

BROADWAY IN DETROIT

KNOW BEFORE YOU GO

HATSUNE MIKU

FISHER THEATRE | Sunday, May 12, 2024

The well-being of our patrons, artists, and staff is a top priority. At Broadway In Detroit we are proud to adhere to the highest industry standards regarding our venues air-filtration, sanitation, and patron experiences. Please remember that everyone is at the theatre to have a great time. Be respectful of other fans, the venue, and the artists. Together we are keeping the Live Theatre experience going, now better than ever. Enjoy the show!

IF YOU HAVE FORWARDED OR SOLD YOUR TICKETS, PLEASE PASS ALONG THIS INFORMATION. IF YOU ARE A GROUP LEADER, PLEASE MAKE SURE ALL MEMBERS OF YOUR GROUP RECEIVE A COPY OF THESE PROTOCOLS.

[Hatsune Miku](#) is approximately 1 hour & 45 minutes long with no intermission.

MERCH SALES & VIP INFORMATION

Merchandise Sales

- Merchandise will be available for purchase beginning at 2:00pm. The merch booth location will be in the Fisher building main lobby. The queue will be outside at the entrance to the Fisher Building on 2nd Avenue.

VIP Ticket Holders

- If you are a VIP ticket-holder, you will be allowed entry into the theatre beginning at 6:00pm. Please have your VIP ticket available to check in at the VIP table located outside of the theatre doors.

General Ticket Holders

- All general ticket-holders will be allowed entry into the theatre beginning at 7:00pm.

ARRIVING AT THE THEATRE

- Please plan to arrive early to ensure that you have plenty of time to have your tickets scanned, enjoy a drink at the bar, use the restroom, and take your seat for the start of the show.
- When connecting to Wi-Fi at the Fisher, please use the network **TheatreGuest**

TICKETS

- For MOST of our guests, your phone is your ticket.
 - If you purchased your ticket in person at The Fisher Theatre Box Office, Detroit Opera House Box Office, are part of a group sale, or are a subscriber with physical tickets, these mobile procedures do not apply to you.
- To ensure that you have the best experience we recommend that you download the Ticketmaster App.
- Log in to your account, select your tickets for this show and save them to your phone. Androids save to Google Pay and iPhones save to iPhone Wallet.

- If you have a large number of people in your party (more than 4), we recommend that you forward tickets to each member of your party. Each person will have to accept the ticket you forward and save that ticket to their phone.
- Be sure to set your phone to maximum brightness to enhance our ability to scan your ticket.
- Do not close your ticket screen until the ushers have shown you to your seat location. This will save you from needing to download the ticket again.

FISHER THEATRE CONCESSIONS/FOOD AND BEVERAGE

- All of our bars accept cash, credit cards, and mobile pay.
- In Seat Service is also available. When you arrive at your seats, simply scan the barcode on the seat in front of you (or on your armrest) and place your order online through your mobile phone. Our staff will deliver your drinks and food to you prior to the show or at intermission.

FISHER THEATRE SECURITY

- **For the safety of our patrons, staff and performers, all guests will be screened through the use of walk-through metal detectors before entering the theatre.**
- All bags will be searched.
- Small purses and small personal bags are permitted to be brought into the theatre.
- Backpacks, large suitcases, and other large bags are not permitted.
- **NOTE:** Firearms are not permitted in the Fisher Theatre.

PARKING

Parking in the Fisher Building Surface Lot at 3rd Street and the Fisher Parking Structure on Grand Boulevard is included with your ticket to the show.

To ensure your car is properly validated for the Fisher Parking structure, please follow these steps. If you park in the garage without following these instructions, you may receive a violation in the mail of up to \$80. Validated parking in the garage is included in your ticket, but you must follow these steps to claim it:

1. Before your visit, pre-register your vehicle at metropolis.io/join. (Registering beforehand will help to save you a significant amount of time at the theatre). You will need:
 - Your license plate number
 - Your cell phone number
 - A credit card number (Your card will not be charged if you follow these steps).
2. Once your vehicle is registered, pull into the garage and park like normal.
3. As you enter, you will receive a text message from Metropolis confirming your arrival.
4. Once you enter the Fisher building, make sure you are connected to the Wi-Fi network, **TheatreGuest**.
5. Once inside the Fisher theatre, locate the tall "Validate Your Garage Parking Here" pull-up banner.
6. Click the link from your text message and scan the QR code on the banner to validate your parking. You will receive confirmation from Metropolis Parking that your session has been validated for \$0.
7. If you need any assistance, please see an usher and have your license plate information ready.

8. Please note that validation is only valid for 6 hours. If you leave your car in the garage after the show, you may be charged for any parking exceeding six hours after you enter the structure.

Please note this process is only for the Fisher Parking Structure. No action is needed for the Fisher Building Surface Lot.

Visit our [Parking Information page](#) for more details on Parking with Metropolis.

ENJOY THE SHOW!



ENTERTAINMENT

Broadway In Detroit is an ATG Entertainment venue.

www.broadwayindetroit.com | www.atg.co.uk