

BROADWAY IN DETROIT

THE CHER SHOW

FISHER THEATRE | March 19 - 24, 2024

The following are our Health & Safety Protocols in place for this performance.

IF YOU HAVE FORWARDED YOUR TICKET, OR RE-SOLD YOUR TICKET PLEASE FORWARD THIS IMPORTANT INFORMATION TO THOSE PEOPLE. IF YOU ARE A GROUP LEADER, PLEASE MAKE SURE ALL MEMBERS OF YOUR GROUP RECEIVE A COPY OF THESE PROTOCOLS.

The well-being of our patrons, artists, and staff is a top priority. At Broadway In Detroit we are proud to adhere to the highest industry standards regarding our venues air-filtration, sanitation, and patron experiences. Please remember that everyone is at the theatre to have a great time. Be respectful of other fans, the venue, and the artists. Together we are keeping the Live Theatre experience going, now better than ever. Enjoy the show!

Doors to the theatre lobby will open 90 minutes prior to showtime.

The Cher Show is approximately 2 hours & 30 minutes long with one intermission.

Please plan to arrive early to ensure that you have plenty of time to have your tickets scanned, enjoy a drink at the bar, use the restroom, and take your seat for the start of the show.

Tickets

Tickets for this performance are sold on ATG Tickets.

You can present your eTickets on your phone for entry or you can print out your eTickets PDF at home and present the printed PDF at the Venue entrance. For information on how to manage your eTickets, please visit: BroadwayInDetroit.com/MobileTix

Your tickets will arrive as a PDF attached to your confirmation email sent from **ATG Tickets**. If you can't find your eTickets please try these tips:

- Check your email spam, deleted or junk folders.
- Search "atgtickets" or "ATG tickets" in your email search to retrieve all emails from us.
- Make sure the right email address is being used. eTickets will be sent to the email address provided at the time of booking.

How to use an eTicket:

1. Open the ticket confirmation email which has the PDFs attached. This is separate to your order confirmation email.
2. Download the PDF eTickets to your phone.
3. Display the eTickets to staff when you arrive at the venue. Please ensure that your phone is on maximum brightness and not in "dark" mode.
4. Do not close your ticket screen until the ushers have shown you to your seat location. This will save you from needing to download the ticket again.

How do I add my eTickets to Apple Wallet?

We'll send you your eTickets attached to your order confirmation email, unless specified that these will be sent at a specific time. If available, links will be visible in this email directing you to 'Add to Apple Wallet' next to each seat. Clicking on each link will add that seat's eTicket to your Apple Wallet. When you arrive at the venue, please present the pass for scanning.

Please note that Apple Wallet is intended for use with Apple products only, such as iPhone, iPod and Apple Watch. Third-party apps are available to download the pass onto an Android device.

For more information about using Apple Wallet, please visit the Apple [official support page](#).

You can also **PRINT** your PDF eTickets from your computer or phone to a traditional printer at home and bring the printed PDF with you to the theatre to be scanned.

Forwarding Your Tickets

You will receive ONE Emailed PDF which will have multiple pages with each of your tickets.

If your entire party will not be arriving together, you can forward your eTicket confirmation to other members of your party, however, we **STRONGLY** recommend that you do one of the following things when forwarding your eTickets.

- Communicate clearly to the members of your party which ticket they should have scanned on arrival as only one scan per ticket is allowed. For ease of entry, your guests should make sure their ticket/seat is showing when presenting their eTicket to be scanned.
- Use a PDF editor program (such as AdobePro) to extract each PDF ticket as its own file, or print each page separately as its own PDF and send the tickets to your guests. **ONCE AGAIN:** If you choose to do this, be very careful which tickets you send.
- Print out your PDFs at home and distribute physical printed pages to your guests prior to arrival.

If you cannot find your email or have lost your tickets

Please contact our phone center at (313) 887-1256 for assistance with your order. You can also visit the FISHER THEATRE box office during regular box office hours. If it is the night of the event, please arrive extra early to allow time for our box office to assist you prior to the performance.

FISHER THEATRE CONCESSIONS

All of our bars accept credit cards to serve you faster. Mobile Pay & Cash are also accepted.

IN-SEAT SERVICE IS NOW AVAILABLE

When you arrive at your seats, simply scan the barcode on the seat in front of you (or on your armrest) and place your order online through your mobile phone. Our staff will deliver your drinks and food to you prior to the show or at intermission.

FISHER THEATRE WIFI: FisherWiFi

Fisher Theatre Security Policies

Small purses and small personal bags are permitted to be brought into the theatre.

All bags will be searched. NOTE: Firearms are not permitted in the Fisher Theatre.

Backpacks, large suitcases, and other large bags are not permitted.

For the safety of our patrons, staff and performers, all guests will be screened through the use of walk-through metal detectors before entering the theatre.

Parking

The following procedures apply for Fisher Theatre patrons who park in the **Fisher Parking Structure on Grand Boulevard**.

This new procedure removes the gates to the parking garage that have often caused delays in entering and exiting the garage during performances.

In order to have your parking validated for \$0, you must register your vehicle with **Metropolis Parking**.

To PRE-REGISTER VISIT: metropolis.io/join

Pre-registering will make your visit significantly smoother and easier prior to the show. To register your vehicle, you will need your license plate number, cell phone number, and a credit card. While Broadway in Detroit covers the cost of your parking for Fisher Theatre events, Metropolis operates many parking garages in metro Detroit and a credit card is required to set up an account with them. **Your credit card will not be charged for your Fisher Theatre visit if you follow the steps below.**

Once registered, when your vehicle drives into the Parking Structure, you will receive a text message with a link to validate. Click the link in the text message and follow the directions to validate your session.

In the parking garage, please see a Metropolis member in a branded uniform for assistance with parking validations. We will also have QR codes available in the theatre to scan and validate your parking.

When prompted, scan the QR Code (with a Metropolis attendant or in the Fisher Theatre).

You will receive confirmation from Metropolis Parking that your session has been validated for \$0.

You only have to register your vehicle ONCE. After you have created a Metropolis account, anytime you drive into the Fisher Parking Structure, you will receive a text message starting your parking session. If it is for a Fisher Theatre show, you'll follow the instructions above to validate. When you leave the garage, the system will send you confirmation that your session has ended.

If you experience any issues with registration, you can also visit the [Get in Touch](#) page on the Metropolis website.

PLEASE NOTE: If you register your vehicle and fail to scan the Fisher QR Code, you will be charged the posted parking rate for your session. If you fail to register your vehicle, you will receive a bill in the mail from Metropolis Parking. Broadway In Detroit is not responsible for failure to follow these procedures when attending a Fisher Theatre performance.

Fisher Theatre Parking Validation is valid for SIX HOURS.

If you leave your car in the garage after the show, you may be charged for any parking exceeding six hours after you enter the structure.

If you park in the Fisher Building Surface Lot off of 3rd Street, inside the Fisher building with a Premium Parking Pass, or off-site on your own, these procedures will not apply.

Broadway In Detroit does not require guests to present proof of Covid Vaccination or a negative Covid Test to enter our venues.

However, we strongly recommend that you get your vaccine and keep it up to date with all recommended boosters per CDC Guidelines. We also recommend that you test regularly to prevent the continued spread of Covid-19.

While we recommend that guests who are comfortable wearing a mask continue to do so, *we do not require patrons to wear a mask while visiting our theatres.*



Broadway In Detroit is an Ambassador Theatre Group Company.
www.broadwayindetroit.com | www.atg.co.uk