show starts again. Be sure to double check that your phone is on silent or turned off.
No Talking Please!	Please refrain from talking, humming, or singing during the show out of consideration for other patrons and the performers.
When Do I Clap?	At many shows, it is common to clap after a musical number, especially following a solo. Many patrons also clap at the end of the show when the cast is taking their bows and will stand up if they feel passionate about a performance.
Dress Code	There is no specific dress code at our theatres. Please feel free to dress comfortably, however, we do not allow clothing that portrays offensive or inappropriate designs.
You're All Set!	Enjoy your time at the theatre! Please contact us if you have any questions or concerns.